



LOMA LINDA
UNIVERSITY
HEALTH

COMMUNITY BENEFIT ANNUAL REPORT

Fiscal Year 2023

Loma Linda University Medical Center
Loma Linda University Children's Hospital
Loma Linda University Behavioral Medicine Center
Loma Linda University Medical Center – Murrieta

Letter From Leadership

To Our Valued San Bernardino and Riverside Community Members,

We are so excited to begin a new Community Benefit cycle together. This past year marked significant programmatic growth, expanded priorities, and, most importantly, an unwavering commitment to remaining relevant and responsive to our community. Having listened to nearly 1,000 unique community voices, we've prioritized identified needs and crafted a detailed plan to address them meaningfully. This report highlights year 1 of a 3-year plan aimed at bringing transformative change to our region.

LLUH remains committed to listening, growing, and working together to make the Inland Empire a healthier place to live for our families. In FY 2023, we invested over \$1,000,000 directly to local nonprofit organizations and minoritized 1st generation graduate students in our region. We recognize that cultivating strong partnerships within our region and investing in pathways to health careers are key strategies for creating change that ripples throughout the fabric of our community. While remaining focused on Workforce Development, Education, and Behavioral Health as pillars of LLUH's Community Benefit work, we are beginning to reimagine creative solutions to expand upon these focus areas.

We are proud to share that in FY 2023, LLUH sponsored the first-ever Black Doula Training in the High Desert to improve outcomes in Maternal and Child Health for minoritized communities in our region. In addition, we partnered with a Community Development Financial Institution to provide low-interest loans and professional development for local entrepreneurs. This initiative supports those that need access to capital to alleviate high-interest debt, invest in equipment, and purchase the necessary supplies to successfully expand their businesses. Addressing complex issues in our region requires creative solutions and strong partnerships with experts across sectors. LLUH is committed to seeking these solutions and building those partnerships in our region.

These initiatives are a brief snapshot of the 26 Community Partners that helped make this year's LLUH Community Benefit work possible. We continue to be guided by our institutional mission of "continuing the teaching and healing ministry of Jesus Christ," and we thank each of our partners for supporting that mission. Together we will continue to make our home, the Inland Empire, a healthier and more equitable community.



Handwritten signature of Richard Hart in black ink.

Richard Hart, MD, DrPH
President
Loma Linda University Health



Handwritten signature of Trevor Wright in black ink.

Trevor Wright, MHA, FACHE
Chief Executive Officer
Loma Linda University Health Hospitals



Handwritten signature of Juan Carlos Belliard in black ink.

Juan Carlos Belliard, PHD, MPH
Assistant Vice President
LLUH Institute for Community Partnerships

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NOTE: Programs that include an asterisk (*) in the title are funded primarily by external grants, but may include countable costs such as staff time, non-grant funded expenses or other qualifying expenses per Community Benefit guidelines.



Executive Summary

Loma Linda University Health (LLUH) is committed to improving economic mobility, advancing health equity, increasing access to wellness resources, and improving maternal and child health outcomes in the Inland Empire. This FY 2023 Community Benefit Annual Report, on behalf of our four licensed hospitals, seeks to highlight these goals both within and beyond the walls of our hospital system. As the first year of a 3-year Community Health Implementation Strategy (FY 2023-2025), this report highlights innovative strategies for addressing complex challenges, including:

Adopting the Vital Conditions Framework

LLUH has aligned with nearly 50 federal government agencies, regional nonprofit hospitals, and local community agencies by embracing the Vital Conditions for Health and Well-being Framework. This community-driven, strengths-based approach identifies seven vital conditions required for communities to thrive. Guiding our Community Benefit investments, this framework empowers regional efforts that extend beyond what LLUH can accomplish alone.

Investing in Health Career Pathways

In FY 2023, LLUH committed extensive time and resources to support underrepresented minoritized students on their path to careers in health. Our initiatives span from early exposure in middle school (*MyCampus*) to high school (*Discovery*), undergraduate studies (*Transition 2 Success*), and graduate scholarships, ensuring a continuous pathway. By engaging students early and providing support to them throughout their educational journey, we create stable workforce opportunities and foster greater diversity in healthcare.

Expanding *El Jardín de la Salud* as a Community Resource Center

Our LLUH community garden began as a safe outdoor space for local families to grow fresh produce on their own plots. In FY 2023, it continued to expand and now includes weekly fresh produce distribution, serves as the primary site for our outdoor equity program (*SHiNE*), and employs full-time staff to facilitate further expansion. *El Jardín de la Salud* is a multi-solving solution that provides local community members with healthy and fresh produce, a safe outdoor space, and a community hub for connection.

Enhancing Support for Maternal and Child Health Initiatives

LLUH recognizes the unacceptable disparities in maternal and child health outcomes for Black and Brown mothers. Supporting our mothers from pregnancy (investments in doula training programs) to birth (enhanced support for NICU mothers through our NICU-focused Community Health Workers and expansion of *Reach Out & Read*) is paramount for the health of the families in our region. In addition, we remain committed to regional collaborations so that we can address this issue in partnership with other health systems, community-based organizations, faith-based organizations and advocacy groups doing amazing work in this area.

Our FY 2023 Community Benefit report embodies our commitment to a thriving Inland Empire. It highlights stories of impactful partnerships, local investments, and an unwavering dedication to advancing regional health outcomes. Beyond narratives, it reflects our belief in transformative community collaborations addressing root causes of inequities and inspiring hope.

Major Initiative Partners in FY 2023



Our History



1905

Sanitarium Pioneer

Ellen G. White, a pioneer of the Seventh-day Adventist Church, advocates purchasing Loma Linda property as a future sanitarium. It accepts its first nursing students in 1905. The College of Medical Evangelists (CME) is incorporated in 1909.



1910

Consolidation

Loma Linda Sanitarium consolidates with CME. Temporary hospital facilities open in 1912, with Loma Linda Hospital officially opening in December 1913.



1914

CME Physicians Graduate

First physicians graduate from CME in 1914. Board authorizes purchase of Ellen G. White Memorial Hospital site. First unit of the second hospital is completed in 1924.



1929

Second Hospital

Second hospital opens for patients in 1929. Over the next three decades, the school expands educational opportunities. CME officially becomes Loma Linda University.



1964

LLUMC Groundbreaking

Groundbreaking ceremony for Loma Linda University Medical Center held in 1964. It accepts its first patients in 1967. LLUMC becomes the regional trauma center for Riverside, Inyo, Mono, and San Bernardino Counties in 1980. Loma Linda Community Hospital is purchased by LLUMC in 1982.



1987

Expansion Milestones

Outpatient Surgery Center opens in 1987. Behavioral Medicine Center opens in 1991. Loma Linda University Children's Hospital opens in 1993. LLUMC first recognized by US News and World Report as one of "America's Best Hospitals" in 1998.



2021

Vision 2020 Success

In 2014, vision 2020 is launched to construct a new LLUMC and LLUCH building to improve patient care and achieve earthquake compliance. Completed state-of-the-art hospital opens in 2021.



OUR COMMUNITY INLAND EMPIRE

LLUH is a Level One Trauma Center and key safety-net provider for the Inland Empire. The Riverside-San Bernardino-Ontario metropolitan area is **expected to grow from 4.6 million to 7.2 million people by 2050**, which will make it one of the top 10 most populous metropolitan areas in the United States. The region currently faces severe problems with health disparities and poor health outcomes,

which could be exacerbated by rapid population growth if left unaddressed. San Bernardino and Riverside Counties span over 27,000 square miles, representing more than 16% of California's total landmass. The two counties are home to some of the most diverse peoples in California, with Latinos representing a majority of the population.

Patient Care Highlights

Inpatients

56,710

Clinic Visits

1,995,486

ED Visits

164,006

Births

4,622



Hospitals

6

Employees

17,135

Medical Staff

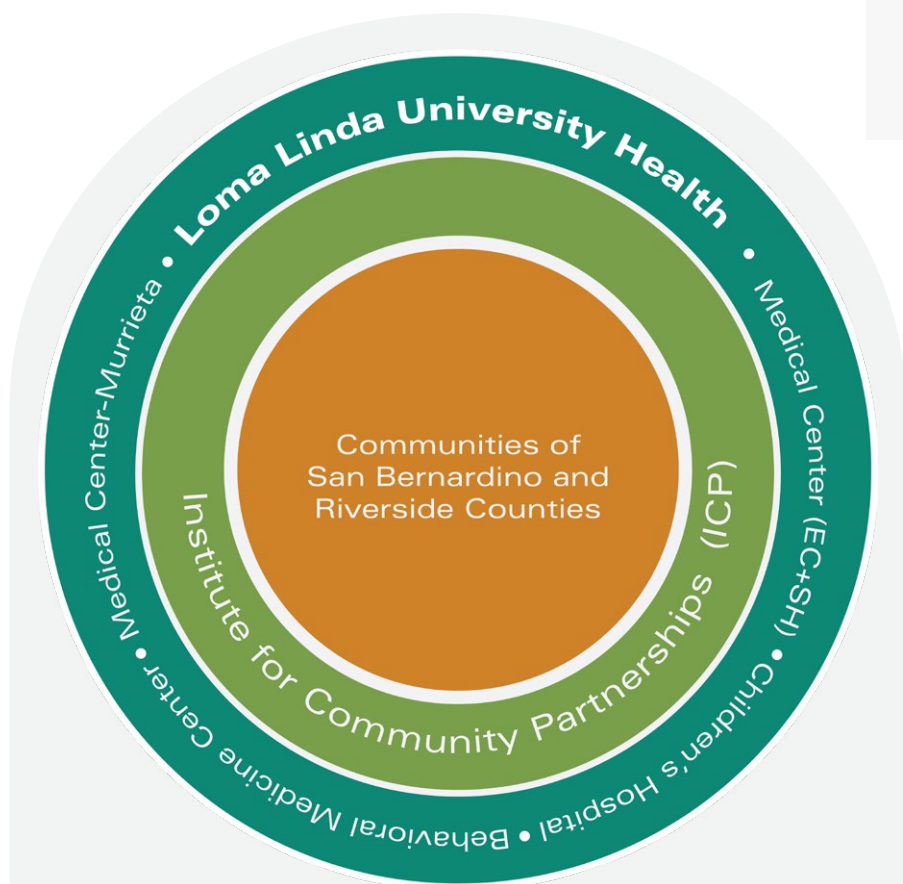
1,093

Licensed beds

1,046

A Centralized Community Benefit Model

**FOUR LICENSED HOSPITALS.
ONE COMMUNITY BENEFIT IMPLEMENTATION STRATEGY.**



Loma Linda University Health (LLUH) system uses a unique best-practice model for implementing community benefits in order to maximize the collective impact of our investment programs:

- Since 2012, all licensed hospitals within the LLUH system have centralized the implementation and reporting of their community benefit investments through the Institute for Community Partnerships to better align and implement their community health investments. LLUH reports programmatically at the health system level to better coordinate and enhance community benefit strategies.
- Community benefit expenditures are reported annually and separately on each licensed hospital's 990 Schedule H. They are based on the individual hospitals financials with attentive management to both the collective and individual programs, activities, and outcomes reported in the annual system community benefit report, in compliance with the ACA (2010) and California's AB 204 (2019).
- This centralized model allows the hospitals to improve the efficacy of the Community Health Implementation Strategy (CHIS) for implementing programs and collaborating with partner organizations.

Institute for Community Partnerships (ICP)



The Institute works strategically with our regional partners to better address community needs. ICP implements the LLUH-operated community benefit programs and provides the research component necessary to better target health system interventions for under-resourced community populations. ICP oversees the Office of Community Health Development to ensure strategic investments with partner organizations and coordinate the reporting of community benefit outcomes on behalf of LLUH. This model prioritizes LLUH's focus on the social determinants of health and improved access to care for vulnerable populations.

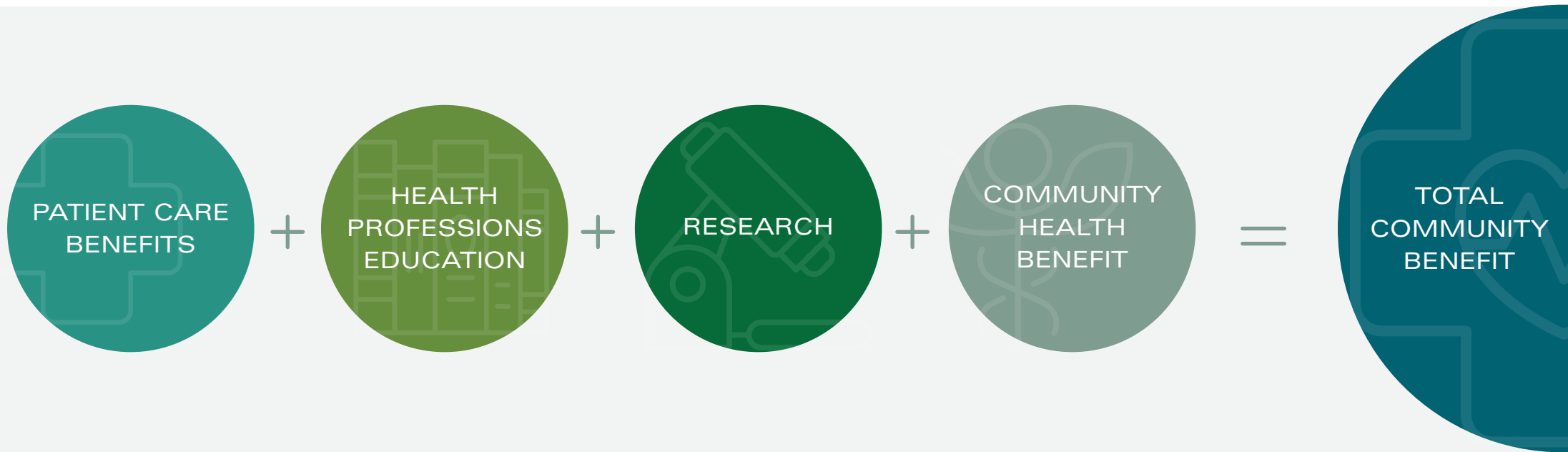
OUR MISSION

To ensure Loma Linda University Health is relevant and responsive to the community.

OUR VISION

We envision a thriving Inland Empire community where every person has a safe and healthy place to live, grow, learn and play. We do this through transformational community partnerships addressing the root causes of inequities and by inspiring future generations of health care leaders to work alongside the community and develop a lifelong love of service.

Our Community Investment



Community Benefit Accounting Categories

Community Benefit is reported according to four major categories subdivided into different types of activities on each hospital's IRS Form 990, Schedule H.

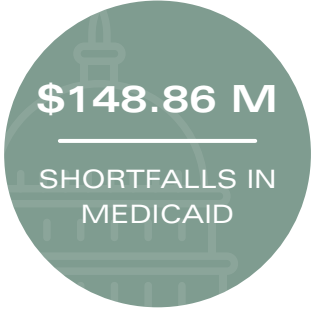
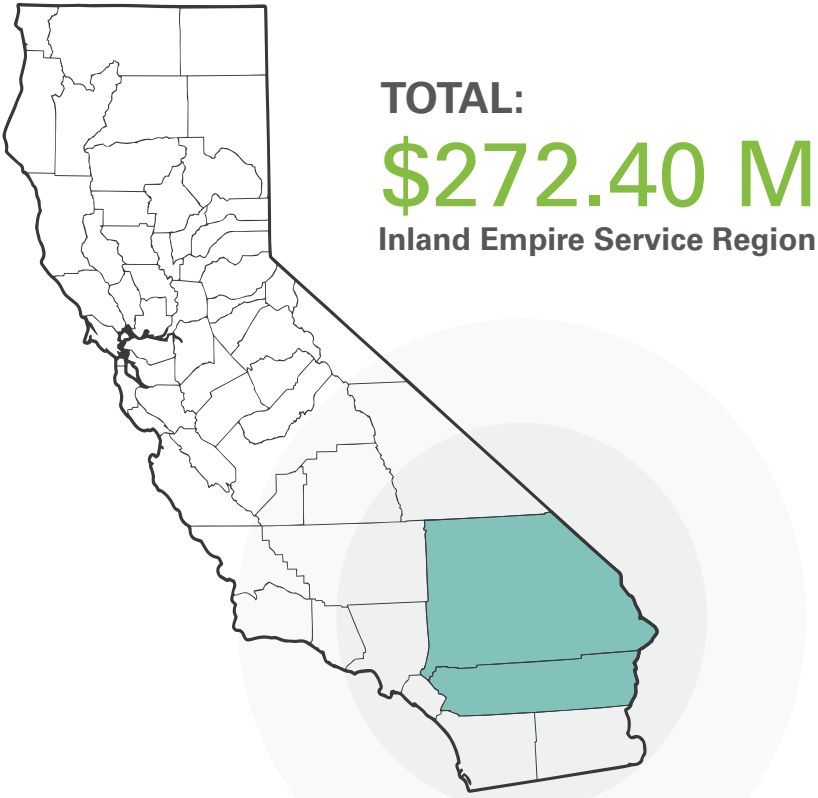
Community Benefit investment dollars are also reported programmatically in this report by priority area and outcome in fulfillment of LLUH's current implementation strategy. While all expenditures are reported per fiscal year, programs and outcomes reporting may span multiple years. ICP and the hospital finance teams review all community benefit categories as well as program and operational costs to ensure cost accounting expenses incurred are reported per licensed hospital in

this annual community benefit report. In addition, programs and outcomes may have offsetting grant revenue that is NOT included in the Community Health Benefit financials. For purposes of Community Benefit reporting, ICP has only reported its cost above the grant in its hospital Community Benefit dollars.

NOTE: *Programs that include an asterisk (*) in the title are funded primarily by external grants, but may include countable costs such as staff time, non-grant funded expenses or other qualifying expenses per Community Benefit guidelines.*

Total Community Benefit Investment**

FISCAL YEAR JULY 1ST, 2022 - JUNE 30TH, 2023



**Total Community Benefit investments are based on hospital-reviewed financial statements and are reported on each hospital's IRS Form 990, Schedule H. For full category definitions, please find a detailed description in the appendix section, "[Community Benefit Accounting Definitions](#)".

Loma Linda University Health Net Community Benefit**

Economic Value (FY 2023):
\$272,402,588

| Community Benefit (FY 2023) | LLUMC | LLUCH | LLUBMC | LLUMC Murrieta | Loma Linda University Health (Four Licensed Hospitals) | | |
|--|----------------------|---------------------|---------------------|---------------------|---|------------------------|----------------------|
| Reporting Period July 1st 2022- June 30th 2023 | Net Benefit | Net Benefit | Net Benefit | Net Benefit | Expenses | Offsets | Net Benefit |
| Patient Care Services | \$94,022,364 | \$38,836,915 | \$11,903,966 | \$22,323,003 | \$969,566,390 | (\$802,480,142) | \$167,086,248 |
| 1. Medi-Cal and Other Means Tested Government Programs | \$82,558,855 | \$36,381,033 | \$9,276,641 | \$20,652,146 | \$951,348,817 | (\$802,480,142) | \$148,868,675 |
| 2. Financial Assistance Program/Charity Care | \$11,463,509 | \$2,455,882 | \$2,627,325 | \$1,670,857 | \$18,217,573 | \$0 | \$18,217,573 |
| Health Professions Education | \$59,559,736 | \$39,757,121 | \$156,478 | \$31,185 | \$180,465,018 | (\$80,960,498) | \$99,504,520 |
| 1. Medical Residents, Fellows, Interns | \$33,781,226 | \$33,595,324 | \$127,273 | \$0 | \$148,464,321 | (\$80,960,498) | \$67,503,823 |
| 2. Paramedical Education (Pharmacy & Chaplain Residencies) & Other | \$1,525,674 | \$369,835 | \$29,205 | \$31,185 | \$1,955,899 | \$0 | \$1,955,899 |
| 3. Physician Group Equity Transfer for Medical Education | \$24,252,836 | \$5,791,962 | \$0 | \$0 | \$30,044,798 | \$0 | \$30,044,798 |
| Research (Offsets Included) | \$1,983,423 | \$172,224 | \$0 | \$0 | \$2,155,647 | \$0 | \$2,155,647 |
| Community Health Benefit (Offsets Included) | \$2,044,784 | \$1,387,109 | \$167,340 | \$56,940 | \$3,656,173 | \$0 | \$3,656,173 |
| 1. Community Health Services | \$895,096 | \$767,915 | \$82,400 | \$0 | \$1,745,411 | \$0 | \$1,745,411 |
| 2. Cash and In-Kind Donation | \$25,000 | \$20,000 | \$28,000 | \$0 | \$73,000 | \$0 | \$73,000 |
| 3. Community-Building Activities and Programs | \$899,750 | \$479,355 | \$45,552 | \$45,552 | \$1,470,210 | \$0 | \$1,470,210 |
| 4. Community Benefit Operations | \$224,938 | \$119,839 | \$11,388 | \$11,388 | \$367,552 | \$0 | \$367,552 |
| Total | \$157,610,307 | \$80,153,369 | \$12,227,784 | \$22,411,128 | \$1,155,843,228 | (\$883,440,640) | \$272,402,588 |

**Total Community Benefit investments are based on hospital-reviewed financial statements and are reported on each hospital's IRS Form 990, Schedule H. For full category definitions, please find a detailed description in the appendix section, "[Community Benefit Accounting Definitions](#)".

Determining Community Needs & Assets

Our commitment to Community Benefit begins by undertaking a comprehensive Community Health Needs Assessment ([CHNA](#)) every three years. This assessment helps LLUH identify the most pressing unmet health needs and opportunities for community members in our hospitals' service region encompassing both San Bernardino and Riverside Counties. We actively engage with public health leaders, collaborate with hospital partners, and work alongside community-based organizations throughout the CHNA process. This assessment marks the initial phase of a multiyear strategic community investment plan.

The insights derived from the CHNA process serve as our “North Star” in addressing unmet health needs and promoting health equity within the region. They play a pivotal role in shaping decisions on the optimal use of our human and financial resources to enhance community well-being. It is from this CHNA that we formulate our Community Health Implementation Strategy, which outlines the specific actions we will take to improve community health during the next three years.

FY 2022 Community Health Needs Assessment Findings

In 2022, with the support of more than 20 dedicated partner organizations, we heard and learned from nearly 1,000 unique community members. The top health challenges that emerged across the community were:

Mental Health

The stress and isolation from the pandemic have had devastating effects on nearly every community and population across the region.

Heart Disease and Diabetes

These remain leading causes of preventable death and morbidity in the Inland Empire.

Maternal and Child Health

The huge disparities in maternal and infant mortality for ethnically-diverse populations have worsened during the past few years.

Because health inequities are so deeply rooted in our social systems and structures, solutions must also extend beyond the walls of the hospital. The community identified the following factors as having the greatest potential for improving health outcomes in our region: workforce development, youth education, food security, access to healthcare, behavioral health support, safe and affordable housing, access to green spaces and community safety. LLUH's strategy focuses on improving these underlying social and environmental factors that contribute to health and well-being.



Fostering Thriving Communities

LLUH's Adoption of the Vital Conditions Framework

In FY 2023, LLUH's Community Benefit efforts took a significant stride towards promoting community well-being by embracing the [Vital Conditions](#) for Health and Well-being Framework. This innovative approach identifies seven vital conditions as crucial elements for individuals and communities to achieve their full potential. Notably, the framework has garnered widespread recognition, with nearly 50 federal government agencies endorsing its principles in the [Federal Plan](#) for Equitable Long-Term Recovery and Resilience. These principles guide transformative change, steering comprehensive, community-centric responses.

Reflecting LLUH's dedication to a community-driven and strengths-based approach, the Vital Conditions for Health and Well-Being Framework aims to build an equitable, thriving future for all. LLUH's adoption of this framework played a key role in informing decisions related to our Community Health Investment Awards. Throughout this report, we have integrated the vital conditions symbols that correspond to each of the highlighted programs and investments. This integration illustrates how our programs and investments align with other sectors to prioritize thriving and resilient communities. The commitment to these vital conditions underscores LLUH's proactive stance in fostering community well-being and supporting organizations that align with these principles.



THE VITAL CONDITIONS FOR HEALTH AND WELL-BEING FRAMEWORK REFLECTS LLUH'S DEDICATION TO A COMMUNITY-DRIVEN AND STRENGTHS-BASED APPROACH THAT SEEKS TO BUILD AN EQUITABLE, THRIVING FUTURE FOR ALL.

Community Health Implementation Strategy FY 2023-2025

The 3-year Community Health Implementation Strategy ([English](#) and [Spanish](#)) outlines the goals, actions, and metrics for measuring outcomes and evaluating impact for each of our Community Benefit targets. These focused initiatives aim to enhance economic advancement, promote health equity, expand access to health and wellness resources, and improve maternal and child health outcomes. The strategy is designed to leverage the distinctive strengths of the hospital system, partner organizations, and the community to achieve these goals.



**Improve economic mobility
through educational and
workforce opportunities**



Advance health equity



**Increase access to health
and wellness resources**



**Improve maternal and child
health outcomes**

Goal 1

Improve economic mobility through educational and workforce opportunities

| STRATEGY Introduce underserved middle and high school students to careers in health | |
|--|---|
| FY 2023 METRICS | RESULTS |
| 65 minoritized students participate in the 2-week Discovery program to prepare for college and explore different health professions. | 69 program graduates from 29 different high schools in the region |
| Host 3 My Campus sessions to expose minoritized students to health professions; reach 120 students. | 89 students participated in 3 My Campus Events |
| 25 students in the Transition 2 Success program receive support from mentors in their health discipline of interest. | 26 students participated (12 continuing and 14 new students) |
| 90 middle school students participate in Junior High School Science Fair. | 29 Middle and High School participants |
| Organize Robotics Simulation events inspiring STEM and health careers; engage at least 30 high school students. | 13 High School Participants |

| STRATEGY Support educational and workforce opportunities for youth and adults from under-resourced communities | |
|--|--|
| FY 2023 METRICS | RESULTS |
| Provide 50 scholarships/stipends to at-promise youth in the region to support their transition to higher education | 52 scholarships/stipends provided through 3 partner organizations |
| Provide 9 scholarships to underrepresented minority students who are currently pursuing higher education programs in health-related fields. | 17 scholarships awarded to students pursuing 10 different areas within health-related fields |
| The La Escuelita program will provide free weekly academic tutoring and music lessons to elementary age students from San Bernardino, as well as educational workshops for their parents; Children participate in 350 academic tutoring sessions and 225 music lessons annually; Parents participate in 25 educational workshops annually. | Children participated in 222 academic tutoring sessions and 126 music lessons; parents participated in educational workshops. Educational workshops merged with Parent Health Institute. |
| Invest in workforce development with community-based partners and government to increase outreach to marginalized and specialty populations and their access to livable wage-paying jobs. | 9 partner organizations in the region received LLUH investment focused on workforce development |



Cultivating Diversity

Nurturing Future Healthcare Leaders

In FY 2023, LLUH dedicated resources to robust Pathways Programs, strategically designed to inspire underserved middle and high school students to pursue healthcare careers. This initiative not only addressed the critical need for increased representation of minoritized individuals in the field but also served as a key access, equity, and inclusion strategy. By focusing on at-promise and underestimated youth, LLUH aims to strengthen workforce development and reduce poverty in the region.

Building on this commitment, LLUH actively forged pathways to higher education for local minority and underserved youth. The Pathways Programs exposed students to various healthcare careers, providing essential resources and connections for future success. In FY 2023, LLUH proudly engaged 226 participants in its pathway programs, marking a transformative year in empowering the next generation of diverse healthcare leaders.

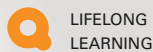
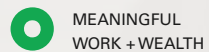
***"I APPRECIATE THIS OPPORTUNITY
BECAUSE IT MADE ME WANT TO BE
LIKE THE PEOPLE WHO TALKED TO US.
IT GAVE ME INSPIRATION THAT I COULD
ACCOMPLISH MY DREAMS IN THE FUTURE."***

-MARISOL, DISCOVERY 2023 PARTICIPANT

Expanding Economic Opportunity

Investing in Local Minoritized Businesses

In FY 2023, LLUH partnered with First Community Capital (FCC), a Certified Community Development Financial Institution (CDFI), by investing \$150,000 in seed funding for a low-interest Microloan Fund. This fund allowed FCC to disburse loans between \$250 - \$15,000, with rates less than 6%, to minoritized local businesses in our region. These paid back loans are then reinvested into the fund and redistributed to additional entrepreneurs, making this a sustainable cycle of support for future entrepreneurs. Throughout the year, FCC was able to disburse \$75,000 across 22 loans, with a current 95% repayment rate, for various purposes including: working capital, equipment/inventory, and predatory loan payoff. Businesses included small merchandise street vendors, organic food/drink vendors, arts and crafts for mental health, and an IT consulting start-up. Finally, the funding supported 50 entrepreneurs with business coaching services, creating eight new jobs in the Inland Empire, all led by minority entrepreneurs.



Goal 2

Advance health equity

| STRATEGY Identify social determinants of health through screenings; refer those in need of social services | |
|--|--|
| FY 2023 METRICS | RESULTS |
| Integrate Social Determinants of Health (SDOH) screening tool in EPIC across licensed hospitals. | Rolled out SDOH Screening tool in EPIC for all inpatients at all 4 hospitals on November 27, 2023. |
| Expand Help Me Grow Inland Empire to link more children (ages 0-8) with prevention and early intervention services. | Launched new community screening platform in April 2023, which aims to add 10,000 children by June 2025; Increased referring entities by 25%; 5,977 children screened in FY 2023 (4.4% increase). |
| STRATEGY Expand Community Health Worker integration in school districts and hospital systems | |
| FY 2023 METRICS | RESULTS |
| Create new full-time Community Health Worker positions with benefits; increase the number of CHW positions from 9 to 20 by FY 2025. | 9 full time CHWs are currently employed; 3 additional open positions and 1 CHW Program Manager for planned expansion. |
| Strengthen LLUH's hospital-based Community Health Worker program to address system barriers that lead to inequities for patients; CHWs reach 700 families and connect them to 2,000 resources. | 838 families served; number of resources will begin to be collected in FY24 |
| Community Health and Education Workers conduct 1,000 home visits to address the social determinants of health and education for students and families. | 2,868 home visits were conducted throughout 2 school districts |

| STRATEGY Address food insecurity through access to healthy and affordable food options, community gardens, and safe green spaces | |
|--|---|
| FY 2023 METRICS | RESULTS |
| Expand Jardín de la Salud in San Bernardino into a community center, fostering local engagement in educational activities for healthy lifestyles and food sovereignty. | \$25,000 investment for ongoing maintenance. 881 pounds of produce grown at the community garden |
| Facilitate healthy food access for local families in need; distribute 5,000 pounds of fresh produce weekly to 300 families, and provide 4,000 nonperishable food boxes annually. | Distributed more than 5,000 pounds of fresh produce weekly to an average of 335 families at 46 fresh produce weekly events in FY 2023; 7,970 nonperishable food boxes distributed. |
| STRATEGY Increase access to health insurance for vulnerable populations | |
| FY 2023 METRICS | RESULTS |
| Collaborate with regional partners to assist 840 uninsured residents with Medi-Cal enrollment; Conduct outreach to 17,500+ people. | 1,537 applications submitted 48,040 community members outreached |
| STRATEGY Provide outdoor opportunities to strengthen the physical, mental and emotional well-being for youth in under-resourced communities for youth living in underserved communities | |
| FY 2023 METRICS | RESULTS |
| Engage 375 participants in SHiNE Program to empower youth and families through outdoor leadership education, environmental justice engagement, and access to nature. | 438 participants have attended SHiNE programming |
| Provide technical assistance to local school districts on partnerships for land use agreements to increase access to green spaces for community members. | Conducted exploratory outreach |

CHW Program Expansion

Advancing Community Well-being

In the 2023-2025 Community Health Implementation Strategy, a pivotal initiative takes center stage—workforce development for Community Health Workers (CHWs). This strategic focus aims to expand CHW integration in school districts, hospitals, and non-profit partnerships, addressing the social determinants of health in our community population.

Integration into the Health System

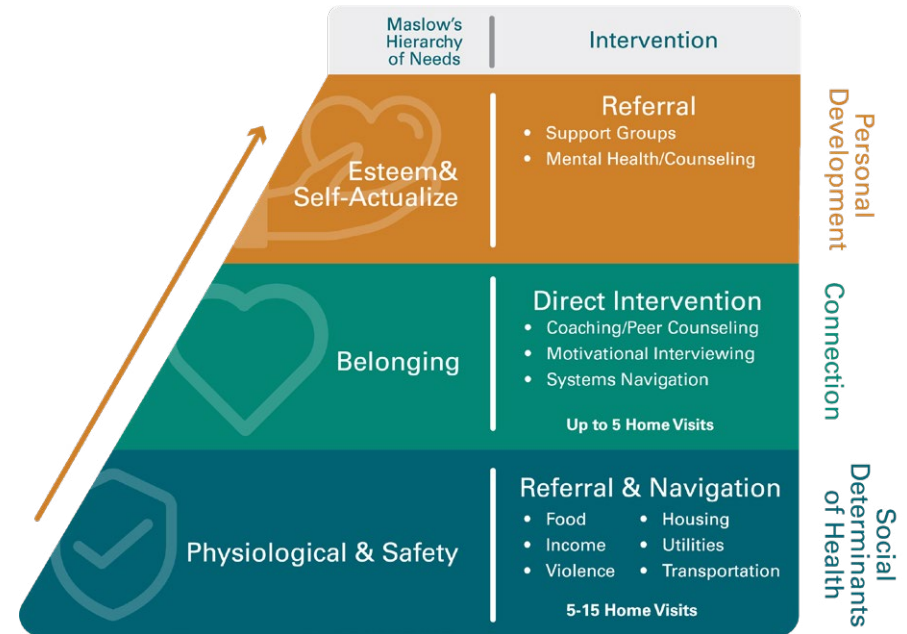
Our journey began in FY 2019 with a community benefit funded pilot program featuring three CHWs strategically placed in high-risk areas. The success of this initiative led to the formalization of the CHW Integration Program through the Institute for Community Partnerships (ICP). During the past few years, ICP has developed a comprehensive support system focused on building the capacity of CHWs, enabling cross-learning opportunities, and maintaining strong connection to community supports and resources. Recognizing the critical role CHWs play, we expanded our workforce from 3 CHWs in 2020 to 9 in 2023, positioned in key areas of the hospital to support underserved communities.

CHW Interventions and Impact

While employed by us and part of clinical teams, CHWs operate in the community, acting as liaisons, mentors, and guides. They empower individuals to advocate for their health during crises. CHWs connect first with patients in the hospital to develop a relationship and build trust in the healthcare environment. Their peer-to-peer approach extends beyond the hospital walls to connect with patients, follow up on goals, refer patients to critical resources, conduct motivational interviewing, and navigate the health system post-discharge.

The CHWs focus on home visits, accompaniment, and community outreach, embodying the philosophy that “Time is the Medicine.” Beyond hospital walls, they provide time-intensive interventions, addressing complex social and health system issues to help patients transition back home seamlessly. With a special focus on critical access areas, our CHWs target populations such as those in need of mental health support, victims of violent crime, at-risk infants and mothers, adults and children with diabetes, and unhoused individuals.

CHW Interventions by Patient Need



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Triple Investment: CHW Workforce Development

What sets our program apart is the triple investment – benefiting the CHWs, the patients, and the healthcare system. By creating full-time, benefitted CHW jobs, we support economic development and ensure stability for our community members. Formal employment reduces reliance on grant-based positions, enhancing income security. Hiring individuals with lived experience to be part of a hospital team enriches the clinical team expertise, patient experience, and serves as a key community benefit workforce development strategy.

Community Health Worker Team

Our CHW Integration Strategy Serves Two Important Purposes:

- CHWs are the **bridge between health care and the community**, connecting community members to health and social services, mental health resources and accompaniment to ensure access to these resources. The CHW team consistently goes the extra mile to ensure that patients are supported as they navigate in and out of the health care system.
- LLUH is **committed to creating jobs with livable wages and benefits**.

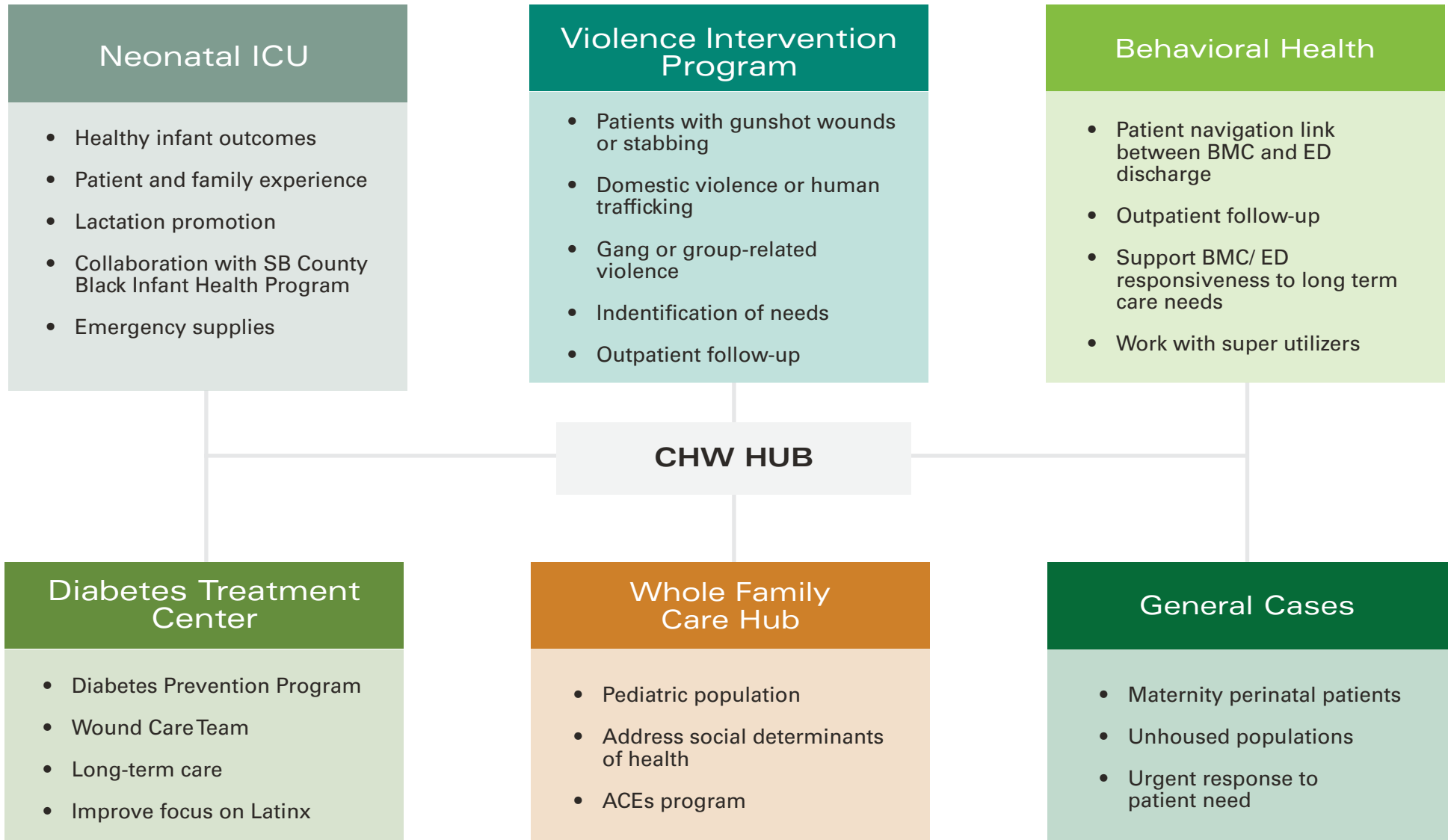
In the journey towards community-centric healthcare, our CHW Program serves as a model for integrating into the health system, providing essential support, and creating sustainable change. Through this transformative initiative, we are not just treating ailments; we are nurturing resilient communities and fostering a healthier future for all.



What We Do

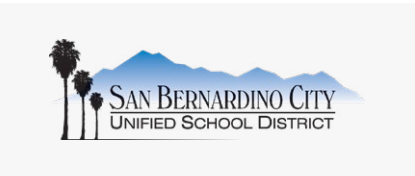
- Focus on social determinants of health
- Patient Navigations and Resourcing
- Motivational Interviewing and Informal Counseling
- Goal Setting
- Accompaniments and Home Visits

Community Health Worker Team



Community Health & Education Workers

Partnering with School Districts



“I am grateful to her because [my CHEW] was a key part in my daughter’s completion of high school.”

- SBCUSD parent participant

Over the last five years, the Institute for Community Partnerships (ICP) at LLUH has established teams of Community Health and Education Workers (CHEWs) in local school districts. The aim is to reach under-resourced and at-risk youth and their families. The CHEW Program operates through a community-academic partnership involving LLUH-ICP (providing technical assistance, oversight, and management), El Sol Neighborhood Educational Center (handling hiring and supervision), and school districts (serving as funders and implementation sites). The CHEWs collaborate with school systems to support high-need families through home visitation, connecting them with resources, and offering informal/peer support.

Currently, ICP has contracts with two school districts, namely San Bernardino City Unified School District and Chaffey Joint Union High School District. The organization employs thirteen CHEWs working in the community, along

with a coordinator and a manager overseeing the program. CHEWs conduct interventions with families facing challenges such as chronic absenteeism and significant health issues. They also address barriers related to the social determinants of health, including issues like food security, health insurance, and access to technology and vaccines.

ICP’s contracts with local school districts provide workforce development funding for integrating CHEWs into school districts, with ICP contributing management time and infrastructure to support integration and outcomes. The goal is to expand the program to future school sites in the coming years and firmly integrate CHEWs into the fabric of the school district’s workforce. The CHEWs provide continuous and crucial outreach to families of school-age youth experiencing undue burdens from multiple social determinants of health risk factors and work collaboratively with our hospital-based CHWs.



LIFELONG LEARNING



BASIC NEEDS FOR HEALTH + SAFETY



MEANINGFUL WORK + WEALTH



BELONGING + CIVIC MUSCLE

Community Health & Education Workers

Risk Factors for Student Absenteeism

Family Challenges

- Single/one parent household
- Lack of transportation
- Poverty
- Food
- Housing instability

Student Behavior

- Lack of motivation
- Lack of interest in school
- Ditching
- Anger management
- Lack of sleep

Mental Health

- Low self-esteem
- Anxiety
- Depression
- Suicidal ideation

Physical Health

- Common cold/flu
- COVID-19
- Asthma
- Allergies
- Head lice

FY 2023 Impact



7,128
Total Touchpoints

2,868
Home Visits

3,743
Phone Calls

712,825
Diapers Distributed

7,970
Food Boxes Distributed

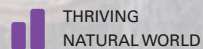
Growing Together

Cultivating Community at Jardín de la Salud

At *Jardín de la Salud* Community Garden, we cultivate more than crops; we foster community connections. Sprouted from a partnership between Loma Linda University and a local organization, our 1.8-acre garden dedicates half its space to community members eager to cultivate their own food across fifty-two 10x20 ft plots with water access. This year, we welcomed thirteen new families, recognizing each as a vital collaborator. Beyond food, our garden serves as a focal point for diverse community-led events, including vibrant summer BBQs and engaging children's reading circles. In total, 83 gatherings this year promoted unity and enriched experiences.

Our success stems from valuable partnerships with organizations like ICP, LLU CAPS, IEHP, Helping Hands, Community Composting for Greener Spaces Grant, Inland Empire Resource Conservation District, and Master Gardeners. Through these key partnerships, we:

- Welcomed an on-site outdoor youth program, *SHiNE* (San Bernardino Healthy in Nature and Equity).
- Engaged 1,130 student volunteers from diverse LLU academic programs to actively participate in our community initiatives.
- Distributed fresh produce to an average of 335 families weekly.
- Hired a part-time agricultural lead to grow organic produce and offer on-site guidance to garden members to build a stronger local, urban food system.
- Composted 56,607 pounds of organic waste, sequestering 14 GHG emissions for significant sustainability impact.
- Hosted bi-monthly workshops aimed at empowering our adult and youth populations with knowledge and skills in gardening, nutrition, food preservation, and sustainability practices.



THRIVING
NATURAL WORLD



BASIC NEEDS FOR
HEALTH + SAFETY



MEANINGFUL
WORK + WEALTH



LIFELONG
LEARNING



BELONGING +
CIVIC MUSCLE



Advancing Health Equity Through Nature

San Bernardino Healthy in Nature – Equity Program (SHiNE)*

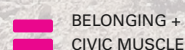
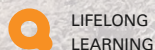
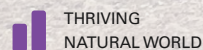
Loma Linda University Health – Institute for Community Partnerships was awarded \$685,021 in a new multi-year (FY 2023 - 2026) grant from the California Department of Parks and Recreation. This grant is founded on the belief that all Californians deserve access to nature and the ability to enjoy the great outdoors.

Within one hour of the beach, the mountains and the desert, the Inland Empire is uniquely positioned in its ability to provide tremendous outdoor recreation to our region. The unfortunate reality, however, is that many of our local youth and families have not had the opportunity to access these amazingly beautiful natural resources. SHiNE's mission of creating change and hope for our community through nature looks to combat the barriers that inhibit our families from participating in nature, and provides completely FREE garden workshops, day trips, and overnight trips.

FY 2023 Program Highlights

- Conducted 20 nature activities
 - 9 Garden Activities: Art Therapy, Composting, Snakes/ Lizards, San Bernardino Environmental History, and more
 - 9 Day Trips: Local Hikes, Lakes, Zoos, Animal Sanctuaries, Whale Watching, Preserves and more
 - 2 Overnight Trips: Rock Climbing in Joshua Tree National Park
- Served 403 community members
 - 250 Families registered
 - 123 Youth under age 23

**This program is funded by the Outdoor Equity Grants Program, created through AB 209 and administered by California State Parks, Office of Grants and Local Services.*



Health Equity in Action

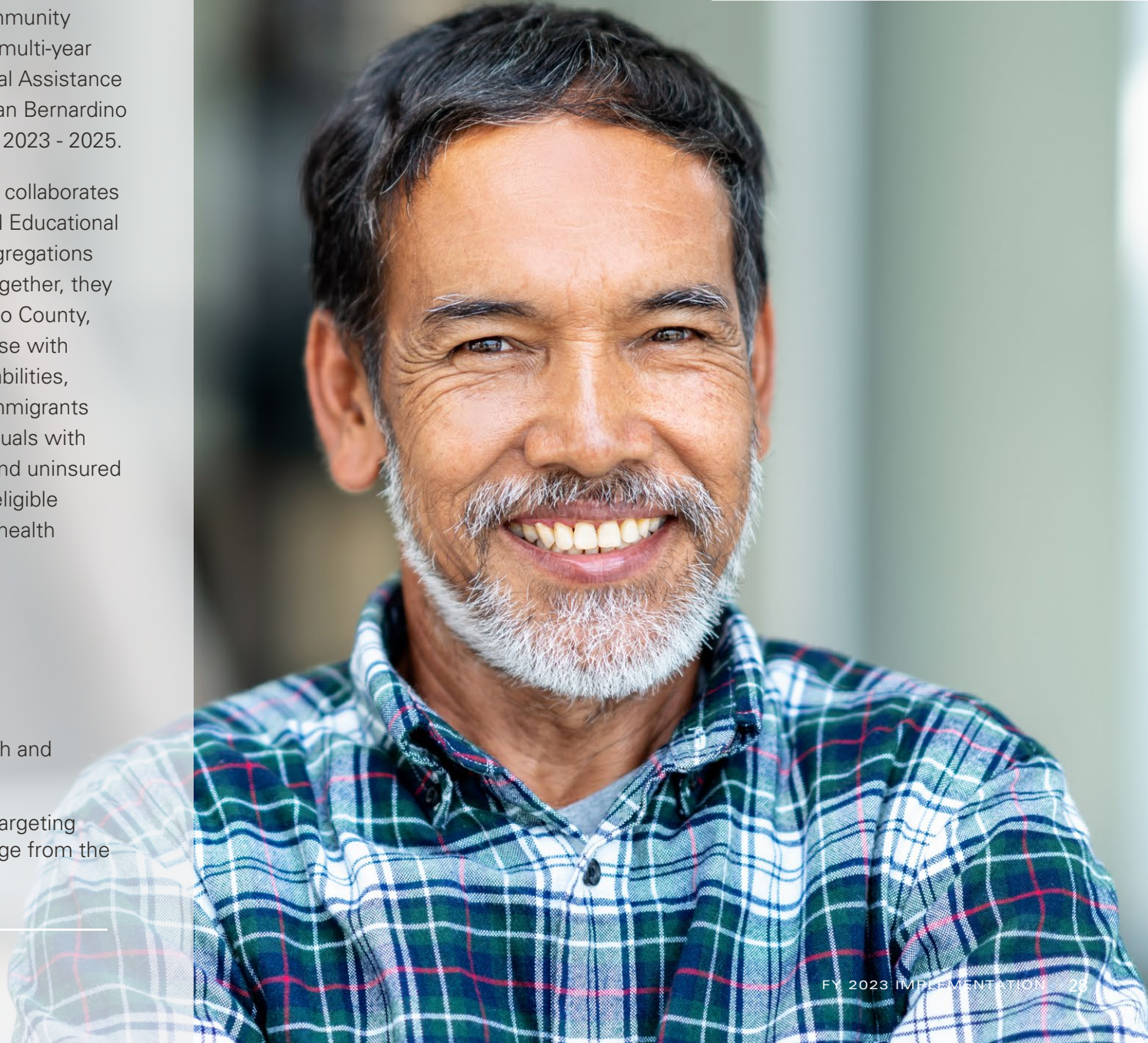
Collaborative Efforts to Expand Medi-Cal Access*

Loma Linda University Health – Institute for Community Partnerships was awarded \$2,060,699 in a new multi-year grant from the San Bernardino County Transitional Assistance Department. This grant will support uninsured San Bernardino County residents to enroll in Medi-Cal during FY 2023 - 2025.

Through the “Health for All” coalition, LLUH-ICP collaborates with key partners, including El Sol Neighborhood Educational Center, Inland SoCal United Way 211+, and Congregations Organized for Prophetic Engagement (COPE). Together, they are transforming the landscape of San Bernardino County, with a focus on diverse populations, such as those with substance use disorders, mental or physical disabilities, the unhoused, seniors, young people of color, immigrants and families of mixed immigration status, individuals with limited English proficiency, low-wage workers, and uninsured children. The goal of this program is to connect eligible community members to high-quality, affordable health coverage from Medi-Cal.

FY 2023 Program Highlights:

- Submitted 1,537 applications.
- Reached 48,040 community members.
- Launched the [Health for All website](#) in English and Spanish.
- Executed a bilingual social media campaign targeting community members at risk of losing coverage from the Public Health Emergency ending.



Goal 3

Increase access to health and wellness resources

| STRATEGY Support healthy lifestyle interventions that reduce chronic diseases | |
|--|--|
| FY 2023 METRICS | RESULTS |
| At least 200 local youth participate in Goal 4 Health soccer league; at least 40% of students will participate from under-resourced neighborhoods. | 307 players participated; developed strategy to increase participation from under-resourced neighborhoods (will be implemented FY 2024) |
| 200 parents from local school districts engage in Parent Health Institute (PHI) educational workshops. | 210 adults participated in PHI programming in-person or via Zoom |
| The Produce Rx Program provides at least 40 educational workshops annually. | Produce RX program merged with Community Garden program. Garden program has grown and provides educational workshops to participants. |
| STRATEGY Increase community building and access to mental health resources | |
| FY 2023 METRICS | RESULTS |
| Build capacity of Community Health Workers in mental health; 90% of CHWs and CHEWs are trained in Mental Health First Aid to provide crisis response with the community. | 100% of CHWs and CHEWs received Mental Health First Aid training |
| Pilot system for CHEWs to provide referrals to LLUH Resiliency Clinic. | Referral process created and implemented |



Whole Person Care

Elevating Mental Health Awareness and Improving Access to Behavioral Health Services

Loma Linda University Behavioral Medicine Center (LLUBMC) offers additional services to address barriers in accessing behavioral and mental health care.

Referral Support Services through Psychiatry Interns

LLUBMC sponsors the psychiatry interns in training to help increase access to mental health services for vulnerable populations in the Inland Empire. The 2022-2023 cohort provided 896 hours of group therapy and 179.5 hours of individual intervention for the adult inpatient unit, adult partial hospitalization program, eating disorders, and innovation.

BMC Treatment Scholarships

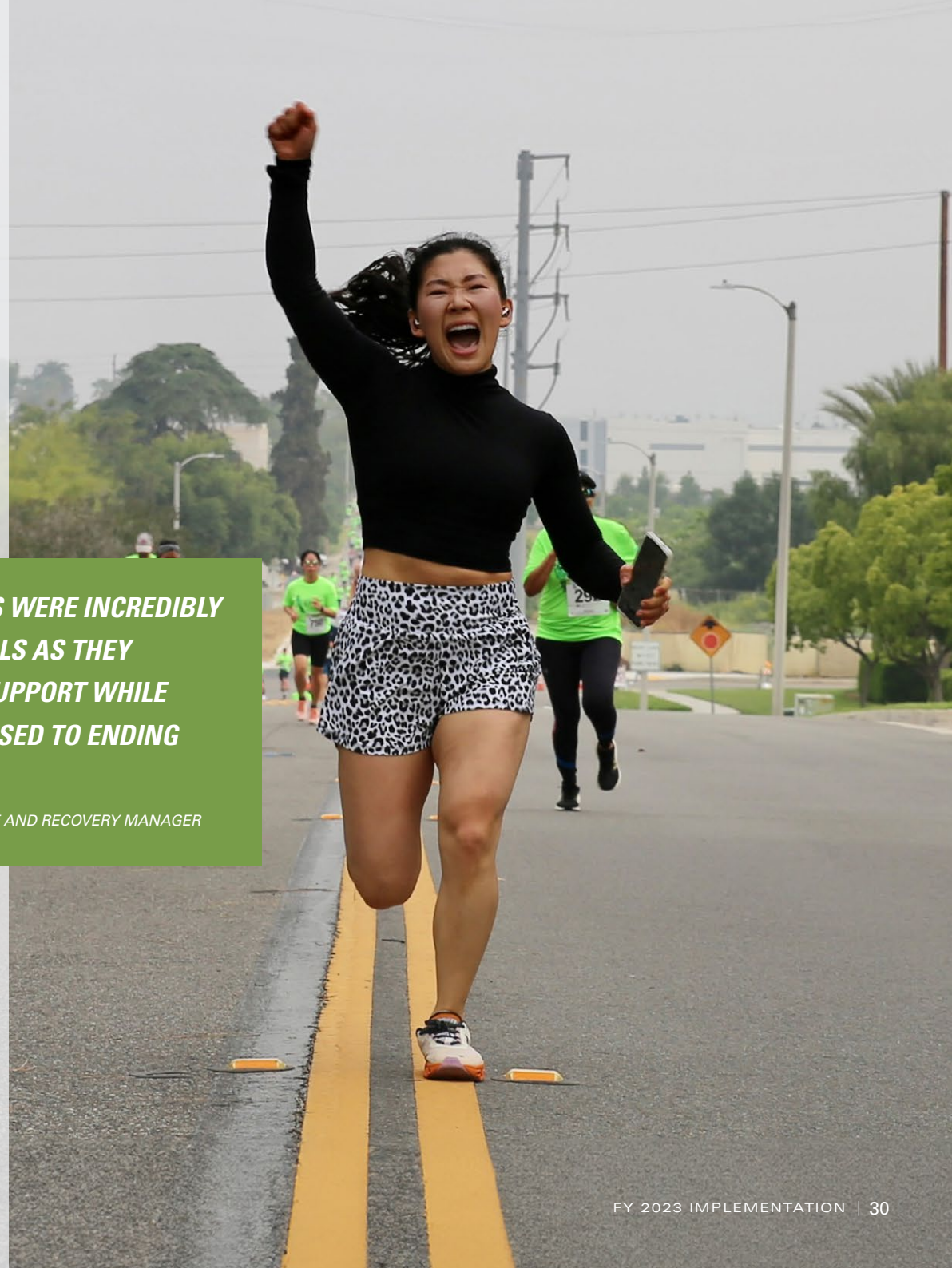
In FY 2021, LLUBMC invested \$100,000 designated for treatment scholarships for mental health services that are not covered by Medi-Cal or are not accessible to uninsured patients. In FY 2023, 16 scholarships were disbursed amounting to a total of \$28,605. These scholarships primarily helped patients complete or stay in sober living treatment.

Stand Up to Stigma 5k

The Stand up to Stigma 5K walk is a unique community one-day event sponsored by LLUBMC. This event is designed to reduce the stigma of mental illness by encouraging community members to participate in the 5K. Held during May (Mental Health Awareness month), the walk creates community dialogue about mental illness to stand up to stigma. The event took place on May 21, 2023 and drew 713 registrants who came to support and raise funds for mental health services.

“THESE SCHOLARSHIPS WERE INCREDIBLY HELPFUL TO INDIVIDUALS AS THEY WERE ABLE TO HAVE SUPPORT WHILE IN RECOVERY, AS OPPOSED TO ENDING TREATMENT EARLY.”

– LLUH SUBSTANCE USE AND RECOVERY MANAGER



BASIC NEEDS FOR
HEALTH + SAFETY



BELONGING +
CIVIC MUSCLE

Inclusive Wellness

Access for People Living with Disabilities

PossAbilities is a FREE membership-based community outreach program developed by Loma Linda University Health whose goal is to provide resources and support to anyone with a permanent physical or intellectual disability and veterans. Its mission is to provide new direction and hope through physical, social, and spiritual activities by connecting our members with their peers and community. Loma Linda University Medical Center funds various events (i.e. celebrations, mixers, support groups, workshops and more) and staffing to support programmatic goals.

Benefits provided to the community by PossAbilities include:

- Social and recreational activities.
- Peer mentoring & Support groups.
- Adaptive sports & Paralympic training program.
- Discounted membership to the Drayson Center with adaptive equipment (small fee).
- Discount prescription program.
- On-campus cafeteria and snack shop discounts.
- Grant and scholarship opportunities.



BASIC NEEDS FOR
HEALTH + SAFETY



BELONGING +
CIVIC MUSCLE

Beyond Treatment

LLU Cancer Center's Support Services for Holistic Well-being

Loma Linda University Cancer Center is a critical access point for specialty care in cancer services and a unique health asset in the Inland Empire, allowing community members to heal and undergo cancer treatment close to home. The Cancer Center's commitment to accessible care, unwavering support, and informative education underscores its dedication to the community's holistic health. In FY 2023, its Cancer Registry team provided 11,090 community members with comprehensive services.

- 1. Cancer Outreach Events & Health Service Fairs**
- 2. Celebration of Life – National Cancer Survivors Day**
 - 150 participants in FY 2023
- 3. Cancer Screenings:**
 - Breast Cancer Genetic Testing (BRAC 1 & 2, Ambry Genetic Testing)
 - Lung Nodule Testing for Possible Lung Cancer
 - Mammogram Screening for Breast Imaging Reporting & Data System (BI-RADS)
- 4. Cancer Support Groups (Weekly) and Cancer Therapy Education:**
 - Prostate Cancer Support Group
 - Educational speakers weekly
 - Women's Cancer Support Group
 - Open for all stages of treatment
- 5. Cancer Support Services:**
 - Lebed Method of Exercise
 - Look Good Feel Better
 - Cancer Fighting Foods Cooking Demonstration



Goal 4

Improve maternal and child health outcomes

| STRATEGY Review and identify opportunities to strengthen LLUH's policies, systems, provider training, and programming. | |
|---|--|
| FY 2023 METRICS | RESULTS |
| Enhance support for at-risk infants and mothers in the Neonatal ICU through Community Health Workers; CHWs provide 200 families with support to address social determinants of health. | 117 families served |
| Expand Reach Out & Read program to serve 10% more young children annually to encourage healthy growth and early literacy; at least 85% of all children ages 0-5 attending well child visits receive a new age-appropriate book. | 97% of children received a book |
| Collaborate with the LLUH Health Equity Committee and School of Public Health in conducting robust qualitative assessments that improve support for mothers and infants. | Initiated discussions with LLUH Health Equity Committee and School of Public Health |
| STRATEGY Participate in regional efforts to eliminate racial disparities in maternal and infant mortality. | |
| FY 2023 METRICS | RESULTS |
| Collaborate with regional partners and coalitions to advance maternal and infant health equity. | Participating in Maternal Health Network of San Bernardino County; Inland Empire Perinatal Equity Community Advisory Board and Summit Planning Committee; and Hospital Association of Southern California Inland Empire Collaborative. |



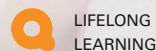
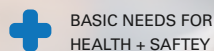
Help Me Grow

Building a Strong Foundation for Inland Empire Families through Early Intervention*

The [Help Me Grow Inland Empire](#) (HMGIE) program is a multi-sector partnership between First 5 San Bernardino, First 5 Riverside and the Loma Linda University Children's Hospital that aims to ensure that children ages 0-5 are "kindergarten ready." 1-in-4 children are at-risk for moderate-to-severe developmental delay before age 5 making HMGIE extremely critical. As part of a state and national effort, HMGIE screens children to identify and address developmental delays that may compromise the child's ability to learn. This "whole family" care model is built on four key pillars:

- **Developmental Screening:** Completed 6,013 screenings in FY 2023, 76% of which were for children aged 0-3.
- **Centralized Access Point:** The HMGIE Access Center served 2,743 unique children and families (12.6% increase over FY 2022). It offers vital guidance on healthcare, social services, and education resources. 75% of families attained access to resources discussed at intake and 91% were Medi-Cal eligible at the time of service.
- **Education, Outreach, and Collaboration:** In Spring of 2023, HMGIE launched a community screening platform and began an early pilot enrollment of community partner sites.
- **Data Collection and Evaluation:** In 2024 and 2025, HMGIE aims to enroll at least 10,000 children from San Bernardino and Riverside in the platform.

Any parent or guardian of a child in San Bernardino or Riverside County can call the HMGIE Access Center for screening & parent support services at 1-888-464-4316.



Building Resilience

RICA's Approach to Caring for Vulnerable Children*

In May 2018, Loma Linda University Health launched the Resiliency Institute for Childhood Adversity (RICA) as its 13th institute, providing comprehensive medical and mental health services to children in California's Inland Empire affected by trauma. RICA aims to raise awareness about the essential need for long-term trauma-informed pediatric medical services in the region. Utilizing cross-disciplinary approaches, RICA offers trauma-informed education, mentoring, and scholarships to vulnerable children, along with allied health, developmental and nutritional assessments, and dental evaluations.

The thoughtfully designed space at RICA, inspired by nature, features canvases representing National Parks to instill hope. Committed to community well-being, RICA collaborates with Neurosurgeons for head trauma follow-ups, mental health screenings, and on-site therapeutic services. The facility encompasses examination rooms, therapy suites, a vaccination room, and dedicated spaces for students. RICA is dedicated to expanding its impact by building a network of care providers throughout the county for a resilient and healthier community future.



Wellness for All

Expanding Access to Doula Care in the Inland Empire

In FY 2023, LLUH partnered with Sankofa Birthworkers Collective of the Inland Empire (Sankofa), by investing \$50,000 to create the first-ever Black Doula Training Program in the High Desert. The training was designed to increase accessibility to racially concordant doula care for birthing families in the Inland Empire to help reduce preterm births, result in fewer cesareans, shorter labors, fewer low Apgar scores, and less dissatisfaction with the birth experience ([Cochrane Systemic Review 2017](#)). It also increased accessibility for doulas applying for the Medi-Cal benefit by providing funding that would support reimbursement scholarships for liability insurance, certification classes, and business licensing fees. Sankofa's training program supported 17 attendees, all of which plan to pursue the PAVE application, which allows Medi-Cal reimbursement for doula services. In addition, the training directly led to the launch of a new doula business, Soul Sistah Doulas, dedicated to serving expectant parents in the Inland Empire.



"I learned a lot through this experience. It gave me the confidence in my ability to serve as a Doula for women other than my relatives. I know that I possess the needed skills."

-DOULA TRAINING PARTICIPANT

Community Partner Investments

LLUH made significant investments in our partner organizations during FY 2023 through direct financial awards, investments in capacity-building, and in-kind contributions of resources to support the operations of local partners who serve our primary community benefit populations. The section below is a celebration of the work our partners accomplished throughout the year to address our Community Health Implementation Strategy priorities and improve health outcomes in our region.



Arts Connection fosters creative and economic vitality in our communities through support, promotion, education, and advocacy for the arts. LLUH funding targeted the 2023 Arts Innovation Micro Grants, benefiting 6 artists. The grants facilitated the expansion of artistic endeavors, covering expenses such as mural process learning, registration fees, studio time, sculpting tools, animation equipment, and recording gear for diverse art projects.

\$5,000










Assistance League of Temecula Valley, a nonprofit, all-volunteer organization, offers philanthropic programs in Southwest Riverside County. LLUH Funding allocated 18 scholarships, each worth \$2,000, to low-income students in the Temecula/Murrieta area. Metrics reveal 89% were from minoritized communities, facing diverse challenges such as single-parent households, disabilities, self-supporting work, and homes with addiction and abuse. Notably, all recipients were pursuing degrees in health-related fields.

\$36,000



BEJCRC transforms lives and communities by providing continued services, support, and opportunities to learn and grow. LLUH funding aided emergency services in San Bernardino, distributing nutritious food to 1,238 families, including 225 who received additional assistance. This involved bi-monthly food deliveries to five low-income housing units, including two senior centers, and local university students. Beneficiaries encompassed vulnerable populations like the unhoused, seniors, veterans, and low-income youth.

\$30,000

-  **THRIVING NATURAL WORLD**
-  **BASIC NEEDS FOR HEALTH + SAFETY**
-  **HUMANE HOUSING**
-  **MEANINGFUL WORK + WEALTH**
-  **LIFELONG LEARNING**
-  **RELIABLE TRANSPORTATION**
-  **BELONGING + CIVIC MUSCLE**

Community Partner Investments



Big Brothers, Big Sisters of the Inland Empire empowers children facing adversity with lasting mentoring relationships. LLUH funding supported 726 matches with college, career, and mental health support for minoritized families in the Inland Empire. Notably, 94% of mentees were from minoritized communities, 52% from single-parent homes, 56% from households earning less than \$30,000 annually, and 16% had an incarcerated parent. Outcomes revealed 90% of mentees enhanced academic performance, reported increased likelihood of high school graduation and college attendance, reduced depressive symptoms, and improved emotional regulation skills.

\$20,000



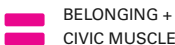
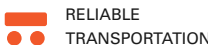
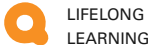
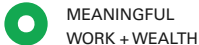
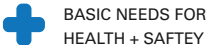
CASA of San Bernardino County improves the quality of life for youth in foster care, juvenile justice care, and foster care alumni with stable and consistent mentoring, advocacy, and supportive services. LLUH funding aided volunteer outreach for CASA youth support. In FY 2023, 127 youth were appointed their CASA advocate, with 73% from minoritized communities. Impressive outcomes included a 93% high school graduation rate (contrasting with the county's 68% for foster youth), with graduates pursuing post-secondary education or employment.

\$75,000



Children's Fund is dedicated to supporting vulnerable children and breaking destructive cycles through community partnerships. LLUH funding bolstered the Emergency Needs program, benefiting 1,164 children and youth with essentials such as school supplies, scholarships, clothing, rental assistance, and bedding. Notably, 72% of those served came from minoritized communities, and all recipients were below the poverty level.

\$20,000



Community Partner Investments



El Sol Neighborhood Educational Center's mission is to empower vulnerable communities to lead healthy lives with access to health care, safe and affordable housing, educational opportunities, and the leadership skills to eliminate disparities. LLUH funds supported the Youth Community Health Worker (YCHWs) program which trained 24 YCHWs in skills development, capacity building, and community outreach. 92% of YCHWs came from minoritized communities and 82% came from low-income households. YCHWs developed community resources, completed mock interviews, developed budgets for personal use, and reached over 1,700 youth through presentations.

\$50,000



FIND Food Bank's mission is to end hunger today, tomorrow and for a lifetime as the regional food bank serving eastern Riverside and southern San Bernardino counties. LLUH funds supported a Mobile Market and a Community Health Worker (CHW) in the high-need area of the North Shore (an area recently impacted by severe storms and where many residents were left with unclean water systems and damaged crops). FIND's North Shore Mobile Market distributed 85,014 pounds of nutritious food, including 51% fresh produce, benefiting 5,536 individuals. The CHW assisted 109 clients with 296 applications and 198 referrals for legal, healthcare, unemployment, and disability concerns during the award period.

\$100,000



A Greater Hope enriches lives through culturally responsive integrated services. LLUH funding supported foster youth and resource parents, providing 97 foster youth with Behavioral Health Treatment and 716 hours of Resource Parent Coaching for 79 foster parents. Results showed 93% of foster youth gained understanding of trauma, improved coping skills, and emotional regulation. Additionally, 92% of foster parents reported improved understanding of their child's behavioral health needs, and 74% of youth and 73% of foster parents served were from minoritized communities.

\$25,000



THRIVING
NATURAL WORLD



BASIC NEEDS FOR
HEALTH + SAFETY



HUMANE
HOUSING



MEANINGFUL
WORK + WEALTH



LIFELONG
LEARNING



RELIABLE
TRANSPORTATION



BELONGING +
CIVIC MUSCLE

Community Partner Investments



Health Career Connection empowers undergraduates, recent graduates, and HCC alumni from under-represented backgrounds, to pursue healthcare and public health careers. LLUH funding supported a paid 10-Month Fellow overseeing efforts like building the HCC alumni pipeline, generating new internship sites focused on diverse populations, and launching a Behavioral Health Coalition focused on building pipelines to careers in Behavioral Health. Funding also supported paid summer internships for 5 Inland Empire students, offering real-world experience in various health-related organizations.

\$85,000

“The Health Workforce Fellowship allowed me to explore my career interests, thus reaffirming my passion to pursue a career in medicine and public health.”



-Ayesha Mukhtar,
HCC Loma Linda University
Health Fellow



Making Hope Happen Foundation shares opportunities, resources, and hope with San Bernardino City students. LLUH Funding supported 17 first-generation students with \$3,000 scholarships as well as supported mentor stipends for the mentors assigned to each scholarship recipient. 94% of students are from minoritized communities representing 6 different high schools in San Bernardino City Unified School District. Among them, 76% pursue degrees in health-related fields, with diverse enrollment across Community Colleges (12%), Cal State (12%), UC (47%), and private Universities (29%).

\$60,000



THRIVING
NATURAL WORLD



BASIC NEEDS FOR
HEALTH + SAFETY



HUMANE
HOUSING



MEANINGFUL
WORK + WEALTH



LIFELONG
LEARNING



RELIABLE
TRANSPORTATION



BELONGING +
CIVIC MUSCLE

Community Partner Investments



Music Changing Lives (MCL) provides high quality music and art enrichment programs with academic support to at-promise youth aged 5 and older. LLUH funding helped expand the MCL Uptown San Bernardino Urban Garden, once one of the largest dumping sites in the city, which is now a safe space where neighbors can come together. It facilitated the planting of food trees that provide 24/7 access to fresh produce, combatting food insecurity. It also offered a venue for diverse community events, such as Soulful Sunday, where local residents engage in garden workshops while enjoying music and food. Funding also supported 3 murals with local youth artists to highlight justice heroes and stories.

\$60,000



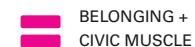
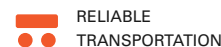
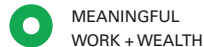
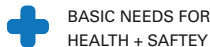
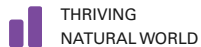
Path of Life Ministries delivers holistic care to greater Riverside's unhoused. LLUH funding supported wage increases to provide the lowest paid staff with more livable wages. LLUH funding enabled wage increases for the lowest-paid staff, resulting in a 13% adjustment for 35 employees and the addition of five paid-time off days. This ensures staff supporting the unhoused are not facing housing insecurity themselves. Path of Life also initiated an employee feedback process, revealing that 52% of employees have experienced homelessness. This data informs further initiatives, including another living wage adjustment, mental health sponsorship for counseling, and a sponsored matching 401k plan.

\$70,000



The SBCUSD Back to School Extravaganza aims to prepare students thoroughly for the upcoming school year. The event depends on community sponsors for essential funding, school supplies, backpacks, and information on services, empowering students and families to begin the year successfully. SBCUSD caters to over 47,000 students, including 20% English learners, 10% foster/homeless, and 90% qualifying for free/reduced lunch.

\$5,000



Community Partner Investments



Step Up strives to provide compassionate aid to those facing serious mental health challenges and chronic homelessness. Supported by LLUH funding, our Enhanced Care Management (ECM) and Community Supports programs link individuals with mental health services, primary care, housing navigation, and more. ECM achieves a 3% ER readmission rate, maintains 100% outpatient follow-ups within 48 hours post-hospital discharge, and ensures a 99% connection to primary care. All participants are reliably linked to essential community resources, such as housing benefits and health insurance.

\$70,000



Symba Center's provides compassionate healthcare to prevent premature death and disability among the uninsured. LLUH funding facilitated mental health services for 474 patients, with 64% being uninsured and 45% sheltered homeless. Support included staffing for a part-time nurse practitioner, leading to the addition of a full-time marriage and family therapist.

\$15,000

"I am so grateful to Symba Center for helping me improve my mental health and well-being. The coping strategies, weekly therapy sessions, and ongoing support helped me regain my confidence and manage my anxiety and panic attacks."



THRIVING
NATURAL WORLD



BASIC NEEDS FOR
HEALTH + SAFETY



HUMANE
HOUSING



MEANINGFUL
WORK + WEALTH



LIFELONG
LEARNING



RELIABLE
TRANSPORTATION

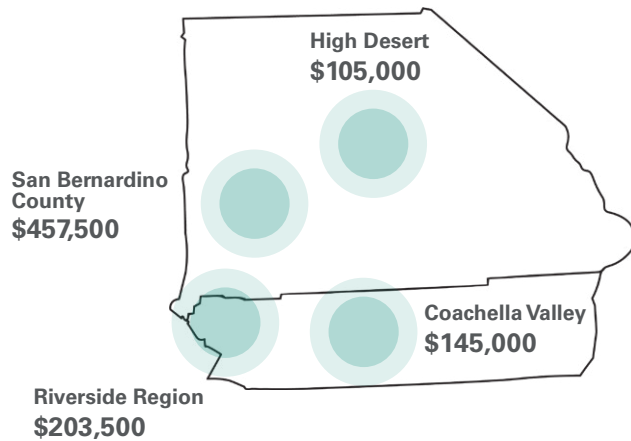


BELONGING +
CIVIC MUSCLE

Community Investment Awards

Total Funding: **\$911,000**

Funding by Region



Funding by Focus Area



Funding by Population



Looking Forward

Community Benefit in FY 2024

LLUH remains committed to addressing the top 3 Health Challenges in our region as we continue to strive toward a healthier and more equitable community. In addition to the aforementioned initiatives stated throughout the report, continued investments in nonprofit organizations, and remaining relevant and responsive to emergent needs and opportunities; we are also excited to share some new developments planned for the upcoming year.

FY 2024 initiatives in development include:

Top 10 Project

Hospital-based CHWs will work closely with a multidisciplinary team to support unhoused patients discharged from the Emergency Department. This effort will use a human-centered, systems approach to achieve its purpose.

Integrating Community Health Workers into Perinatal Care

NICU Community Health Workers will begin working upstream to support mothers and babies to achieve a more seamless continuity of care experience.

San Manuel Gateway College (SMGC) Student Scholarships

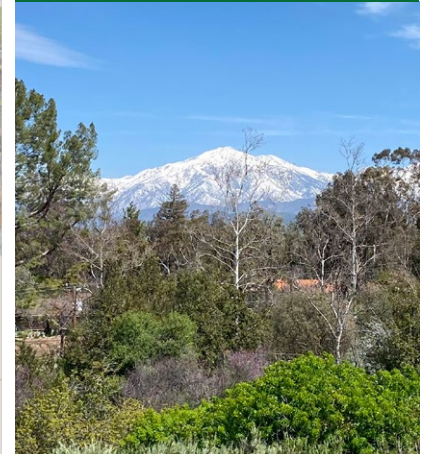
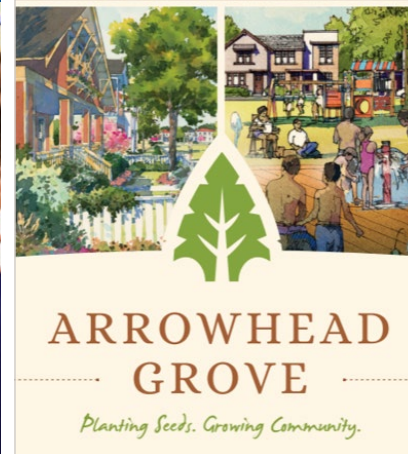
LLUH will formalize community benefit scholarships for SMGC students pursuing certificate training programs.

The California Accountable Communities for Health Initiative (CACHI)

LLUH will collaborate with regional partners to establish the Inland Empire's first Accountable Community for Health.

Environmental Sustainability Efforts

A cross-disciplinary team at LLUH will collaborate to reduce the hospitals' environmental impact and improve sustainability.



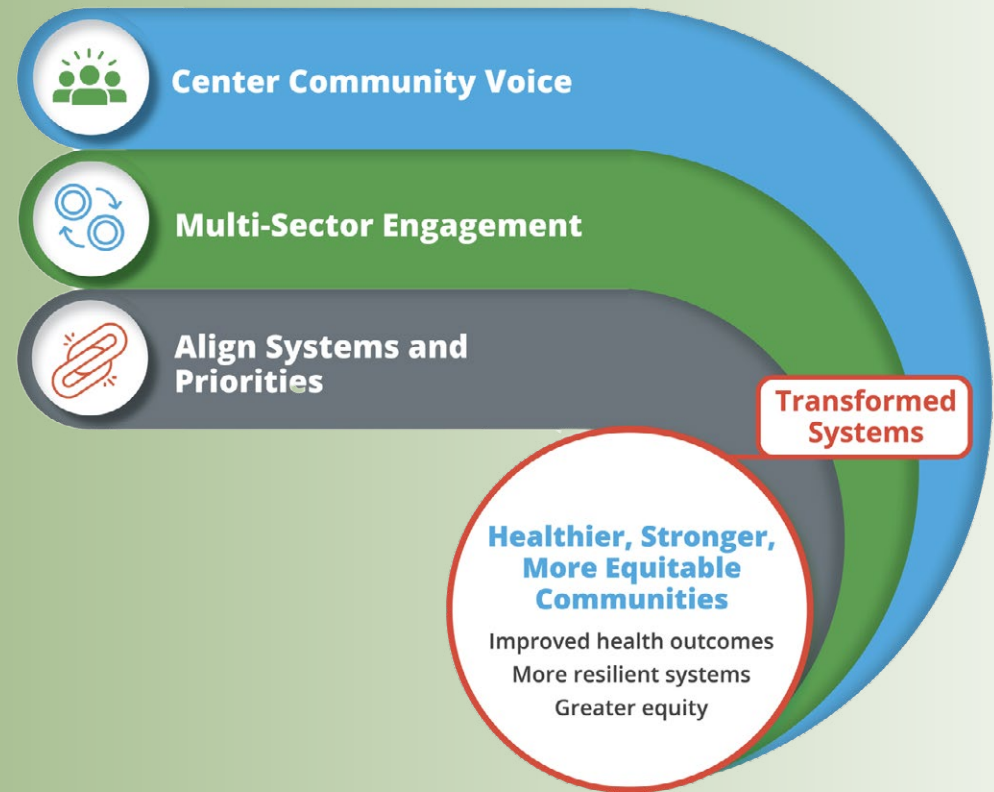
We are excited to continue to listen, learn and partner to achieve health equity in FY 2024 and beyond.

Collective Impact

The Inland Empire's First Accountable Community for Health*

An Accountable Community for Health (ACH) is a community-driven collaborative committed to fostering lasting and transformational change in community health, with a specific emphasis on promoting health equity. ACHs provide an essential infrastructure for community members and cross-sector stakeholders to collaboratively reshape systems, promote equity, and forge resilient communities capable of addressing current and future health challenges.

Awarded a \$400,000 California Accountable Communities for Health Initiative (CACHI) grant, Uplift San Bernardino will become the Inland Empire's first-ever ACH. This collective impact endeavor brings together a diverse coalition of partners, including Uplift San Bernardino, Making Hope Happen Foundation, Housing Authority of the County of San Bernardino (HACSB), Loma Linda University Health, St. Bernardine Medical Center, El Sol Neighborhood Educational Center, and many more. Uplift San Bernardino ACH is pioneering transformative change with a bold vision for Arrowhead Grove, a neighborhood in the heart of San Bernardino where 1940s public housing once stood. Our community has already imagined ambitious plans for the neighborhood, including the development of a 40,000+ square foot community center and over 100 units of affordable housing under the control of ACH partner, HACSB. The ACH will focus on strengthening CalAIM's Community Supports initiative locally, create a wellness fund for ongoing support, and provide meaningful job opportunities, fostering a sustainable transformation that transcends the built environment.



The ACH's pivotal roles include amplifying community voices, facilitating cross-sector dialogues, and aligning organizations and systems to foster enduring and impactful changes that reflect the needs of the community.

Sustainable Future

LLUH's Environmental Commitment

Loma Linda University Health (LLUH) boldly strides toward a greener, more sustainable future with the launch of the Environmental Sustainability Committee. This cross-disciplinary team, comprised of leaders from across healthcare and education, along with engaged students and residents, will actively develop a coordinated strategy to identify and address environmental challenges.

Recognizing the crucial link between hospitals' environmental impact and health equity, LLUH's current Strategic Plan commits to reducing its carbon footprint and adopting strategies to safeguard the natural environment.

During FY 2024, LLUH will initiate a comprehensive assessment of its systemwide environmental impact, laying the foundation for a roadmap focused on reducing the institution's environmental footprint. Additionally, LLUH plans to introduce actionable ways for all LLUH employees and students to actively participate in sustainability solutions.

LLUH's commitment to environmental sustainability goes beyond being a responsible steward of resources; it embodies a dedication to the well-being of our patients, our community, and global humanity.

APPENDIX

LLUH Hospitals



Loma Linda University Medical Center

Medical Center, East Campus & Surgical Hospital

11324 Anderson St.
Loma Linda, CA 92354

Phone: (909) 558-4000

Hospital License #:
95-3522679



Loma Linda University Children's Hospital

11324 Anderson St.
Loma Linda, CA 92354

Phone: (909) 558-4000

Hospital License #:
46-3214504



Loma Linda University Behavioral Medicine Center

1710 Barton Rd.
Redlands, CA 92373

Phone: (909) 558-9275

Hospital License #:
33-0245579



Loma Linda University Medical Center-Murrieta Center

28062 Baxter Rd.
Murrieta, CA 92563

Phone: (909) 290-4000

Hospital License #:
37-1705906

LLUH 2022 Facts & Figures

Loma Linda University Health

Loma Linda University Health Hospitals

- Loma Linda University Medical Center
- Loma Linda University Medical Center East Campus
- Loma Linda University Surgical Hospital
- Loma Linda University Behavioral Medicine Center
- Loma Linda University Children's Hospital
- Loma Linda University Medical Center – Murrieta

Loma Linda University

Number of Students Enrolled

| | |
|--|-------|
| School of Allied Health Professions..... | 1,109 |
| School of Behavioral Health..... | 451 |
| School of Dentistry..... | 576 |
| School of Medicine..... | 873 |
| School of Nursing..... | 758 |
| School of Pharmacy..... | 221 |
| School of Public Health..... | 289 |
| School of Religion..... | 48 |
| San Manuel Gateway College..... | 120 |

Global Outreach

Adventist Health International (AHI)

| | |
|-----------------------|------|
| Countries served..... | 42 |
| Hospitals..... | 50+ |
| Clinics..... | 100+ |

International Service Program (ISP)

| | |
|---------------------------------------|-----|
| Faculty and employees who served..... | 177 |
| Countries served..... | 49 |

International Professional Development Program (IPDP)

| | |
|-----------------------------|----|
| Professionals mentored..... | 35 |
| Countries served..... | 19 |

Deferred Mission Appointee (DMA) Program

| | |
|-----------------------|----|
| Serving abroad..... | 28 |
| Physicians..... | 22 |
| Dentists..... | 6 |
| Countries served..... | 11 |
| In the pipeline..... | 61 |

Global Service Award (GSA)

| | |
|-----------------------|---|
| Serving abroad..... | 3 |
| Countries served..... | 2 |

Students for International Mission Service (SIMS)

| | |
|--|-----|
| Students, faculty and trip participants..... | 736 |
| Countries served..... | 13 |

Outpatient Visits

Loma Linda University Health Total..... 1,995,486

| | |
|---------------------------------|---------|
| Medical Center..... | 516,103 |
| Medical Center East Campus..... | 156,424 |
| Surgical Hospital..... | 28,543 |
| Behavioral Medicine Center..... | 42,913 |
| Children's Hospital..... | 152,395 |
| Medical Center – Murrieta..... | 173,086 |
| Beaumont – Banning..... | 29,894 |
| Faculty Medical Clinics..... | 896,128 |

OB-Delivered Discharges Total..... 4,622

| | |
|--------------------------------|-------|
| Children's Hospital..... | 3,155 |
| Medical Center – Murrieta..... | 1,467 |

Emergency Department Visits Total..... 164,006

| | |
|---|---------|
| Loma Linda University Medical Center..... | 105,580 |
| Medical Center – Murrieta..... | 58,426 |

Hospitalizations

Loma Linda University Health Total..... 56,710

| | |
|---------------------------------|--------|
| Medical Center..... | 18,831 |
| Medical Center East Campus..... | 5,228 |
| Surgical Hospital..... | 933 |
| Behavioral Medicine Center..... | 3,026 |
| Children's Hospital..... | 17,086 |
| Medical Center – Murrieta..... | 11,606 |



Faculty Medical
Group Physicians
1,093

Number of Accredited Residency Programs.....30

Number of Accredited Fellowship Programs.....34

Number of Resident Physicians and Fellows

| | |
|----------------|-----|
| Residents..... | 755 |
| Fellows..... | 137 |

Employees

Loma Linda University Health Total.....17,135

| | |
|--|-------|
| Loma Linda University..... | 2,696 |
| Medical Center, Medical Center East Campus and Surgical Hospital..... | 6,302 |
| Children's Hospital..... | 2,200 |
| Behavioral Medicine Center..... | 422 |
| Medical Center – Murrieta..... | 1,335 |
| University Health Care..... | 1,426 |
| Shared Services..... | 2,754 |



Pioneering Research

- Lifestyle and longevity
- Maternal/fetal/neonatal
- Proton treatment
- Regenerative medicine
- Infectious disease
- Cancer
- Stroke/traumatic brain injury/neurology
- Dental materials
- Health disparities among diverse populations

Areas of Clinical Leadership

- Behavioral medicine
- Cancer treatment
- Cardiac care
- Orthopaedics
- Pediatrics and neonatal
- Proton treatment
- Rehabilitation
- Transplantation
- Women's services



Number of Licensed Beds
Loma Linda University Medical
Center Total
1,046

| | |
|---|-----|
| Loma Linda University Medical Center..... | 320 |
| Medical Center East Campus..... | 134 |
| Surgical Hospital..... | 28 |
| Behavioral Medicine Center..... | 89 |
| Children's Hospital..... | 364 |
| Medical Center – Murrieta..... | 111 |

Total Philanthropic Support

Raised in 2022.....\$29.75 million

Community Benefit Accounting Definitions

LLUH is committed to upholding the standards of excellence established by the 2010 Affordable Care Act and California's AB 204 (2019) for excellence in Community Benefit and evaluates it based upon the following criteria:

- Access to care (health and behavioral) for disenfranchised and marginalized communities
- Focus on vulnerable populations: low socio-economic status, underinsured, the uninsured
- Addressing SDOH's for low-income people who experience undue, multiplied burden

PATIENT CARE SERVICES

LLUH reports the uncompensated dollars (net benefit) as Community Benefit for the following patient care services.

- 1. Medi-Cal and other Means tested Government Sponsored Programs:** Medi-Cal, State Children's Health Insurance Program (SCHIP) and California Children's Services California Children's Services (CCS)
- 2. Financial Assistance Program/Charity Care** is defined as any medically necessary inpatient or outpatient hospital service provided to a patient who has an income below 200% of the current federal poverty level and who has established qualification in accordance with requirements outlined in the LLUH Charity Care and patient financial assistance policies. Discounted care is available to patients with income at or below 400% of the federal poverty level and who meet qualifications. To access any of LLUH's Financial Assistance policies in multiple languages, you can find these on our website: <https://lluh.org/patients-visitors/patients/billing-insurance/financial-assistance>

HEALTH PROFESSIONS EDUCATION

As an academic medical center, LLUH is committed to the investment in Graduate and Undergraduate medical education for physicians, nurses and other healthcare professionals. These expenditures are only reported after subsidies, grants, and payments (DME & IME) are offset.

RESEARCH

Costs associated with studies or investigations aimed at increasing the generalizable knowledge made available to the public that improves population health. It includes: Clinical Trials and Community Health Research.

COMMUNITY HEALTH SERVICES

Community Benefit accounting in this category includes:

- Community Health Services – LLUH programming focused on access to care (i.e. support groups, community injury prevention, cancer center, diabetes treatment, behavioral health, etc.)
- Cash & In-Kind Donations – Direct cash donations to single day community benefit events.
- Community-Building Activities – Costs incurred for direct investment in partner organizations addressing the Community Health Implementation Strategy priority areas and costs for ICP ran community-based programming (Workforce Development Initiatives, Pipelines, CHWs, El Jardín, etc.)
- Community Benefit Operations – Administrative costs associated with running the aforementioned programs and for Community Benefit reporting.

Institute for Community Partnerships (ICP)



LOMA LINDA
UNIVERSITY
HEALTH

Institute for Community
Partnerships

Juan Carlos Belliard, PhD, MPH

Assistant Vice President | Community Partnerships
Director | Institute for Community Partnerships

Nery Pereira

Administrative Assistant

Community Benefit

Jasmine Hutchinson, MSPH

Director | Community Benefit
Associate Director | Institute for
Community Partnerships

Mark Camarena, MNLM

Fiscal Manager | Community Benefit

Jenny Beth Penson

Coordinator | Community Benefit

Community Health Development

Marti Baum, MD

Medical Director | Community Benefit

Community-Academic Partners in Service

Taylor Pope, MPH

Director | Community-Academic
Partners in Service

O. Siquem Bustillos, MPH

Program Manager | Community-
Academic Partners in Service

Special Program Implementation

Monique Osorio, MBA

Program Manager | Medi-Cal Enrollment

Rosalina Ramirez, MPH

Program Manager | Jardín de la Salud
Community Garden

Evelyn Perez

Program Coordinator | Outdoor Equity

Mark Alvarez

Fellow | Outdoor Equity

Community Health Worker Integration

Cristie Granillo, MEd, MS

Manager | School District CHW
Integration

Crissy Irani, MBBS, MPH

Manager | Hospital-Based CHW
Integration

Charles Brown

Community Health Worker | VIP

John Lambert

Community Health Worker | VIP

Erica Neria

Community Health Worker | VIP

Tasha Nichole Rocco

Community Health Worker | VIP

Lucia Cloud

Community Health Worker | DTC

Rosa Perez Quintanilla

Community Health Worker | NICU

Janette Bucio

Community Health Worker | WFCH

Yvonne Frazier

Community Health Worker | WFCH

Comunity Benefit Administrative Council

| | | |
|---------------------------------|---|---|
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| Dr. Juan Carlos Belliard | Director, Institute for Community Partnerships | Loma Linda University Health |
| Mark Camarena | Fiscal Manager, Community Benefit | Loma Linda University Health |
| Dr. Richard Chinnock | Chief Medical Officer and Physician-In-Chief, Loma Linda University Children's Hospital | Board of Trustees Loma Linda University Health |
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| Stacey Davis | Health Equity Program Manager | San Bernardino County Department of Public Health |
| Willie Davis | Assistant Dean, Associate Professor, Program Director of PharmD | Loma Linda University School of Pharmacy |
| Alex Dubov | Associate Professor, Division of Interdisciplinary Studies | Loma Linda University School of Behavioral Health |
| Tammy Garcia-Chang | Community Affairs Coordinator | Mexican Consulate in San Bernardino |
| Brad Gates | Director, Workforce Development Department | San Bernardino County Economic Development Agency |
| Chanell Grismore | Director, Sickle Cell Services | Loma Linda University Health |
| Monica Guerra | Senior Project Manager | National Community Renaissance |
| Jasmine Hutchinson | Director, Community Benefit | Loma Linda University Health |
| George Lamb | President/CEO | Faith Advisory Council for Community Transformation |
| Ginger Ontiveros | Executive Director | Community Engagement SBCUSD – Community Engagement Office |
| Bridgette Peteet | Professor, Department of Psychology | Loma Linda University |
| Marcelino Serna | Parent/Family Community Engagement Project Specialist | San Bernardino County Superintendent of Schools |
| Salomeh Wagaw | Epidemiologist | Riverside County Public Health |
| Jodie Wingo | Chief Executive Officer | CHAISR-Community Health Association of Inland Southern Region |

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