

COMMUNITY BENEFIT ANNUAL REPORT

Fiscal Year **2022**



Healthy, Equitable Communities

Loma Linda University Medical Center
Loma Linda University Children's Hospital
Loma Linda University Behavioral Medicine Center
Loma Linda University Medical Center – Murrieta



LOMA LINDA UNIVERSITY
HEALTH

**Published by: The Institute for Community
Partnerships - Community Benefit Office**
Email: JHutchinson@llu.edu
Office Phone: 909-558-3281

Table of Contents

LETTER FROM LEADERSHIP	3
EXECUTIVE SUMMARY	4
MAJOR INITIATIVE PARTNERS IN FY 2022	6
ABOUT OUR HEALTH SYSTEM	7
Our History	7
Patient Care Highlights	8
A Centralized Community Benefit Model	9
Institute for Community Partnerships (ICP)	10
OUR COMMUNITY INVESTMENT	11
Community Benefit Accounting Categories	11
FY 2022 Community Investment	12
IDENTIFYING COMMUNITY NEEDS	14
About the Community We Serve	14
2019 Community Health Needs Assessment	15
The 2020-2022 Community Health Implementation Strategy	16
Targeting the Social Determinants of Health	17
SDOH Priority Populations	18
COMMUNITY BENEFIT IMPLEMENTATION FY 2022	19
Workforce Development Initiatives	19
Pipeline Programs	20
Community Health Worker (CHW) Workforce Development & Integration	23
CHW Health System Integration	23
School Districts – Community Health & Education Workers*	27
Workforce Development at San Manuel Gateway College	29
Access to Green Space + Healthy Food: Jardín de la Salud	30
Access to Health Care & Services for Underrepresented Populations	31
Partnering with FQHC SAC Health to Serve Vulnerable Communities*	32
Creating “Health for All” through Medi-Cal Enrollment Support*	33
Vaccine Equity through Pop-Up Vaccine Clinics*	34
Hospital-Based Violence Intervention Program (VIP)	35

Access to Behavioral Health Services	36
Access to Early Intervention & Prevention Services for Children*	37
Resiliency Institute for Childhood Adversity (RICA)*	38
Access for People Living with Disabilities: PossAbilities*	39
Coordinated Cancer Center Care	40
COMMUNITY-BASED PARTNER INVESTMENTS FY 2022	41
CBO Partner Outcomes and Stories	43
LOOKING FORWARD: COMMUNITY BENEFIT IN FY 2023	53
APPENDIX	54
LLUH Hospitals: Collective Impact	54
About LLUH: Facts, Figures & People	55
Community Benefit Accounting Definitions	57
Institute for Community Partners (ICP) - 2022	58
Community Benefit Administrative Council	59
Loma Linda University Health Board of Trustees	60
Loma Linda University Health Leadership	61

(* See explanation of how Community Benefit is calculated on page 10)



LOMA LINDA UNIVERSITY
HEALTH

Institute for Community Partnerships

2022 Community Benefit Report

Fiscal Year

July 2021 – June 2022

For additional information on previous reports, our community health needs assessment and implementation strategy, please contact our office or visit: <https://lluh.org/about-us/community-benefit/reports-and-resources>

Office: 909-558-3841

Email: icp@llu.edu

LLUH Community Benefit Office

11175 Mountain View Ave.,
Suite M
Loma Linda, CA 92354

Juan Carlos Belliard, PhD, MPH
Assistant Vice President

Jasmine Hutchinson, MSPH
Director, Community Benefit

Mark Camarena, MNLM
Manager, Community Benefit

Stephanie Palaad
Program Coordinator, Community Benefit

To Our Valued San Bernardino and Riverside Community Members,

This year marks the third and final year of our 2019-2022 Loma Linda University Health (LLUH) Community Health Implementation Strategy. As we reflect back on FY 2022, one theme continues to shine through: **LLUH is committed to listening, growing and working together** to make the Inland Empire a safer and healthier place to live for our families. In 2022, we launched our first-ever formalized investment process resulting in awards totaling \$670,000 for 19 community partners. We continued to grow our Community Health Workers (CHW) workforce in specialized fields (i.e. mental health, black infant health, schools, etc.). We expanded our *Jardín de la Salud* as a safe outdoor space for families, secured outside revenue to support Medi-Cal enrollment and vaccine equity through pop-up clinics, and increased educational support for at-risk youth in our region. **You MATTER** and we want you to know that each of these initiatives are a testament to the community we are building together.

At LLUH we continued to focus on our core investment areas: **workforce development** and improving community **health and wellness**. This particular focus allowed the Institute for Community Partnerships (ICP), as the acting arm of our community investment strategy, to thoughtfully and strategically think through innovative ways to expand our services beyond the walls of our four licensed hospitals. Each of the initiatives found in this Community Benefit Report further advance our institutional mission of “continuing the teaching and healing ministry of Jesus Christ.”

Finally, this year-end reflection of FY 2022 is a **celebration of our community partnerships**. This year we had the privilege of working with over twenty community-based organizations creating positive change in our region. Our partner organizations provided a wide range of perspectives and meaningful work while serving diverse populations (low-income, minoritized, immigrants, youth, unhoused, food-insecure, etc.) across varied geographic regions (High Desert, Coachella Valley, and throughout Riverside and San Bernardino counties). These organizations’ contributions continue to inspire great hope for LLUH and our region. Their activities have strengthened the resilience of our community as we continue to recover from the wide-ranging repercussions of the COVID-19 pandemic. We thank all of our collaborators and are honored to work alongside you in fostering healthier to work alongside you in fostering healthier and more equitable communities.



Richard Hart
Richard Hart, MD, DrPH
President
Loma Linda University Health



Trevor Wright
Trevor Wright, MHA, FACHE
Chief Executive Officer
Loma Linda University Health
Hospitals



Juan Carlos Belliard
Juan Carlos Belliard, PhD, MPH
Assistant Vice President
LLUH - Institute for Community
Partnerships

Executive Summary

Loma Linda University Health (LLUH) is dedicated to caring for the mind, body, and spirit of the people in our community. In FY 2022, we continued to work with our partners to address the health and well-being of our region. At LLUH, we believe in the importance of addressing the social determinants of health and strive to meet the needs of today, build on the strengths of our community, and invest in the health of tomorrow.

The LLUH Community Benefit efforts are managed by the Institute for Community Partnerships on behalf of our four licensed hospitals. This report highlights accomplishments achieved in the third year of our Community Health Implementation Strategy 2020-2022 (CHIS), which seeks to address the priority areas identified in the 2019 Community Health Needs Assessment (CHNA).

In FY 2022, LLUH committed to working with partners to:

- **Strengthen workforce development and education:** LLUH invested \$329,500 in 45 student scholarships and 25 stipends. We also contributed \$454,834 to support 15 innovative workforce development initiatives led by community-based organizations in our region. We expanded our Community Health Worker (CHW) teams at LLUH from 3 CHWs in 2020 to 8 in 2022. CHWs intervene to lighten the burden of the social determinants of health in our patient population through community peers who are expertly trained in recognizing and navigating system barriers that lead to inequity. We also increased support for high need families by expanding our school-based Community Health and Education Worker team from 7 to 11 CHEWs, who provide home visitation, linkages to resources, and informal/peer support.
- **Build green spaces to foster community engagement and access to healthy food:** LLUH invested \$75,100 in the community garden *El Jardín de la Salud* for capital projects, ongoing maintenance and support for 30 active family plots. This community garden located in the heart of San Bernardino was created during the first year of the pandemic (2020). This symbol of resiliency brought real food relief and a safe space for physical activity to the community. During FY 2022, it became a central hub for the disbursement of 543,728 pounds of fresh produce.
- **Increase access to mental health resources for vulnerable populations:** LLUH invested \$100,000 in treatment scholarships for low-income community members who lack access to intensive outpatient behavioral health care programs. LLUH also supported 9 community-based partners implementing mental health initiatives.
- **Provided access to health care and services for underrepresented populations:** Effectively managed an external grant that assisted 1,480 uninsured clients in applying for Medi-Cal and provided over 97,780 individuals with information regarding Medi-Cal benefits, eligibility, and how to apply. We also collaborated with community partners to provide 430 COVID-19 vaccine doses at 11 pop-up vaccine clinics.

- **Enhancing Community-Partner Investments and Relationships:** LLUH made significant investments in our partner organizations through direct financial awards, investments in capacity-building, and in-kind contributions of resources to support the operations of local partners who serve our primary community benefit populations. We launched our 1st Annual Community Health Investment Awards (CHIA) process this year, investing \$670,000 in 19 local community-based initiatives seeking to improve health equity.

LLUH's total community benefit investment totaled \$195,198,173 in FY 2022. This report is the story of FY 2022 and LLUH's relevance and responsiveness within and beyond the walls of our four licensed hospitals. We invite you to learn more about LLUH's community benefit programs, services and impact in the following pages.



Major Initiative Partners in FY 2022



Our History

Loma Linda University Health has served the Inland Empire for 117 years.



**1905-
1909**

Ellen G. White, a pioneer of the Seventh-day Adventist Church, advocates purchasing Loma Linda property as a future sanitarium. It opens and accepts its first nursing students in 1905. The College of Evangelists is incorporated in 1909.



**1910-
1913**

Loma Linda Sanitarium consolidates with the College of Medical Evangelists (CME). Temporary hospital facilities open in 1912, with Loma Linda Hospital officially opening in December 1913.



**1914-
1924**

First physicians graduate from CME in 1914. Board authorizes purchase of Ellen G. White Memorial Hospital site. First unit of the second hospital is completed in 1924.



**1929-
1961**

Second Hospital opens for patients in 1929. Over the next three decades, the school expands educational opportunities. CME officially becomes Loma Linda University.



**1964-
1982**

Groundbreaking ceremony for Loma Linda University Medical Center (LLUMC) held in 1964. It accepts its first patients in 1967. LLUMC becomes the regional trauma center for Riverside, Inyo, Mono, and San Bernardino Counties in 1980. Loma Linda Community Hospital is purchased by LLUMC in 1982.



**1987-
1998**

Outpatient Surgery Center opens in 1987. Behavioral Medicine Center opens in 1991. Loma Linda University Children's Hospital (LLUCH) opens in 1993. LLUMC first recognized by U.S. News and World Report as one of "America's Best Hospitals" in 1998.



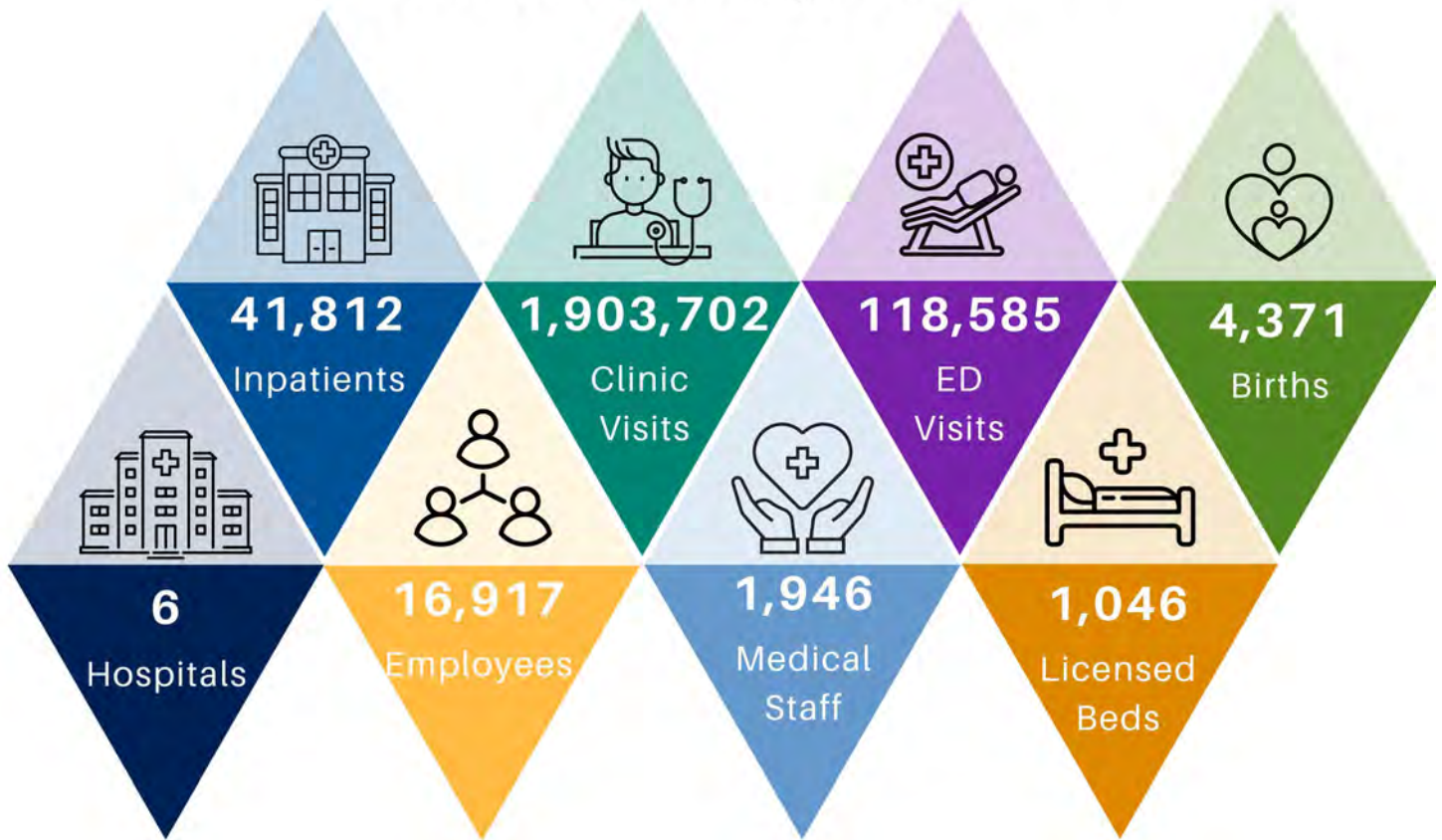
**2014-
2022**

In 2014, *Vision 2020* is launched to construct new LLUMC and LLUCH building to improve patient care and earthquake compliance. \$4.5 million in scholarships given to 2,700 students in 2020. Completed state-of-the-art hospital opens in 2021.

Patient Care Highlights

2021 Patient Care Highlights

Loma Linda University Health



Historical Patient Care Highlights

Proton Treatment

The James M. Slater, MD Proton Treatment and Research Center is the first hospital-based treatment center in the world and has treated over 21,500 patients, more than any other treatment center. Due to the success of the Proton Treatment Center at LLU Cancer Center, there are now 41 operational centers in the U.S.

Proton radiation therapy is the most precise and advanced form of radiation beam treatment available for destroying cancer cells. It is a painless, non-invasive procedure that allows patients to maintain their quality of life and quickly resume normal activities, permitting physicians to deliver full or higher treatment dosages to destroy a tumor with minimal side effects to a person's surrounding healthy tissue or organs.

"Baby Fae"

"Baby Fae" was an infant born with severe heart defects in 1984, at a time when her condition was considered fatal. She received the first successful heart transplant from a baboon, performed by Dr. Leonard Bailey at Loma Linda University Medical Center. The surgery garnered widespread media attention and sparked ethical debates about the use of animal organs for human transplantation.

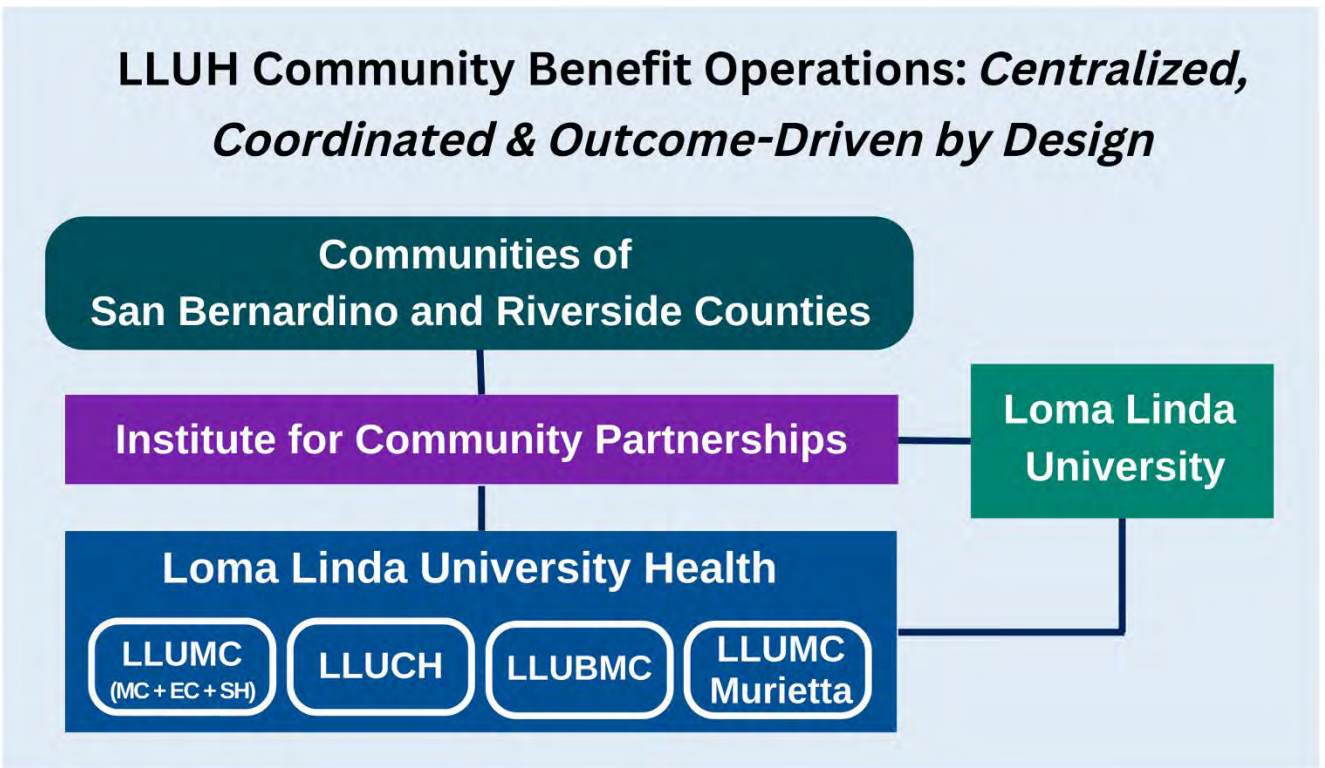
Baby Fae lived for 21 days, two weeks longer than any other previous inter-species heart transplant recipients. Despite the outcome, the case paved the way for further research and experimentation in the field of xenotransplantation, and was a critical step in developing present-day heart transplants for children. Loma Linda University Children's Hospital remains a leader in pediatric heart transplants.

A Centralized Community Benefit Model

Four Licensed Hospitals. One Community Benefit Implementation Strategy.


Loma Linda University Health (LLUH) system uses a unique best-practice model for implementing community benefits in order to maximize the collective impact of our investment programs:

- Since 2012, all licensed hospitals within the LLUH system have centralized the implementation and reporting of their community benefit investments through the Institute for Community Partnerships to better align and implement their community health investments. LLUH reports programmatically at the health system level to better coordinate and enhance community benefit strategies.
- Community benefit expenditures are reported annually and separately on each licensed hospital's 990 Schedule H. They are based on the individual hospitals financials with attentive management to both the collective and individual programs, activities, and outcomes reported in the annual system community benefit report, in compliance with the ACA (2010) and California's AB 204 (2019).
- This centralized model allows the hospitals to improve the efficacy of the Community Health Implementation Strategy (CHIS) for implementing programs and collaborating with partner organizations.



Institute for Community Partnerships (ICP)

The mission of ICP is to ensure LLUH remains relevant and responsive to the community. The Institute works strategically with our regional partners to better address community needs. ICP implements the LLUH-operated community benefit programs and provides the research component necessary to better target health system interventions for under-resourced community populations. The Institute oversees the Office of Community Health Development to ensure strategic investments with partner organizations and coordinate the reporting of community benefit outcomes on behalf of LLUH. This model prioritizes LLUH's focus on the social determinants of health and improved access to care for vulnerable populations.

 LOMA LINDA UNIVERSITY HEALTH Institute for Community Partnerships	Mission	To ensure Loma Linda University Health is Relevant and Responsive to the Community
	Vision	To be the primary portal for community engagement between Loma Linda University Health and our local community
	Values	Collaboration, Respect, Equity, Justice, Excellence



Our Community Investment

Community Benefit Accounting Categories

Community Benefit is reported according to four major categories subdivided into different types of activities on each hospital's IRS Form 990, Schedule H.



Community Benefit investment dollars are also reported programmatically in this report by priority area and outcome in fulfillment of LLUH's current implementation strategy. While all expenditures are reported per fiscal year, programs and outcomes reporting may span multiple years. ICP and the hospital finance teams review all community benefit categories as well as program and operational costs to ensure cost accounting expenses incurred are reported per licensed hospital in this annual community benefit report. In addition, programs and outcomes may have offsetting grant revenue that is NOT included in the Community Health Benefit financials. For purposes of Community Benefit reporting, ICP has only reported its cost above the grant in its hospital Community Benefit dollars.

NOTE: Programs that include this asterisk (*) in the title are funded primarily by external grants, but may include countable costs such as staff time, non-grant funded expenses or other qualifying expenses per Community Benefit guidelines.

Total Community Benefit Investments

Fiscal Year July 1, 2021- June 30, 2022*



\$193.69 Million Total
Inland Empire Service Region

\$109.60 Million
Shortfalls in
Medicaid

\$64.69 Million
Education

\$3.03 Million
Community Health
Investment

\$14.27 Million
Free, Low-Cost
& Subsidized
Health Services

\$2.08 Million
Research

*Total Community Benefit investments are based on hospital-reviewed financial statements and are reported on each hospital's IRS Form 990, Schedule H.

LOMA LINDA UNIVERSITY HEALTH NET COMMUNITY BENEFIT
ECONOMIC VALUE (FY 2022): \$193,698,173**

Community Benefit (FY 2022)	LLUMC (MC+EC+SH)	LLUCH	LLUBMC	LLUMC - Murrieta	Loma Linda University Health (Four Licensed Hospitals)		
Reporting Period July 1st 2021- June 30th 2022	Net Benefit	Net Benefit	Net Benefit	Net Benefit	Expenses	(Offsets)	Net Benefit
Patient Care Services	\$82,827,432	\$1,766,098	\$10,997,477	\$28,290,285	\$863,314,198	(\$739,432,906)	\$123,881,292
1. Medi-Cal and Other Means Tested Government Programs	\$74,591,669	\$235,673	\$7,665,569	\$27,112,999	\$849,038,816	(\$739,432,906)	\$109,605,910
2. Financial Assistance Program/ Charity Care	\$8,235,763	\$1,530,425	\$3,331,908	\$1,177,286	\$14,275,382	\$0	\$14,275,382
Health Professions Education	\$28,941,069	\$35,659,697	\$97,472	\$0	\$125,392,840	(\$60,694,602)	\$64,698,238
1. Medical Residents, Fellows, Interns	\$47,049,954	\$31,180,626	\$118,600	\$0	\$139,043,782	(\$60,694,602)	\$78,349,180
2. Paramedical Education (Pharmacy & Chaplain Residencies) & Other	(\$195,384)	\$696	(\$21,128)	\$0	(\$215,816)	\$0	(\$215,816)
3. Physician Group Equity Transfer for Medical Education	(\$17,913,501)	\$4,478,375			(\$13,435,126)	\$0	(\$13,435,126)
Research (Offsets Included)	\$1,843,883	\$244,590			\$2,088,473		\$2,088,473
Community Health Benefit (Offsets Included)	\$1,761,368	\$1,064,810	\$153,414	\$50,578	\$3,030,170		\$3,030,170
1. Community Health Services	\$748,559	\$501,306	\$74,836	\$0	\$1,324,701		\$1,324,701
2. Cash and In-Kind Donation	\$0	\$8,000	\$28,000	\$0	\$36,000		\$36,000
3. Community-Building Activities and Programs	\$810,247	\$444,403	\$40,462	\$40,462	\$1,335,575		\$1,335,575
4. Community Benefit Operations	\$202,562	\$111,101	\$10,116	\$10,116	\$333,894		\$333,894
TOTAL	\$115,373,752	\$38,735,195	\$11,248,363	\$28,340,863	\$993,825,681	(\$800,127,508)	\$193,698,173

**Total Community Benefit investments are based on hospital-reviewed financial statements and are reported on each hospital's IRS Form 990, Schedule H. For full category definitions, please find a detailed description in the appendix section, "[Community Benefit Accounting Definitions](#)".

Identifying Community Needs

Every three years, LLUH completes a comprehensive Community Health Needs Assessment (CHNA) as required by state and federal law. The CHNA assists LLUH in identifying the most pressing unmet health needs for community members in our hospitals' service region encompassing both San Bernardino and Riverside Counties. It serves as the foundation for prioritizing and selecting LLUH's Community Health Implementation Strategy to be enacted over the following three years. These findings serve as our "North Star" in addressing unmet community health needs and promoting greater regional health equity.

About the Community We Serve

LLUH is a Level One Trauma Center and key safety-net provider for the Inland Empire. The Riverside-San Bernardino-Ontario metropolitan area is expected to grow from 4.6 million to 7.2 million people by 2050, which will make it one of the top 10 most populous metropolitan areas in the United States. The region currently faces severe problems with health disparities and poor health outcomes, which could be exacerbated by rapid population growth if left unaddressed. San Bernardino and Riverside Counties span over 27,000 square miles, representing more than 16% of California's total landmass. The two counties are home to some of the most diverse peoples in California, with Latinos representing a majority of the population.



2019 Community Health Needs Assessment

The 2019 Community Health Needs Assessment (CHNA) provided a detailed analysis of both the most pressing health needs and inherent strengths of the communities served by Loma Linda University Health. To better understand the community, the assessment was based on a community-first approach, with a total of 1,339 people from the surrounding Inland Empire participating in surveys and community conversations (focus groups).

Over and over again, this assessment revealed the daily difficulties people faced in affording essentials such as housing and food. The primary social determinants of health included access to living-wage jobs, food security, safe green spaces, affordable housing, and health care. The top health needs identified were: behavioral health, asthma, diabetes, and various lifestyle-related conditions. The most unanticipated need identified by this assessment was that 1 in 3 people shared feelings of being isolated.

Although the intent of a CHNA was to identify needs, the methodology used was a needs- and asset-based approach. At the core of the assets identified lies the resiliency of Inland Empire residents. Of the many encouraging community conversations documented, people told us again and again that they desired greater community interaction and there was a strong sense of hope for the future. The resounding message of the 2019 assessment was that we truly are healthier when we work together as a community.







The 2020-2022 Community Health Implementation Strategy

The primary and second focus areas for the 2020-2022 Community Health Implementation Strategy (CHIS) are Workforce Development and Health and Wellness, as indicated in the summary below. To read the full CHNA & CHIS reports, please visit: <https://lluh.org/about-us/community-benefit/reports-and-resources>

Community Health Implementation Strategy (CHIS) 2020 - 2022








Highest priority needs:

 <p>Poverty and access to essentials (income, housing, food)</p>	 <p>Green Spaces</p>	 <p>Mental Health</p>	 <p>Access to Healthcare</p>
--	--	--	--

LLUH Community Benefit Investments to Address Needs 2020-2022 (adjusted for pandemic impact for FY 2022)

Primary Focus Area:

Secondary Focus Area:

Workforce Development		Health and Wellness	
 <p>Scholarships for disadvantaged youth in secondary education</p>	 <p>CHW workforce integration and development (community-based, school-based, clinic-based)</p>	 <p>Increase access to healthy and affordable food options through community health workers and community gardens</p>	 <p>Interventions to address lifestyle disease (obesity, asthma, diabetes, hypertension); extend access to care for the most vulnerable</p>
 <p>Pipeline programs to health professions for underserved middle school and high school students</p>	 <p>Scholarships and workforce development for marginalized populations and people living with disabilities</p>	 <p>Decrease social isolation through multi-generational community engagement; increase access to mental health resources, screenings, and support for parents and school-age children</p>	

Targeting the Social Determinants of Health

While our community investments are primarily focused on **Workforce Development** and **Health & Wellness**, the hospitals' collective impact extends to working across all social determinants of health.



SDOH Priority Populations

Workforce Development



- ▶ Youth/adults from San Bernardino and Riverside Counties
- ▶ Households with incomes less than 350% of the federal poverty level
- ▶ 1st generation college students
- ▶ People of color and other underrepresented groups

Education



- ▶ Students from underrepresented communities and students of color
- ▶ School-age youth experiencing chronic absenteeism

Access to Healthcare



- ▶ Rural communities & agricultural workers
- ▶ Medically fragile infants and their parents
- ▶ Public housing residents
- ▶ People with disabilities, cancer, pre-diabetes, diabetes

Behavioral Health



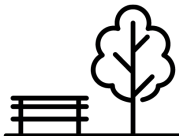
- ▶ Youth experiencing behavioral health concerns
- ▶ Underserved individuals struggling to afford outpatient treatment

Food Security



- ▶ People living in identified food deserts
- ▶ Seniors on fixed incomes and low-income families

Green Spaces



- ▶ San Bernardino city residents
- ▶ Families within a 5-mile radius of *El Jardín de la Salud*

Social Isolation



- ▶ Seniors unable to access community resources
- ▶ Medically vulnerable community members affected by Covid-19

Community Benefit Implementation FY 2022

The summary below provides an update on progress made toward health equity goals from the FY 2020 – FY2022 Community Health Implementation Strategy.

Workforce Development Initiatives

Throughout FY 22, LLUH sought to address the primary focus area of workforce development and education, a foundational root cause of poverty in the region. These initiatives included providing scholarships to adults, youth, and people from marginalized or specially targeted populations. This investment resulted in the disbursement of 32 scholarships, 25 stipends, and \$246,000 into the hands of at-promise youth in the region that transitioned into higher education. Funds were disbursed in collaboration with four primary community partners: Health Career Connections, El Sol Neighborhood Educational Center, Assistance League of Temecula Valley and the Making Hope Happen Foundation.



In addition, LLUH was committed to supporting students pursuing graduate education programs to become the region’s next generation of healthcare providers. This investment included 13 scholarships totaling \$83,500 to graduate students representing the fields of Nursing, Allied Health, Behavioral Health and Pharmacy across healthcare graduate programs at Loma Linda University. Investments supported minoritized students from San Bernardino and Riverside County committed to serving our region in the future. Furthermore, this investment was dually leveraged as each graduate program within LLU was required to match all Community Benefit funded dollars directly to these students or other minoritized students, which essentially doubled our investment in graduate education during FY 22.



Finally, LLUH focused on providing investments in workforce development with community-based partners to increase outreach to marginalized and specialty populations. This included investing \$454,834 dollars in 15 different workforce development initiatives. Projects included support for nonprofit capacity-building, wraparound services for unhoused individuals, tattoo removal for individuals seeking employment, food distributions to vulnerable populations, emergency services for local community members and youth mentorship, among others. These partnerships with key community-based organizations were vital in understanding where our investments made the greatest impact. For additional details, see our section titled “[Community-Based Partner Investments FY2022](#)”.

At the state level, LLUH contributed to several initiatives for healthcare workforce and CHW workforce development including The California Endowment Workforce Technical Advisory (2021-2022), meeting with Sacramento policy staffers (2022), the Mullen Report panel on CA Healthcare Workforce Diversity (2022), and The Children's Partnership Panel on CHW reimbursement bill (AB 2697).

Pipeline Programs

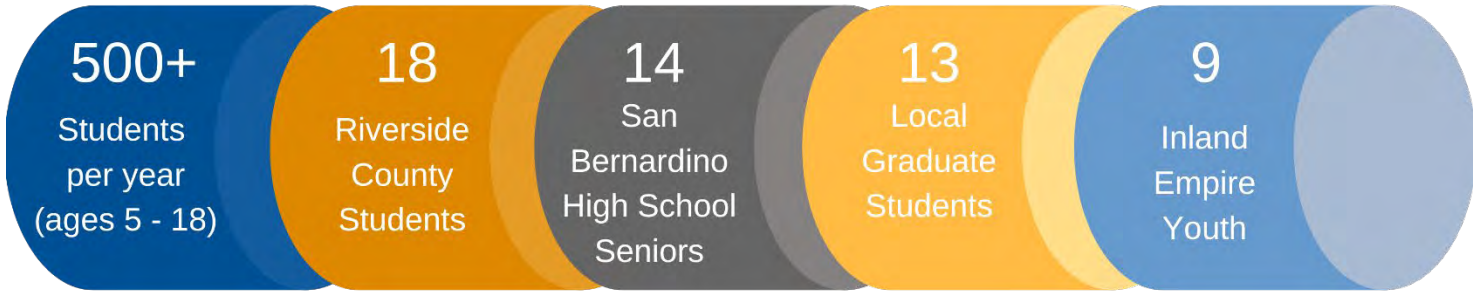
The LLUH investment in Pipeline Programs seeks to introduce and inspire underserved middle and high school students to pursue healthcare careers and adopt healthy lifestyles. This investment is critical to increase future representation in healthcare fields for minoritized students in the region. Our pipeline program is an access, equity and inclusion strategy focused on serving at-risk and under-estimated youth in workforce development and poverty reduction. LLUH Investments in these Pipeline Programs totaled \$60,000 during FY 2022 for the following program activities:

- Programming for 94 high school students through two *My Campus* events, which provided students with interactive workshops that expose them to mentorship opportunities and various schools of health (Nursing, Dentistry, Medicine, Pharmacy, Public Health, Allied Health and Behavioral Health).
- Programming for 68 high school students for the *Discovery* Program (formerly called *Summer Gateway* and *Si Se Puede!*), which was a 2-week opportunity for minoritized students to prepare for college and explore different fields within the health professions. A select group of students was invited to participate in a third week to shadow local healthcare professionals.
- *Goal 4 Health* soccer league serving 224 youth and 192 families in the region with a safe outdoor activity that promotes a healthy lifestyle.
- The *Transition 2 Success* program* paired 12 San Bernardino and Riverside County youth with mentors in their health disciplines of interest to provide support and guidance. FY 2022 was the initial year of the program.
- The *La Escuelita* program* provided free academic tutoring and music lessons to elementary age students from San Bernardino, as well as educational workshops for their parents; 10 children participated in weekly academic tutoring sessions and 20 in weekly music lessons; parents participated in 10 educational workshops during FY 2022.

What do we mean by Pipeline Programs?

LLUH has been building a pipeline to higher education to connect local minority and under-served youth to health careers as an access, equity, and inclusion strategy. It aims to expose youth to healthcare careers, provide resources and make connections for future success. This program aligns with LLUH's commitment to education and workforce development as its primary Community Health Implementation Strategy in collaboration with other regional partners.

PIPELINE & POVERTY REDUCTION+



LLU Pipeline
 Tutoring
 My Campus
 Discovery
 Goal 4 Health
 La Escuelita

Bridge to Undergraduate
 Scholarships

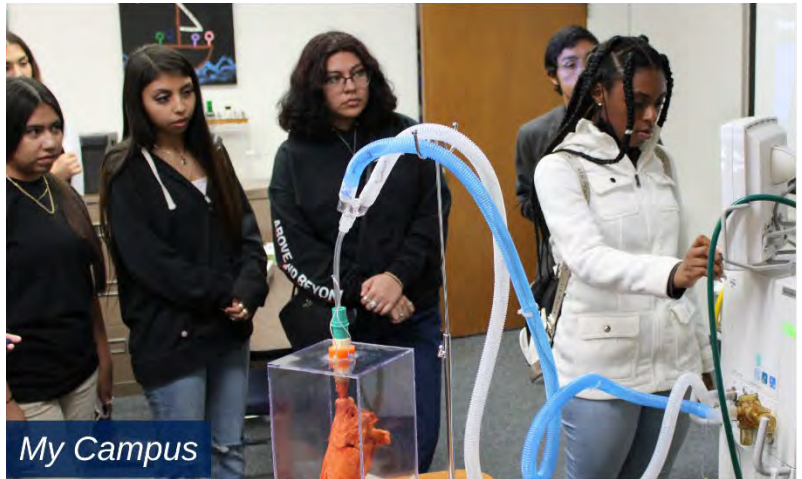
Bridge to Undergraduate
 Scholarships
 Mentorship

Graduate Access
 Scholarships

Workplace Internships
 Stipends
 Mentorship

\$308,500 - Total Pipeline Investment

LLUH Pipeline Programs





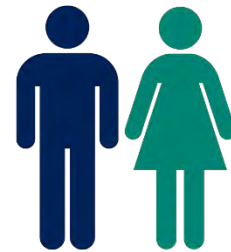
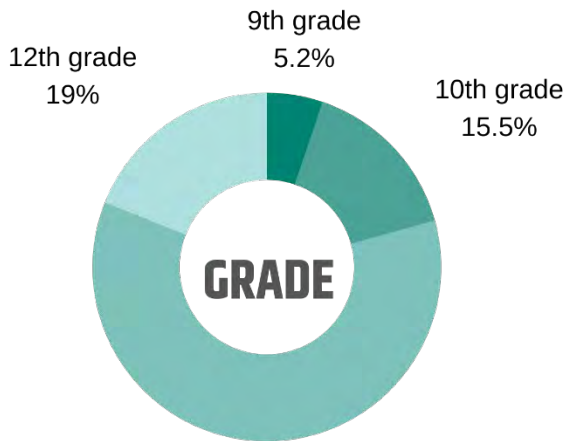
DISCOVERY 2022

Inspiring Health Professionals of Tomorrow



109 STUDENT APPLICANTS
72 ACCEPTED STUDENTS
68 PROGRAM GRADUATES

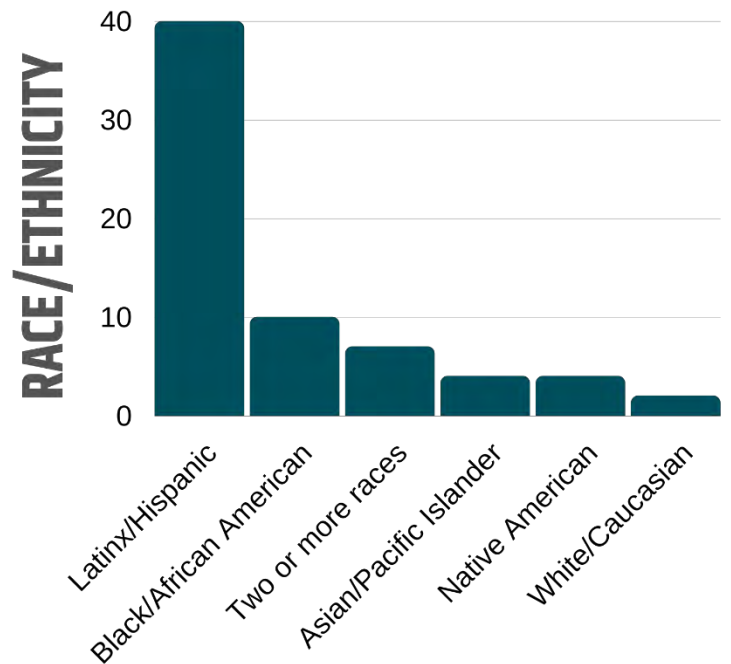
51 YOUNG WOMEN
17 YOUNG MEN



3.75 GPA AVERAGE

SCHOOL DISTRICTS REPRESENTED

- SBCUSD
- CHAFFEY JOINT UNIFIED
- SDA ACADEMY
- CORONA-NORCO
- CHARTER-REDLANDS
- RIVERSIDE UNIFIED
- PERRIS UNION
- GLENDALE UNIFIED
- HESPERIA UNIFIED
- ORANGE UNIFIED
- PRIVATE SCHOOL
- HOMESCHOOL



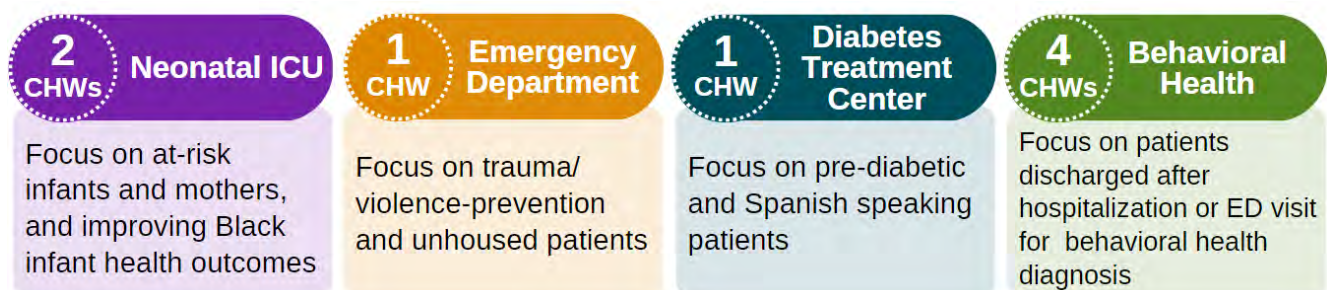
Community Health Worker (CHW) Workforce Development & Integration

Stewarding workforce development for community health workers was a major initiative in the 2020-2022 CHIS cycle. The goal has been to pilot integration in school districts, hospital systems, and with non-profit partners where CHWs have traditionally not been hired in our region. This strategy aims to use the hospital's investment to intervene and lighten the burden of the social determinants of health in our patient population through community peers who are expertly trained in recognizing and navigating system barriers that lead to inequity.

CHW Health System Integration

In FY 2019 LLUH initiated a pilot with three CHWs who integrated into high-risk areas where vulnerable populations access our health system but face undue health burdens in trying to address their health and wellness in either inpatient or outpatient settings. Due to the initial success of the community benefit-funded pilot program in 2019, LLUH formalized the CHW Integration Program through the Institute for Community Partnerships. LLUH's initial investments proved critical to staying at the forefront of the development and processes of CHW integration into health care. The CHW program has secured additional grant funding to support expansion and is well-positioned to incorporate a reimbursement model in the future.

The LLUH CHWs are entirely focused on their priority populations, those from underserved communities who lack access to services and face poverty. While the CHWs are employed by LLUH, they work in the community with patients and their families who represent the priority populations, as defined by community benefit parameters. LLUH system-employed Community Health Workers support patients from several hospital departments and act as liaisons to ensure access to resources and healthcare post-discharge. They act as mentors/guides/'navigators' of the health system. Most importantly, they empower and encourage participants to be their own healthcare advocates and champions, especially during healthcare crises. CHWs have reached in-need populations through targeted phone calls to families, goal setting, referrals to community resources, motivational interviewing, mentoring/coaching, health system navigation, and were key supports to mobile vaccination clinics. Most of these activities and skills use "peer-to-peer" models that allow CHWs to journey with their patients on a level that isn't always accessible and practical for licensed providers. As our regions health needs grew, we expanded our health system CHW workforce from 3 CHWs in 2020 to 8 in 2022. CHWs are now integrated within key areas of the hospital, including:



LLUH CHWs focus on home visits and community outreach classes/peer support groups for vulnerable populations with the following programmatic goals:

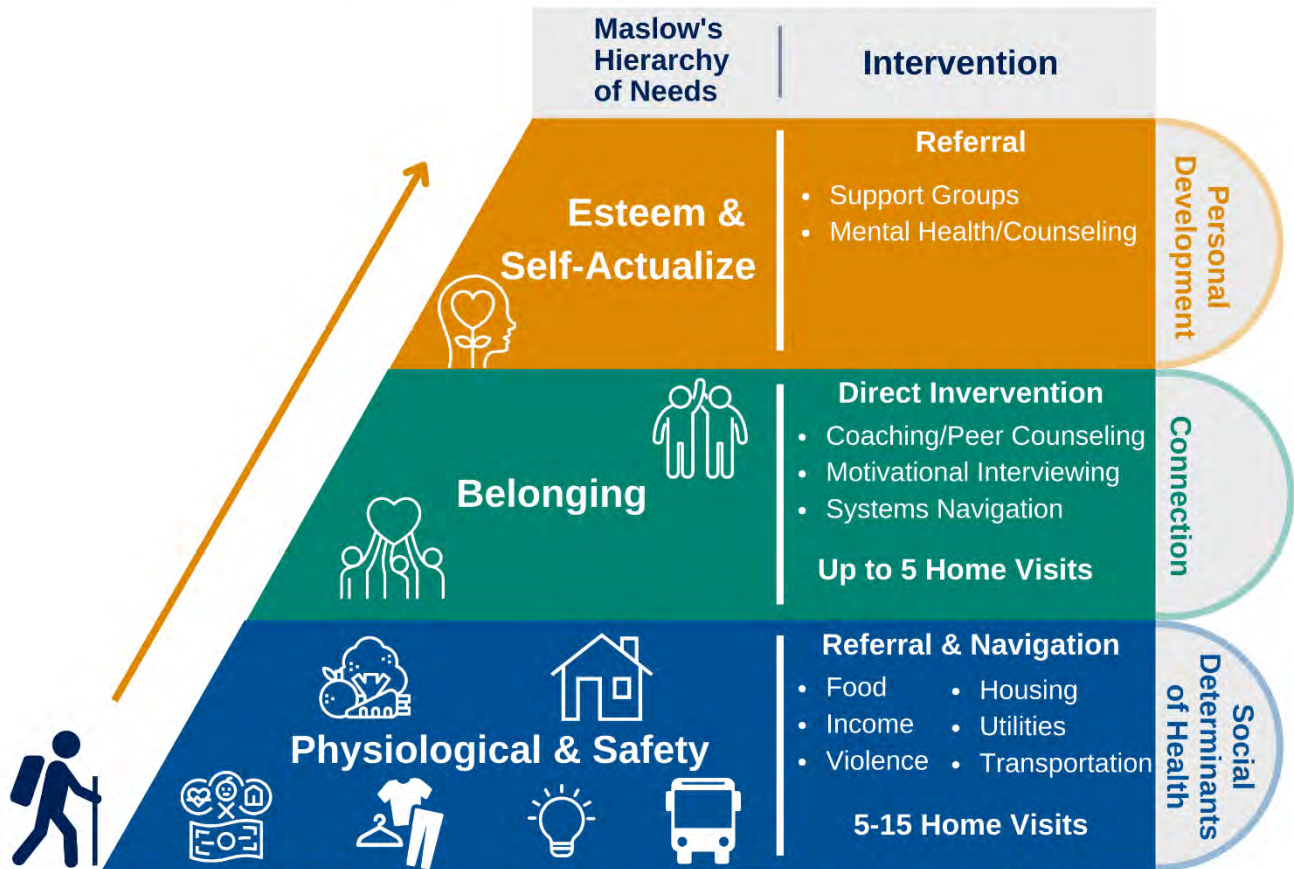
Time is the Medicine – Unlike health care providers and clinical staff, the CHWs are able to provide time-intensive interventions outside the four walls of our hospital and clinical settings. This is accomplished through a trusted relationship as CHWs are able to quickly establish themselves as community peers and engage with community members once they are home. CHWs work with community members and their family members to help them navigate complex social and health systems to address, manage, and maintain their help once these community members are no longer “current patients” in our facility, but transitioning back home to get the follow-up and longer term care they may need.

Intervention & Accompaniment – CHWs provide supportive coaching and mentoring to help those they work with navigate complex social services and obtain benefits from the DMV, Social Security, Veterans Affairs, etc. and the often lengthy paperwork and processes needed to receive a positive outcome. CHWs are also able to accompany community members to follow-up medical appointments, often seeing the necessity of addressing insidious barriers like lack of transportation, childcare services, or familial support. CHWs are also able to support individuals in accessing essential and urgent resources like food banks, housing and rental assistance, behavioral health, substance use support and other critical resources in the community.

Special Populations Focus – The LLUH CHWs are stationed in critical access areas of the health system in order to become connected to community members who are experiencing the highest levels of need. The following are special populations the CHW program will address:

- Individuals in need of mental health or behavioral health resources;
- Victims of violent crime who receive trauma-related surgical interventions;
- At-risk infants and mothers
- Adults with diabetes
- Children and youth with diabetes
- Unhoused individuals in our Emergency Department
- Individuals experiencing escalation of symptoms related to Sickle Cell Diseases
- High utilizers of the LLUH system who experience undue social determinant burden and require extensive, supportive accompaniment and linkage to health and social services upon discharge from LLUH.

CHW Integration Model



© Loma Linda University Health Institute for Community Partnerships, Cristie Granillo and Meg Daly.
 Please do not reproduce or share without permission: ICP@llu.edu

Finally, special to this program is the triple investment where CHW workforce development helps the CHW, the patients they assist, and the system. Creating CHW jobs is an economic development strategy since CHWs often need the same access to employment as those they are tirelessly serving. Formal employment reduces the reliance on grant-based or project-based employment for CHWs, a source of income insecurity and provides the stability of full-time benefitted employment. In addition to the programmatic outreach and intervention provided by the CHWs, the creation of the jobs for community members who are trained in this work is also a fulfillment of the community benefit workforce development strategy as priority hiring is reserved for people with lived experience in navigating the social determinants of health.

LLUH - Institute for Community Partnerships Community Health Worker Team

Our CHW integration strategy serves two important purposes:

- CHWs are the **bridge between health care and the community**, connecting community members to health and social services, mental health resources and accompaniment to ensure access to these resources. The CHW team consistently goes the extra mile to ensure that patients are supported as they navigate in and out of the health care system.
- LLUH is **committed to creating jobs with livable wages and benefits**.

ICP's CHW Team



WHAT WE DO

- Focus on Social Determinants of Health
- Patient Navigation + Resourcing
- Motivational Interviewing & Informal Counseling
- Goal Setting
- Accompaniments & Home Visits

HOSPITAL SYSTEM CHWS

- Departments**
- Neonatal ICU
 - Trauma/Emergency Department
 - Diabetes Treatment Center
 - Behavioral Health

EDUCATIONAL SYSTEM CHEWS

- CBO Partners**
- Local School Districts:
 - San Bernardino City Unified School District
 - Chaffey Joint Union High School District
 - El Sol Neighborhood Educational Center

CHW HUB

Neonatal ICU

- Healthy Infant Outcomes
- Patient and Family experience
- Lactation promotion
- Collaboration with SB County Black Infant Health Program
- Emergency supplies
- ACEs Program

Trauma/Emergency Department

- Violence Intervention Program
- Sickle Cell Disease Group
- Unhoused Populations
- Urgent Response to patient/participant need

Diabetes Treatment Center

- Diabetes Prevention Program
- Wound Care Team
- Long-term Care
- Improve focus on Latinx groups

Behavioral Health

- Patient Navigation,
- Link between BMC and ED discharge,
- Outpatient follow-up
- Support BMC/ED responsiveness to long term care needs,
- Work with super utilizers

Planned CHW Program Expansions in FY 2023

Trauma VIP Program:

- Referral to Violence intervention Program
- Identification of needs
- Outpatient follow-up

HIV/AIDS Community Focus:

- LGBTQIA+ and Latinx Communities
- Long-term treatment
- Mental Health Services
- Substance use disorder

Community Health Worker Expansion, 2020-2022



School Districts – Community Health & Education Workers*

Over the past five years, the Institute for Community Partnerships (ICP) at LLUH developed Community Health and Education Worker (CHEWs) teams in local school districts to reach under-resourced and at-risk youth and their families. The CHEW Program operates via a community-academic partnership between LLUH-ICP (technical assistance, oversight, management), El Sol Neighborhood Educational Center (hiring and supervising agency), and school districts (funder and implementation sites). The CHEWs work with school systems to support high need families through home visitation, linkages to resources and informal/peer support.

ICP currently contracts with two school districts (San Bernardino City Unified School District and Chaffey Joint Union High School District) and employs eleven CHEWs working in the community, a coordinator, and a manager to oversee the program. CHEWs conduct interventions with families that may have children who are chronically absent, face undue health challenges, need COVID-19 recovery support (education, access to technology/vaccines/etc.), are food insecure and address the barriers associated with the social determinants of health.

ICP's contracts with the local school districts provide workforce development dollars for CHEW integration into school districts with ICP contributing the management time and infrastructure to support the integration and outcomes. Future school sites are intended in the coming years to grow the program and root CHEWs into the fabric of the school district's workforce. Our CHEWs provide sustained and critical outreach to families of school-age youth who suffer undue burdens from multiple social determinants of health risk factors.

CHEWs have intervened in the 2021-2022 school year specifically to address:

- Chronic absenteeism and prevention
- Home visitation
- Social determinants of health (Food insecurity, insurance, hygiene kits, etc.)
- School-site re-engagement
- Health education through Parent Health Institute (PHI)



COMMUNITY HEALTH & EDUCATION WORKERS



6,329



TOTAL TOUCH POINTS

2,952



HOME VISITS

3,117



PHONE CALLS

262,050



DIAPERS DISTRIBUTED

4,645



FOOD BOXES DISTRIBUTED

OUR FOCUS

Risk factors for chronic absenteeism



Familial Challenges



Environmental Factors

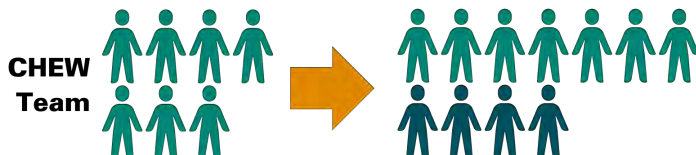


Student Behavior

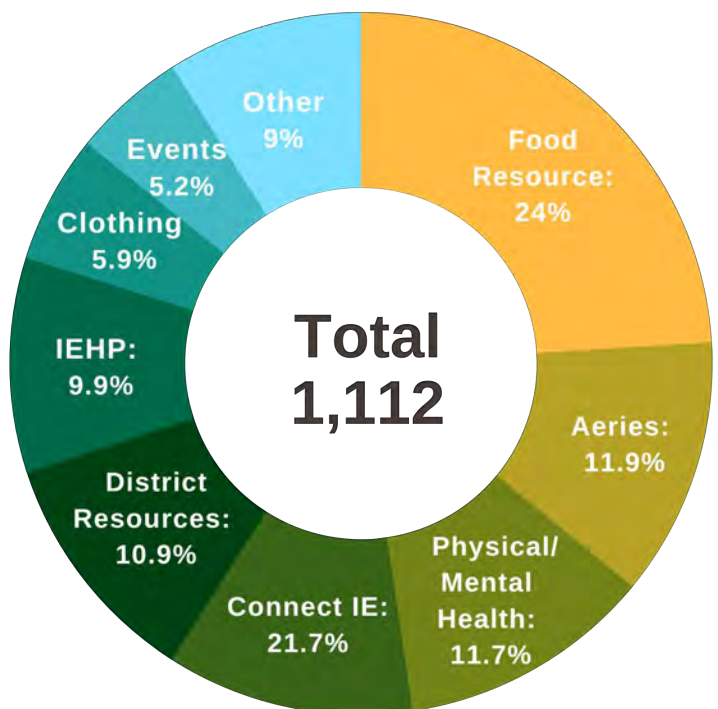
Student Health

Mental Health

Community Health Education Worker Expansion from 2020-2022



REFERRALS PROVIDED



Workforce Development at San Manuel Gateway College

In 2016, thanks to a seed investment made by the San Manuel Band of Mission Indians, the LLUH system was able to build and establish a technical and vocational training college, the San Manuel Gateway College (SMGC), in the heart of San Bernardino. The college is co-located with the SAC Health System to provide a community-setting for the training of future healthcare workers. As Loma Linda University (LLU) is a graduate medical education campus with eight graduate schools, the health system recently committed a year-over-year investment to support SMGC operations and extend access to community members seeking vocational and technical training in order to strengthen the pipeline to education in the region. SMGC students also rotate through LLUH's many clinical settings for training during their programs.

In FY 2022, Loma Linda University Medical Center supported health professional education operational costs and training at SMGC as an access strategy to address workforce development and education needs of local youth. LLUH provides operational support to San Manuel Gateway College as part of the commitment to sustain the operations of this critical workforce access strategy.

Goal of San Manuel Gateway College

SMGC provides local youth and adults from San Bernardino and the surrounding areas access to professional training and certification as a workforce development strategy.

STUDENT POPULATION

- Students of Color
- First Generation students or "first few in their family" to attend post-secondary education
- Residents of San Bernardino and Riverside Counties
- Over 50% receive financial aid or scholarships to attend SMGC

PROGRAMS AND CERTIFICATES

- Certified Nursing Assistant
- Medical Assistant
- Promotores Academy (Community Health Worker Basic Certification; and Clinic-based Community Health Workers)
- Pharmacy Tech
- Surgical Tech

SMGC is developing the health care workforce of tomorrow while providing the bridge to help our community's youth and adults find a path to higher education to set them on a life-long path of career development and economic advancement. Students are provided support from the SMGC staff and faculty given the challenges and life experiences many of the SMGC students face regarding risk factors related to the social determinants of health. Every year, the SMGC graduates are included in the annual graduation ceremonies and celebrations at Loma Linda University to honor their success and accomplishment and association with a health care system and institution of higher education. For more about SMGC visit the website at: <https://sanmanuelgatewaycollege.llu.edu/>

Access to Green Space + Healthy Food: Jardín de la Salud

In response to the 2019 CHNA results and identification of a lack of green safe spaces, LLUH created a community garden, *Jardín de la Salud (El Jardín)*, in the heart of San Bernardino. With 30 active family plots growing organic produce on-site, this garden continues to expand and currently has room to grow to a total of 52 family plots. *El Jardín* is not only a healthy food access strategy, but also serves as an outdoor community center, fresh produce distribution center, and program site to engage students in community service. It is a highly effective equity effort to bring organic, nutritious food to a food desert area of San Bernardino where the neighborhoods lack access to affordable, healthy produce.

The CAPS program as part of ICP oversees the implementation of *El Jardín*, which is located at the previous La Escuelita site next to SAC Norton Clinic and the Helping Hands pantry. This garden functions to serve families in our community and engages students of LLU and Discovery 2022 participants from local high schools into community service. CAPS oversight of *El Jardín* also promotes this space as a central hub for community health programs such as:

- Produce Rx: Workshops for local families covering various topics in chronic illness prevention and living a healthy lifestyle.
- Community Supported Agriculture (CSA) Produce Boxes: 64 produce boxes were distributed to community members along with various workshops on mental health, gardening, diabetes prevention and many others.
- Produce Distribution: In partnership with the Inland Empire Health Plan (IEHP) and Helping Hands Pantry, CAPS oversaw the distribution of fresh produce for 350-400 families every Friday from January – June 2022.
 - During this time, 543,728 pounds or over 270 tons of produce were distributed.
 - This program also engaged 86 community volunteers.

El Jardín has been supported by Community Benefit funding totaling \$75,100 in FY 2022 and \$96,560 over the last three years. This has included funding for the partnership with El Sol Neighborhood Educational Center for salaries, ongoing maintenance (trash, porta potty's, etc.), a lighting project, fencing, storage containers, and necessary materials. Additionally, ICP has allocated staff time to support the implementation, installation, and community engagement in the garden.



Access to Health Care & Services for Underrepresented Populations

Serving populations with additional social determinant burdens and those who require intentional efforts to gain access to health care is vital to LLUH's mission to "continue the teaching and healing ministry of Jesus Christ to make man whole." Every year, ICP works with hospital leadership to make sure the programs and services included in the community benefit report are part of "what counts" as priority needs identified in the Community Health Needs Assessment. Existing hospital outreach and supportive services focusing on improving health care access for underserved populations include:

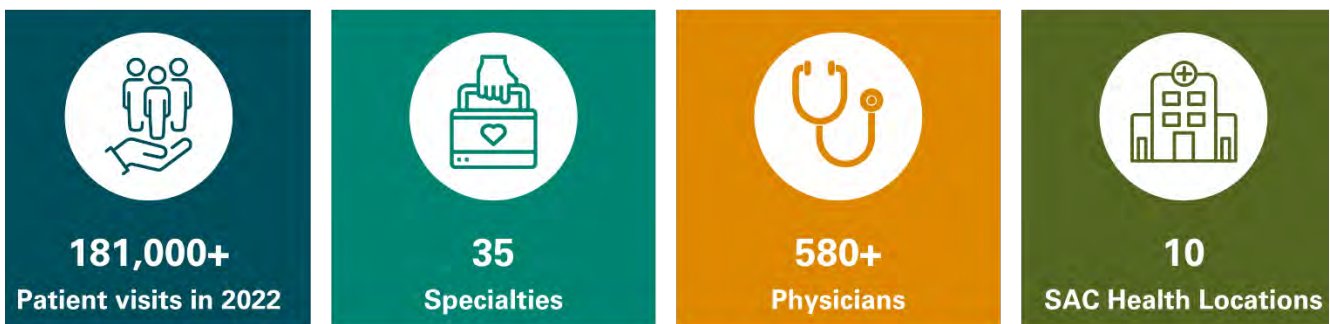
- Access to primary, behavioral, and specialty healthcare for low-income individuals through safety-net FQHC providers
- Medi-Cal outreach and enrollment assistance for the uninsured
- Community-based COVID-19 vaccine clinics for improved health equity and access
- Intervention services to victims of violent trauma
- Access to behavioral health services
- Regional alignment on early childhood development screening, intervention, partner coordination, and service integration through Help Me Grow
- Access for people living with disabilities through the PossAbilities program
- Resiliency Institute for Childhood Adversity (RICA) to prevent or mitigate the negative effects of childhood adversity
- Providing patients with whole-person cancer care and access to state and national research efforts through the Cancer Registry.



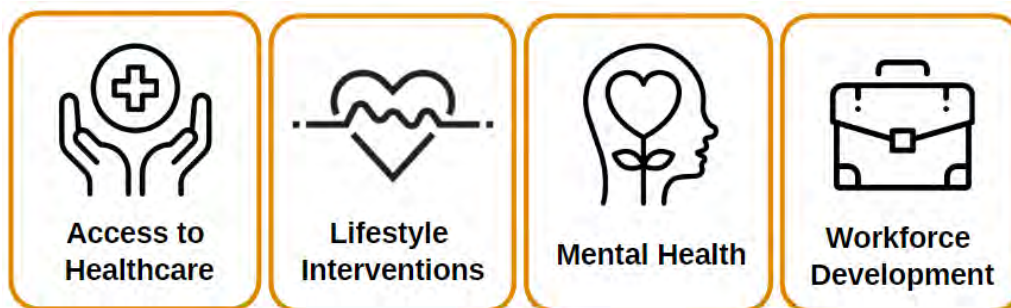
Partnering with FQHC SAC Health to Serve Vulnerable Communities*

SAC Health is the largest federally qualified health center (FQHC) providers of primary and specialty outpatient care in our region with over 181,000 patient visits in 2022 across 10 locations. The primary and secondary service regions show critical access to care from patients that come from a broad distribution of the two-county region, as SAC serves patients primarily in the East and West Valley regions of San Bernardino and the High Desert, with their secondary service region reaching patients as far as Coachella Valley (Indio Clinic) to the California State line.

SAC Health is the FQHC with the most specialty services of any FQHC in the country as a patient-centered medical home for many of the residents living in vulnerable communities. SAC Health is recognized as a Level-3 Patient-Centered Medical Home by the National Committee for Quality Assurance (NCQA). All physicians are affiliated with Loma Linda University Health, allowing patients to receive world-class care from providers trained in over 35 different specialties. Consistent with its mission and values, SAC Health provides over 900 medical residents and students from Loma Linda University a unique opportunity to serve our most vulnerable population which allows them to continue to be leaders in our community.



As a major LLUH partner in the care of the medically underserved and at-risk populations in our region, SAC Health contributes to our 2020-2022 Community Health Implementation Strategy in the following areas:



Creating “Health for All” through Medi-Cal Enrollment Support*

Loma Linda University Health – Institute for Community Partnerships was awarded \$752,149 in grants from the San Bernardino County Transitional Assistance Department during FY 2022 to help uninsured San Bernardino County residents enroll in Medi-Cal. Through the “Health For All” coalition, LLUH-ICP together with its program partners, El Sol Neighborhood Educational Center, Inland SoCal United Way, and Congregations Organized for Prophetic Engagement (COPE), are transforming the landscape of San Bernardino County with a population who will have improved health outcomes for generations. The target populations for this program are diverse, including people with substance use disorders, mental or physical disabilities, unhoused, seniors, young people of color, immigrants and families of mixed immigration status, those with limited English proficiency, low-wage workers and their families or dependents, and uninsured children. The goal of this program is to connect eligible community members to quality, affordable health coverage from Medi-Cal.

From July 2021 – June 2022, over 1,480 applications were submitted for Medi-Cal and over 97,780 individuals were provided with information regarding Medi-Cal benefits, eligibility, and how to apply. Due to State level changes in Medi-Cal eligibility, as of May 2022 individuals ages 50+ years are eligible for full-scope Medi-Cal regardless of immigration status. Additionally, mothers can extend coverage for up to 1 year postpartum. The coalition implemented new strategies to provide educational outreach and support for these populations with Medi-Cal enrollment. Two innovative strategies that contributed to the program’s success are: Spanish-language radio spots on three local radio stations and Health Navigators stationed at “hub” community locations on a consistent schedule. Through both efforts, partners educated individuals and directed them to a bilingual call line for one-on-one assistance.

Health for All

Enroll in health care programs today!

CALL 211 TO APPLY TODAY!
Direct number for enrollment:
909-257-0328

What is Medi-Cal?
Medi-Cal is a no-cost or low-cost health care program. It provides medical, dental, and vision services to qualified low-income residents.

Where can I sign up for Medi-Cal in San Bernardino County?

Over the phone: You can call a certified enroller to apply for Medi-Cal over the phone. Call 909-257-0328 to apply today.

Online: Apply for Medi-Cal online through benefitscal.com

CREATE AN ACCOUNT. KEEP IT UPDATED. STAY COVERED.

Who is eligible?
Medi-Cal is available for individuals and families, children, and pregnant individuals with limited income.

Medi-Cal has been expanded to include:

- Undocumented adults age 50+
- Undocumented young adults and children ages 0-25
- Pregnant women up to 12 months postpartum

What information may be asked?
You may be asked the following details about each person in your household:

- Age
- Income
- Employment
- Identification
- Marital status
- Citizenship

The information required for each family member depends on their age, disability status and other factors.

Logos at the bottom: San Bernardino County, Loma Linda University Health, El Sol, Inland SoCal United Way, 2-1-1, C.O.P.E.

Vaccine Equity through Pop-Up Vaccine Clinics*

In 2019, few could have imagined the onset of a global pandemic and how lives and communities would be impacted. Relevance and responsiveness are at the core of LLUH's community engagement. During FY 2022, there was continued commitment to serving on the frontlines to help keep the community safe and to turn the tide of this pandemic. LLUH commitment to COVID-19 vaccine equity meant engaging community members where they live and work.

Beginning in early February of 2021, LLUH teamed up with trusted organizational partners including the Inland Empire Concerned African American Churches (IECAAC), Congregations for Prophetic Engagement (COPE), and El Sol Neighborhood Educational Center to improve access to life-saving COVID-19 vaccines in minoritized communities that have been hardest hit by the pandemic. Since February 2021, these partners have conducted 39 pop-up vaccine clinics, providing more than 3,800 vaccinations in communities across San Bernardino County. In FY 2022, LLUH administered 430 COVID-19 vaccine doses at 11 community vaccine clinics. LLUH faculty also served as featured speakers for over 20 community-focused webinars throughout the pandemic aiming to build vaccine confidence in communities of color disproportionately impacted by the virus.



Hospital-Based Violence Intervention Program (VIP)

LLUMC and LLUCH are Level-1 trauma centers in the region and frequently provide the emergency and care to victims of crime or gun violence in our region. Trauma surgeons began to notice that gunshot victims were often returning to emergency rooms from multiple incidents in a cycle of violence perpetrated by their life circumstances and their association with local gangs. To begin to provide supportive services to multiple gunshot wound victims and other victims of community violence, LLUMC invests in program managers to support safety outreach and education to prevent injuries based on trends in our emergency department. The program convenes community partners in monthly discussions to address trends and the needs of people at-risk for violence and through a community-informed steering committee, works reduce risk of violence in our community. The Hospital-based violence prevention program works closely with community partners and the CHW in the ED. With Community Benefit funding, this hospital-based violence intervention program has started providing tattoo removal services to patients who are or were gang affiliated and want a new start.

In FY 22, the ICP CHW in the Emergency Room continued to partner with the Trauma Prevention Program linked services in order to provide peer-supportive services to victims of violence while they recuperate in the hospital and to support patient's re-entry into the community with supportive services and alternative means for escaping the cycle of violence.



Access to Behavioral Health Services

Beyond LLUH's programs seeking to reduce social isolation, additional services provided by Loma Linda University Behavioral Medicine Center (LLUBMC) aim to address behavioral and mental health care access barriers.

Referral Support Services through Psychiatry Interns

LLUBMC sponsors the psychiatry interns in training to help increase access to mental health services for vulnerable populations in the Inland Empire. Program services include conducting psychological assessments, facilitating group therapy sessions at the BMC, leading psycho-education groups, and providing individual consults for patients in the geriatric unit, adult unit, adolescent unit, and the adult partial hospitalization program. This is a non-reimbursed service that provides extensive referral and support for people who may fall between the gaps in California's tier-based system of care. The PhD Psychiatry Interns served approximately 500 community members during FY 2022.

Treatment Scholarships for Intensive Outpatient Treatment

The LLUBMC invested \$100,000 designated for treatment scholarships for low-income youth and adults who lack access to outpatient, intensive care programs. Many of the outpatient intensive programs that treat severe behavioral health conditions or coping behaviors are often not covered by Medi-Cal or are not accessible to uninsured people. The BMC restricted community benefit dollars starting in FY 21 aims to give treatment scholarships to people who are low-income, with a focus on students of color to address equity in access to mental health services. Services include different levels of care such as Partial Hospitalization Program, Intensive Outpatient Programs, and Outpatient services for youths and adults as well as a wide range of mental health treatments like substance use and recovery, eating disorder, chronic illnesses, etc. BMC Treatment scholarships are designed to help patients and their families with transportation and treatment costs that would otherwise be billed to them in order to lessen the financial burden while on their journey to recovery.

Stand up to Stigma 5k

The Stand up to Stigma 5K walk is a unique community one-day event sponsored by the Loma Linda University Behavioral Medicine Center (LLUBMC). This event is designed to reduce the stigma of mental illness by encouraging community members to participate in the 5K. Held during May (Mental Health Awareness month), the walk creates community dialogue about mental illness to stand up to stigma. While this program faced a 2-year hiatus due to the COVID-19 pandemic, it was back in full force on May 15, 2022, and drew 631 registrants who came to support and raise funds for mental health services.



Access to Early Intervention & Prevention Services for Children*

Loma Linda University Children's Hospital (LLUCH) currently holds a First 5 Grant for the Help Me Grow* (HMG) initiative. HMG helps families, child health care providers, early education providers, and human service providers recognize early signs of developmental or behavioral concerns. HMG motivates providers to conduct systematic, standardized developmental screenings of young children and provides them with electronic linkages to improve care across the region for children with developmental delays. When needs are identified, HMG assists in finding programs designed to address those needs by providing parents supportive mentoring to providers and resources. It is an efficient and effective system that builds on existing resources by improving access to services for families, infants and children ages 0-5. In addition to developmental screening, HMG addresses the social determinants of health and functions as a vital safety net for parents with young children. In 2022, the top needs of parents who received assistance from the HMG team were related to finding diapers, formula, and enrollment in food assistance programs (food insecurity).

HMG is the only 2-county collaboration between two First 5's and a health system in California. It represents a pioneering effort to improve the long-term health outcomes of children from across the region. The investment into LLUH's development of a regional platform for providers has been a historic and upstream intervention strategy. First 5 San Bernardino and First 5 Riverside, in partnership with Loma Linda Children's Health, convened key stakeholders and experts across diverse sectors, including health departments, early intervention and preschool education, and medical providers to engage in the planning of a dual county HMG system model for the Inland Empire. LLUCH is investing resources in leading this regional collaboration, which aims to improve health and well-being of the children not only served by the hospital, but across the Inland Empire. Between the two counties of the Inland Empire, over 400,000 children ages 0-5 have the potential to benefit from the Ages and Stages (ASQ-3) screening tools and benefit from referrals and increased provider connectivity in addressing their needs. The program served over 4,000 children through a centralized access point and via providers screening in pediatric practices at Riverside University Health System, Loma Linda University Health, and SAC Health System.

In 2023, LLUH will launch the HMGIE community portal on behalf of the First 5's and will bring on to the EPIC portal pediatric providers, early child educators, and preschools providers. These portals will begin to register and order developmental screenings for parents to complete for their children. This enhances screening, care coordination, and collaborative care among providers who traditionally lack access to electronic referral and care coordination systems for children 0-5. Additionally, providers will be able to submit electronic referrals to the HMG Access Team for children with monitor or concern scores in order to provide follow-up supportive services. Making the LLUH Epic platform available to LLUH physicians, non-LLUH physicians, and other providers of care for children in early start programs is one way LLUH is operating above and beyond the standard of care for people in our region. Linkages provided on behalf of children enrolled in the program will help all providers in responding to critical and preventative interventions early in children's lives.



Resiliency Institute for Childhood Adversity (RICA)*

In May 2018, Loma Linda University Health launched the 13th LLUH Institute, the Resiliency Institute for Childhood Adversity (RICA). RICA was created to improve awareness of the need for long-term trauma-informed pediatric medical services and to make these services available to the larger population of vulnerable children within our community.

How RICA Addresses the Needs of Vulnerable Children

RICA is dedicated to implementing creative cross-disciplinary medical, mental health, and educational activities including trauma-informed educational programming, mentoring and scholarships for our patient population. The clinic incorporates allied health (speech/occupational/physical therapy), developmental assessments, nutritional assessments, dental evaluations and other sub-specialty care including a monthly head trauma follow-up clinic coordinated with Neurosurgeons on-site. Every patient will receive a mental health screening and will be provided referrals including access to on-site therapeutic services.

The physical space, supported by Loma Linda Children's Hospital, was designed with the intent of incorporating themes of resiliency. A study conducted by Forensic Pediatrics and the School of Public Health at LLU found that centenarians within Loma Linda's Blue Zone, one of the five worldwide longevity hotspots, identified "Engagement with Nature" as a resiliency factor that contributed to an increased quality of life in the face of ACEs. The facility at RICA was crafted to bring elements of nature into the space, including large canvases representing one of eight National Parks in each of the eight exam rooms. Children will be given Junior Ranger Passports and learn about the parks when they visit each of the rooms, facilitating rapport building with providers and inspiring children with hope for the future and a desire to return. The space includes:

- A large waiting area
- 8 examination rooms
- 3 suites designated for:
 - Play therapy
 - Sand tray therapy
 - Art therapy
 - Group/caregiver engagement therapeutic sessions.
- A nursing station
- Laboratory space
- A vaccination room
- Space for student/resident
- A nutritional area for both staff and patients



Finally, RICA is committed to building a network of care providers across the county to expand these services throughout the region.

Access for People Living with Disabilities: PossAbilities*

PossAbilities is a FREE membership-based community outreach program developed by Loma Linda University Health whose goal is to provide resources and support to anyone with a permanent physical or intellectual disability and veterans. Its mission is to provide new direction and hope through physical, social, and spiritual activities by connecting our members with their peers and community. Loma Linda University Medical Center funds salaries to support programmatic goals.

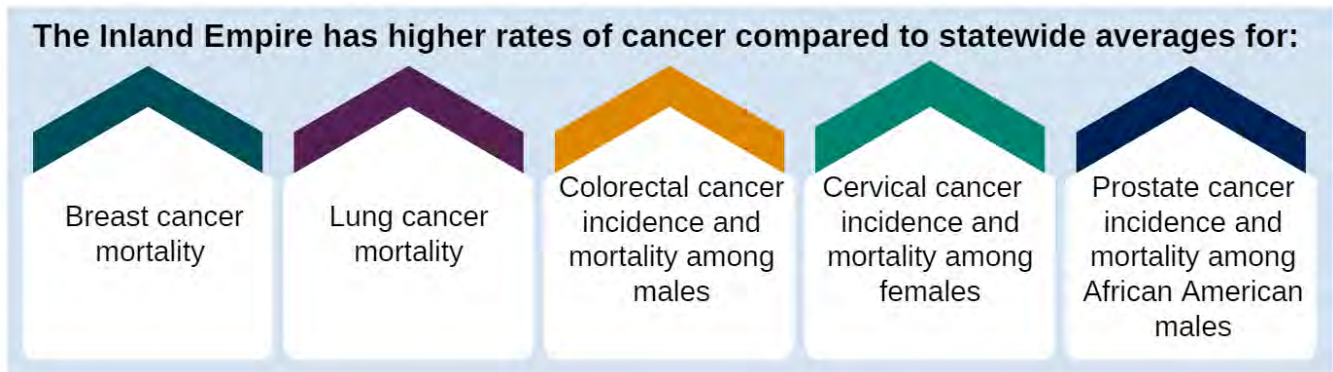
Benefits provided to the community by PossAbilities include:

- Social and recreational activities
- Peer mentoring & Support groups
- Adaptive sports & Paralympic training program
- Discounted membership to the Drayson Center with adaptive equipment (small fee)
- Discount prescription program
- On-campus cafeteria and snack shop discounts
- Grant and scholarship opportunities



Coordinated Cancer Center Care

The U.S. Department of Health and Human Services has been monitoring trends and setting goals to reduce cancer incidence, mortality as part of its Healthy People 2030 objectives. These objectives reflect the importance of promoting and optimizing evidence-based screening for cancers including lung, cervical, colorectal, and breast cancer. For all cancers with evidence-based screening tools, early detection must include the continuum of care from screening to appropriate follow-up of abnormal test results and referral to cancer treatment.



LLUH's Cancer Center: Services Provided

Loma Linda University Cancer Center is a critical access point for specialty care in cancer services and a unique health asset in the Inland Empire, allowing community members to heal and undergo cancer treatment close to home. In FY 2022, its Cancer Registry team provided 6,008 community members with comprehensive services.

1. Cancer Outreach Events & Health Service Fairs
2. Celebration of Life – National Cancer Survivors Day (92 participants in FY 2022)
3. Cancer Screenings:
 - *Breast Cancer Genetic Testing-BRAC 1 & 2 & Ambry Genetic Testing*
 - *Lung Nodule Testing for Possible Lung Cancer*
 - *Mammogram Screening for Women for Breast Imaging Reporting & Data System (BI-RADS)*
4. Cancer Support Groups (Weekly) and cancer therapy education: Support groups are offered for our patients and their families as they undergo proton therapy treatment. This is a forum where patients learn from guest speakers and from each other about cancer and proton therapy:
 - a. *Prostate Cancer Support Group* - Educational speakers every week and helpful information presented to make your stay in the area more pleasant.
 - b. *Women's Cancer Support Group* - This group is for any woman who has been diagnosed with cancer. You may join before, during or after treatment, and our team will openly address your concerns.
5. Cancer Support Services
 - *Lebed Method of Exercise*
 - *Look Good Feel Better*
 - *Cancer Fighting Foods Cooking Demonstration*

Community-Based Partner Investments FY 2022

LLUH made significant investments in our partner organizations through direct financial awards, investments in capacity-building, and in-kind contributions of resources to support the operations of local partners who serve our primary community benefit populations.

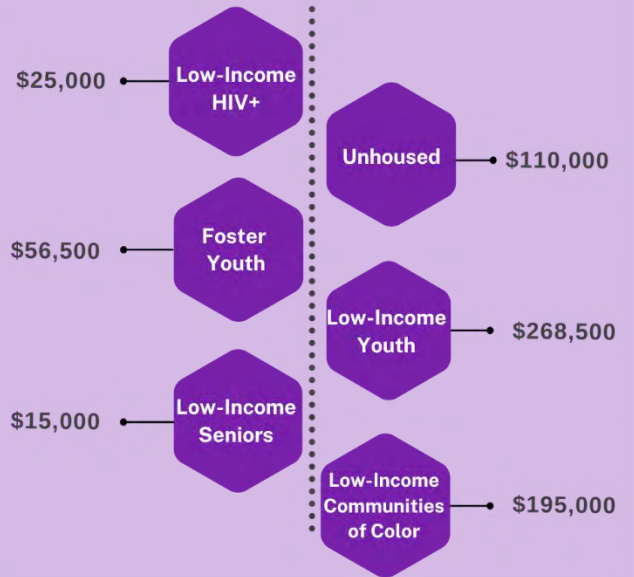
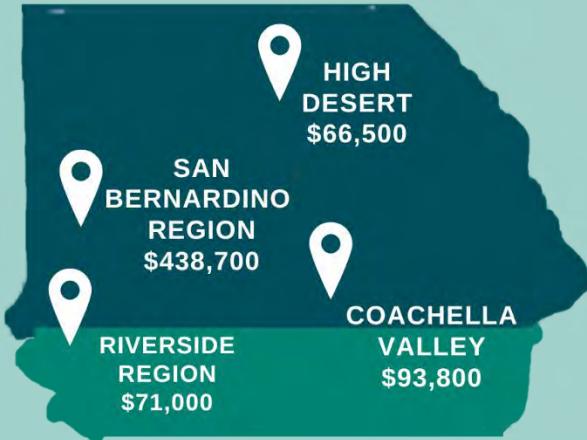
	Workforce	Education	Access to Healthcare	Mental Health	Healthy Food	Access to Essentials	Green Space
Arts Connection							
Assistance League of Temecula Valley							
Benjamin E. Jones Community Resource Center							
Big Brothers Big Sisters of the IE							
Child Advocates of San Bernardino County							
Congregations Organized for Prophetic Engagement							
DAP Health							
El Sol Neighborhood Educational Center							
Feed Black Futures							
FIND Food Bank							
Garcia Center for the Arts							
A Greater Hope Foundation for Children							
Health Career Connection							
Making Hope Happen Foundation							
Mary's Mercy Center							
Rotary Club of Temecula Valley							
SBCUSD Back to School Extravaganza							
Uplift San Bernardino							
Victor Valley Family Resource Center							

FY 2022 Community Investment Awards

Total Funding \$670,000

Funding by Population

Funding by Region



Funding by Focus Area



Workforce Development
\$235,000



Scholarships
\$86,000



Food
\$100,000



Mental Health
\$21,500



Access to Essentials
\$7,500



Green Space
\$90,000



Mentorship
\$65,000



Testing (Covid + STI)
\$10,000



Housing
\$35,000



Case Management
\$15,000



Transportation
\$5,000

CBO Partner Outcomes and Stories

In FY 2022, LLUH launched its 1st Annual Community Health Investment Awards (CHIA) process. This included the creation of our first online application portal, CHIA Committee convening and formal awards notification. The section below is a celebration of the work our partners accomplished throughout the year to address our Community Health Implementation Strategy priorities and improve health outcomes in our region.

Assistance League of Temecula Valley

Assistance League of Temecula Valley provides critical access scholarships for low-income students, first generation students and/or people of color and/or different ethnicities to ensure the bridge to higher education is in place for everyone in the community. LLUH community benefit funding provided for 18 of these scholarships.

18 SCHOLARSHIPS AWARDED

to high school graduates pursuing healthcare professions

<h3>SCHOLARS ATTENDING</h3> <ul style="list-style-type: none">17 Mt. San Jacinto College1 Riverside City College	<h3>STUDENT CHALLENGES</h3> <ul style="list-style-type: none">7 Single Parent Households4 DACA recipients or possible DACA recipients2 Financially Supporting Themselves2 Students with Physical or Learning Disabilities
<h3>3.0+ GPA</h3> <p>Maintained by 16 recipients</p>	

Benjamin E. Jones Community Resource Center

Benjamin E. Jones Community Resource Center (BEJCRC) is an essential San Bernardino organization which aims to significantly restore families and neighborhoods through education, continued support services, food and durable goods distribution and connections to community resources. LLUH community benefit investments supported the hiring of 5 part-time staff to continue the vital work of the BEJCRC.

5 Part-time Staff Funded



An apartment fire left Lakisha and her children and grandchildren homeless and jobless:

"Benjamin E. Jones Community Resource Center was able to provide me and my family with hygiene, clothing through Nautiqua's closet program and enough food on a weekly basis to keep us all fed and healthy for almost a year. They were not only able to help me find employment, but they also referred me to other resources where I was able to get help finding a place to stay and call my own."

-Lakisha

Arts Connection – The Arts Council of San Bernardino County

Arts Connection’s mission is dedicated to stimulating creative and economic vitality and enriching lives throughout the community by providing support, promotion, education, and advocacy for the arts. LLUH funding supported local artists with impactful community projects.

8 Art Projects Funded

Ana Carlos: Bloomington Art Gallery and community action to feature rustic local farms threatened by warehouses (*pictured*).

Shawna Jensen: Free Art and History classes for youth in High Desert communities.

Adriana Martinez: Sketchbook Club for San Bernardino youth.

Theresa Polley-Shellcroft: Original body of work to celebrate African American Women Artists.

Cindy Rinne: Costumes and props for a performance to be shared at local events.

Jenna Sparks: First of its kind art walk in the High Desert.

Selina Hernandez: Digital art creations for Black P.H.A.C.T.S (Public Health Awareness Culture Testimonials and Science) to promote health of members of the Black community.

Phil Yeh: A school assembly in San Bernardino teaching youth about his comic work and providing art supplies.



Big Brothers Big Sisters of the Inland Empire

Big Brothers Big Sisters of the OC & IE provide children and youth with mentors through several programs. These mentors provide support, encouragement, and increase rates of success in educational programs. LLUH community benefit funding supported operations to recruit and train new mentors.

87

Newly matched mentors to mentees in 2022

Community-Based Program, College Bigs, Bigs with Badges, Workplace Mentoring

Youth and Children Outcomes Survey

distributed to Littles when first matched and every 12 months thereafter.

100%

reported improved or maintained expectation to attend or complete college

95%

have reported improved or maintained academic performance

90%

improved mental health including reductions of depressive symptoms

90%

reported less likelihood to engage in risky behavior (including drug and alcohol abuse)

Congregations Organized for Prophetic Engagement

Congregations Organized for Prophetic Engagement (COPE) was created to train and develop the capacity of religious and lay leaders in African American congregations across the Inland Empire to protect and revitalize the communities in which they live, work, and worship. During the past 20 years, COPE's programs have expanded tremendously through new funding opportunities. During FY 2022, LLUH provide financial support and capacity building resources to assist COPE in achieving its ambitious organizational goals to strengthen its financial systems, improve efficiency, and enhance its long-term sustainability.¹

Investing in Partner Systems and Long-Term Sustainability

Community benefit funding investment were used to hire a financial consultant to achieve key outcomes:

- Restructured the chart of accounts for improved budgeting and expenditure reporting by program areas
- Conducted a high-level clean up of books and prepared for COPE's first full financial audit
- Customized new templates for payroll journal entry and budgeting
- Implemented account automation to improve coding and efficiency of monthly reconciliation
- Trained staff to use financial software features and reports

In addition, LLUH staff provided additional in-kind support:

- Served as a thought partner and coach to help COPE identify and address core challenges
- Facilitated an organizational self-assessment tool to determine where to focus capacity building support
- Shared tools and feedback to support COPE's search for staff/consultant



Capacity building support is helping us shore up our financial back-office. We now have a tremendous sense of peace that allows us to grow our work and our organization in new ways.

Felicia Jones,
Associate Director

¹ For purposes of Community Benefit Accounting, funding was provided and accounted for in FY21 reporting, but work was accomplished throughout FY 2022.

Court Appointed Special Advocates (CASA) of San Bernardino

Court Appointed Special Advocates (CASA) of San Bernardino County has focused on improving the quality of life for foster youth, juvenile care youth, and foster care alumni with consistent mentoring, advocacy, and supportive services provided through trained community volunteers called Court Appointed Special Advocates. LLUH community benefit investment revived the sibling set model which strives to keep siblings in foster care connected.

184 Foster Youth were appointed a CASA Champion

SIBLING SET MODEL

Siblings are given the same CASA champion to support sibling relationships while in the foster system

47 Youth benefit from this program

134

Community Residents participating in Virtual Information Sessions- first step to becoming a CASA volunteer

86

Community members participated in CASA's 30 hour pre-service training program

Desert AIDS Project Health

Desert AIDS Project Health (DAP Health) was established in response to the AIDS epidemic and has evolved into inclusive, stigma-free services and care for economically disadvantaged community members in the desert region. DAP offers a range of services including: primary healthcare, behavioral healthcare, substance abuse disorder counseling, telehealth services, COVID-19 vaccination, sexual healthcare testing and treatment, and wrap-around support services. It primarily serves LGBTQ+ residents and low-income communities of color. LLUH funded essential services for patients referred by DAP clinics, including access to supplementary food, housing placement assistance, and access to STI testing and treatment.

200

Grocery vouchers provided to food-insecure individuals

150

STI lab panels administered for at-risk individuals

22

Clients received short-term or permanent housing assistance

El Sol Neighborhood Educational Center

El Sol Neighborhood Educational Center's mission is to empower vulnerable communities to lead healthy and comfortable lives with access to healthcare, opportunities for education, safe and affordable housing, and leadership skills to eliminate disparities. LLUH funding supported the Youth Community Health Worker program to engage youth in their communities and provide them with job training.

27

Youth Community Health Workers

The Youth Community Health Worker Program was created as a pipeline program to get youth involved in community work and introduce them to how Community Health Workers function in the community. All participants are provided a stipend for their time doing community work.

Areas in which YCHW's received training:

Community Health Worker Training

Foundational principals of Community Health Work

Mental Health Training

how to provide peer-to-peer support

Job Skills training

mock interviews with feedback from professionals

Feed Black Futures

Feed Black Futures focuses on serving Inland Empire families impacted by incarceration through food distribution, education, skill building, and investing in family gardens. LLUH funding expanded these services to a greater number of community members in the Inland Empire.

43

weekly recipients of food boxes from local farmers

community members educated about food justice and gardening

89



hired outreach and education coordinator for Inland Empire



"I have been receiving food from the Feed Black Futures and it is fantastic!! Since I've been receiving the veggies bags it has improved my health and my family's health - A great deal! We eat way more fresh produce than ever before. We cook and juice our vegetables and are more confident about our practices on the road to health and wellness! Thank you."
- Ms. L

FIND Food Bank

FIND Food Bank's mission is to relieve hunger, the causes of hunger, and the problems associated with hunger through awareness, education, mobilization of community resources, and community engagement. LLUH funded a community health worker to reach the most underserved members of the Coachella Valley.

Community Health Worker -Coachella Valley

312

Community Members received access to healthy food

Referrals to community organizations connecting people to resources

61

82

Applications for government programs submitted with support of CHW

Miriam and her 6 children lost their mobile home in a fire. Days later, they connected with Ana, the Coachella Valley CHW at FIND's mobile market.



Ana was able to get them emergency food and diaper supplies and housing through a partner organization. She also connected Miriam with resources for non-citizen immigrant families. Miriam was very grateful for Ana's efforts.

Garcia Center for the Arts

The Garcia Center for the Arts is a hub of art and culture within San Bernardino City. The newly built community garden serves as a safe refuge for community members. This last fiscal year, The Garcia Center planted close to 40 fruit and shade trees, which included peaches, nectaplums, apples, pomegranates, and desert willows. The urban farm area of the garden has provided a harvest of taro, strawberries, corn, tomatoes, chili peppers, melon, zucchini and more. LLUH funding supported the hiring of a part-time Program Director and a part-time Garden Manager along with improvements to the art center and tools for the garden.



Funding supported:

- Part-time Program Director
- Part-time Garden Manager
- Art Center Improvements
- Garden Tools



Greater Hope Foundation for Children

A Greater Hope Foundation is the largest provider of foster homes for children in the County of San Bernardino. It provides foster youth ongoing access to mental health services and foster parents access to parent coaching sessions, which LLUH supported. A Greater Hope operates the only specialty Foster Family Agency mental health program physically located in the High Desert.

Foster Resources Funded

Behavioral Health Care

74 Foster Youth received behavioral health treatment from A Greater Hope's clinical therapists.

Resource Parent Coaching

65 Hours of Coaching provided to **21** foster parents.



Health Career Connection

Health Career Connection strives to help students transcend long-standing social and economic barriers to opportunity and inclusion with novel career growth opportunities via internships, alumni engagement, mentoring, career/professional workshops, and access to health profession leaders. They seek to inspire students and recent graduates to choose and successfully pursue healthcare and public health careers. LLUH funding supported 28 students in healthcare internships and fellowships.

26 Coachella Valley Interns

Inland Empire Interns

2



"From managing my interns and learning more about their projects, my interests in the many intersections of healthcare continues to grow, and I am now thinking about pursuing an MBA in the future, with the hopes of managing a free clinic. I am so thankful for LLUH funding my fellowship, and giving me the space to grow and thrive within the different paths of healthcare. All in all, my experience with HCC continues to help me pave my authentic healthcare career. Although I know that it will involve being a physician, these past few months have allowed me to see many other fields that I can continue to make an impact on."

*-Nicah
LLUH/HCC Fellow*

Making Hope Happen Foundation

Making Hope Happen Foundation is an organization focused on supporting San Bernardino City Unified Students (SBCUSD) with bridge scholarships to help ease the disparities they face. LLUH funded these scholarships as a workforce and education initiative to encourage SBCUSD students to pursue higher education.

14

SCHOLARSHIPS AWARDED

to SBCUSD high school graduates

SCHOLARS ATTENDING

8 UC or CSU

6 Community College

MENTORSHIP

- Scholarship recipients receive monthly mentorship from scholarship Alumni for two years.
- Mentors are trained in Youth Mental Health First Aid to help meet the need for mental health support.

Mary's Mercy Center

Mary's Mercy Center serves the unhoused and underserved populations of San Bernardino County by providing them with transitional and long-term housing and educational resources to disrupt the cycle of poverty. LLUH assisted in funding the Realizing Educational and Career Hopes (REACH) Project to help unhoused and justice-involved community members re-enter the workforce.

Educational Resources for Unhoused Community Members



Amanda, a previously unhoused community member who rents a home through Mary's Mercy, received an educational grant to become certified in phlebotomy which brings her closer to becoming a Licensed Vocational Nurse:

"I'm a nurturer, and I like to take care of people. I know that the medical field is a great option because there will always be a need for health care professionals."



Michael and Lester participated in a training program with Operation New Hope which places justice-involved clients with training programs in organizations looking to help those re-entering the workforce. They completed a four-week program and were both hired by reRubber as full-time employees.



Recast City Leaders Program

LLUH funding supported Making Hope Happen Foundation and Uplift San Bernardino's participation in the ReCast City Leaders Program. Service providers, local entrepreneurs and non-profit organizations comprise the Recast Leaders San Bernardino group, which is focused on supporting small-scale manufacturing in the City of San Bernardino with a focus on the Marshall Blvd. and E Street commercial corridor. Outcomes from the program include action plans and tools to identify, contact, and connect with small-scale manufacturers in the City of San Bernardino. The Recast team is increasing credibility and trust among the small business community by helping them expand their business

100

Residents in target neighborhoods reached in City of San Bernardino

40

BIPOC Business Owners reached and engaged

21

Makers reached

contacts and networks, providing resources such as technical assistance and access to capital. It also supports their business development and increased sense of community. Fostering this connection will serve as a foundation for revitalizing this commercial corridor and it will continue to thrive as stakeholders work together for a lasting impact on the quality of life in the neighborhood.

Rotary Club of Temecula

Rotary Club of Temecula focuses on Senior outreach, military family outreach, low-income student outreach, and student leadership. LLUH funding supported the purchase of food boxes from Western Eagle Foundation to be delivered monthly, along with supplemental grocery gift cards, to support low-income seniors and veterans. Additionally, transportation to health care monthly appointments is paid for by partnering with GOGO Grandparents Transportation and supplying bus passes for community members experiencing homelessness.

235

low-income seniors, veterans, and unhoused served

Transportation for Seniors, bus passes given to unhoused community members



Monthly food boxes given to seniors and veterans

San Bernardino County Unified School District – Back to School Extravaganza

Loma Linda University Health's donation to San Bernardino City Unified School District supported the Back-to-School Extravaganza event attended by 756 families with a total of 3150 individuals. Funds helped to support the event primarily with free school supplies for students preparing for the first day of school. LLUH was among 40+ vendors that contributed funding and donated goods.

Microenterprise Home Kitchen Operations (MEHKO)

LLUH invested funding to support the expansion of Microenterprise Home Kitchen Operations (MEHKO) in San Bernardino County. California's Homemade Food Operations Act (AB616) passed in 2018, requires counties to opt-in. MEHKO policy advocates in San Bernardino County include Cook Alliance, Uplift San Bernardino and Making Hope Happen. They focus on engaging policymakers and government leaders, developing promotional materials, partnering with LLU Doctoral students to research MEHKOs, and reaching families living in some of the most disinvested neighborhoods.

MEHKOs create economic opportunity and protect public health and safety

Empowerment – Creates an inclusive pathway that empowers entrepreneurs to generate income and test out their business models at minimal cost.

Fiscal Security – Provides supplemental income and entry to food business ownership for lower income individuals and immigrants.

Flexibility – Allows caretakers and people who need to work from home the option to set their own days and hours.

Improved Safety - Ensures health and safety standards with legal requirements and inspections by County.

Improved Food Access - Supports access to fresh, healthy, and culturally appropriate food opportunities, especially for those living in food deserts.

Equity - Helps eliminate disparities in income and business ownership and allows freedom from illegal informal food economy.

"Being able to operate a home cooking business is especially helpful because I'm the single parent of a special needs son. This lets me work around his schedule when I am able and help support my family..."

"... It's helped everything. My life went from really struggling from paycheck to paycheck to having this means to make ends meet and doing it on my own terms."

- Riverside MEHKO
Chef Denise Blackmon
of Soul Goodness in
Moreno Valley



Victor Valley Family Resource Center

Victor Valley Family Resource Center's mission is to eliminate homelessness by providing housing, education, socio-economic and mental health services. For over a decade, they have provided "Housing First", low-barrier emergency shelter/housing to individuals and families across 7 shelter homes in the High Desert of San Bernardino County. LLUH funding aimed to expand VVFR's capacity to provide emergency housing.

102 Individuals provided with emergency housing



Along with 120 days of emergency housing, participants create a self-directed housing and case-management plan to keep them in long-term housing. Participants are provided with counselors who assist them in obtaining employment and/or social service benefits (SSI, TANF, VA, SNAP) along with healthcare and mental health support.

Looking Forward: Community Benefit in FY 2023

In June of 2022, LLUH partnered with the Loma Linda University School of Public Health to complete the 2022 Community Health Needs Assessment (CHNA)². This process, conducted by LLUH every 3 years, sets the stage for the Community Health Implementation Strategy (CHIS)³ which highlights LLUH's priority areas in improving population health during FY 2023-2025. With the help of over 20 partner organizations, 980 unique community voices and countless staff hours, we are excited to embark on a new year that builds upon existing programs and expands our efforts to address the greatest health needs in our region. The top health challenges expressed through this process were:



In order to address the top 3 health challenges, LLUH is committed to: 1) Improve economic mobility through educational and workforce opportunities, 2) Advance health equity, 3) Increase access to health and wellness resources, and 4) Improve maternal and child health outcomes.

Highlights for the FY23-25 CHIS goals include:

- **Launching the SHiNE Program** – Free outdoor program for youth and families living in San Bernardino that includes garden/wellness activities (15 each year focused on environmental history, food sovereignty, composting, camping skills, etc.), day trips to natural areas (17 each year including exploring botanical gardens, hiking in the mountains, sailing, zoos and other engaging trips both local and distant), and overnight trips (4 each year including rock climbing in Joshua Tree National Park, snowboarding in Big Bear and surfing in San Clemente).
- **Expanding our Community Health Workers Workforce** – Our Community Health Workers workforce is expanding in FY23 to include 4 new CHWs in violence prevention and 1 new CHW in the Emergency Department focused on patients with HIV.
- **Extending our Medi-Cal Enrollment Program** – The Medi-Cal Enrollment program has been extended for an additional 4 years, which helps eligible uninsured residents enroll in Medi-Cal or retain coverage through regional collaborations.

We are excited to continue to listen, learn and partner to promote health equity in FY 2023 and beyond.

² Published 2022 CHNA: https://lluh.org/sites/lluh.org/files/2022-08/lluh-chna_2022.pdf

³ Published FY23-25 CHIS: <https://lluh.org/sites/lluh.org/files/2022-10/LLUH-CHIS-Report-FY2023-2025.pdf>

Appendix

LLUH Hospitals: Collective Impact



Loma Linda University Medical Center

Medical Center, East Campus & Surgical Hospital

11234 Anderson St.

Loma Linda, CA 92354

Phone: (909) 558 - 4000

Hospital License #: 95-3522679

Loma Linda University Children's Hospital

11234 Anderson St.

Loma Linda, CA 92354

Phone: (909) 558 - 4000

Hospital License #: 46-3214504



Loma Linda University Behavioral Medicine Center

1710 Barton Rd.

Redlands, CA 92373

Phone: (909) 558 - 9275

Hospital License #: 33-0245579

Loma Linda University Medical Center - Murrieta

28062 Baxter Rd.

Murrieta, CA 92563

Phone: (909) 290 - 4000

Hospital License #: 37-1705906



LOMA LINDA UNIVERSITY HEALTH

2021 FACTS AND FIGURES

Loma Linda University Health

Loma Linda University Medical Center

- University Hospital/Adult Services
- Loma Linda University Children's Hospital
- Loma Linda University Medical Center East Campus
- Loma Linda University Behavioral Medicine Center
- Loma Linda University Surgical Hospital
- Loma Linda University Medical Center – Murrieta
- Loma Linda University Health Beaumont – Banning

Loma Linda University

School of Allied Health Professions.....	1,153
School of Behavioral Health.....	451
School of Dentistry.....	585
School of Medicine.....	867
School of Nursing.....	792
School of Pharmacy.....	252
School of Public Health.....	274
School of Religion.....	60

Global Outreach

Adventist Health International (AHI)

Countries served.....	42
Hospitals.....	47
Clinics.....	70

International Service Program (ISP)

Faculty and employees who served.....	66
Countries served.....	12

International Professional Development Program (IPDP)

Professionals mentored.....	34
Countries served.....	12

Deferred Mission Appointee (DMA) Program

Serving abroad.....	27
Physicians.....	21
Dentists.....	6
Countries served.....	12
In the pipeline.....	61

Global Service Award (GSA)

Serving abroad.....	3
Countries served.....	2

Students for International Mission Service (SIMS)

Students, faculty and trip participants.....	330
Countries served.....	8

Pioneering Research

- Lifestyle and longevity
- Maternal/fetal/neonatal
- Proton treatment
- Regenerative medicine
- Infectious disease
- Cancer
- Stroke/traumatic brain injury/neurology
- Dental materials
- Health disparities among diverse populations



Outpatient Visits

Loma Linda University Health Total	1,903,702
Medical Center (University Hospital/Adult Services).....	531,009
Children's Hospital.....	104,793
Medical Center East Campus.....	141,438
Behavioral Medicine Center.....	40,403
Surgical Hospital.....	26,337
Medical Center – Murrieta.....	153,938
Beaumont – Banning.....	34,308
Faculty Medical Offices.....	871,476

OB-Delivered Discharges Total	4,371
Children's Hospital.....	2,882
Medical Center – Murrieta.....	1,489

Emergency Department Visits Total	118,585
Medical Center (University Hospital/Adult Services).....	70,521
Medical Center – Murrieta.....	48,064

Inpatient Visits

Loma Linda University Health Total	41,812
Medical Center (University Hospital/Adult Services).....	11,025
Children's Hospital.....	11,155
Medical Center East Campus.....	4,423
Behavioral Medicine Center.....	3,281
Surgical Hospital.....	1,149
Medical Center – Murrieta.....	10,779

Areas of Clinical Leadership

- Behavioral medicine
- Cancer treatment
- Cardiac care
- Orthopaedics
- Pediatrics and neonatal
- Proton treatment
- Rehabilitation
- Transplantation
- Women's services



Faculty Physicians of
School of Medicine

1,080

Number of Accredited Residency Programs27
Number of Accredited Fellowship Programs34

Number of Resident Physicians and Fellows

Residents (not including non-LLU Medical Center residents rotating at LLU Medical Center).....736
 Fellows130

Employees

Loma Linda University Health Total	16,917
Loma Linda University.....	2,627
Medical Center (University Hospital/ Adult Services), Children's Hospital, Medical Center East Campus and Surgical Hospital.....	7,864
Behavioral Medicine Center.....	408
Medical Center – Murrieta.....	1,248
University Health Care.....	1,349
Shared Services.....	2,557
Loma Linda Inland Consortium Health Education.....	864



Number of Licensed Beds

**Loma Linda University Health
Hospitals Total**

1,046

University Hospital/Adult Services	320
Children's Hospital	364
Medical Center East Campus	134
Medical Center – Murrieta	111
Behavioral Medicine Center	89
Surgical Hospital	28

**Total Philanthropic Support and
Raised Towards Vision 2020**.....**\$50.27 million**

LLUHEALTH.ORG

Financial Aid
909-558-4509

Medical Center
909-558-4000

Philanthropy
909-558-5010

Admissions
909-558-1000

General
1-877-LLUMC-4U

Office of Enrollment
909-558-8161

Welcome Center
909-558-7000

Community Benefit Accounting Definitions

LLUH is committed to upholding the standards of excellence established by the 2010 Affordable Care Act and California's AB 204 (2019) for excellence in Community Benefit and evaluates it based upon the following criteria:

- Access to care (health and behavioral) for disenfranchised and marginalized communities
- Focus on vulnerable populations: low socio-economic status, underinsured, the uninsured
- Addressing SDOH's for low-income people who experience undue, multiplied burden

PATIENT CARE SERVICES - LLUH reports the uncompensated dollars (net benefit) as Community Benefit for the following patient care services.

1. Medi-Cal and other Means tested Government Sponsored Programs: Medi-Cal, State Children's Health Insurance Program (SCHIP) and California Children's Services California Children's Services (CCS)
2. Financial Assistance Program/Charity Care is defined as any medically necessary inpatient or outpatient hospital service provided to a patient who has an income below 200% of the current federal poverty level and who has established qualification in accordance with requirements outlined in the LLUH Charity Care and patient financial assistance policies. Discounted care is available to patients with income at or below 350% of the federal poverty level and who meet qualifications. To access any of **LLUH's Financial Assistance policies in multiple languages, you can find these on our website: <https://lluh.org/patients-visitors/patients/billing-insurance/financial-assistance>**

HEALTH PROFESSIONS EDUCATION - As an academic medical center, LLUH is committed to the investment in Graduate and Undergraduate medical education for physicians, nurses and other healthcare professionals. These expenditures are only reported after subsidies, grants, and payments (DME & IME) are offset.

RESEARCH - Costs associated with studies or investigations aimed at increasing the generalizable knowledge made available to the public that improves population health. It includes: Clinical Trials and Community Health Research.

COMMUNITY HEALTH SERVICES - Community Benefit accounting in this category includes:

- Community Health Services – LLUH programming focused on access to care (i.e. support groups, community injury prevention, cancer center, diabetes treatment, behavioral health, etc.)
- Cash & In-Kind Donations – Direct cash donations to single day community benefit events.
- Community-Building Activities – Costs incurred for direct investment in partner organizations addressing the Community Health Implementation Strategy priority areas, costs ICP ran community-based programming (Workforce Development Initiatives, Pipelines, CHWs, El Jardín, etc.)
- Community Benefit Operations – Administrative costs associated with running the aforementioned programs and for Community Benefit reporting.

Institute for Community Partners (ICP) - 2022



Juan Carlos Belliard, PhD, MPH

Assistant Vice President | Community Partnerships and Diversity
Director | Institute for Community Partnerships

Nery Pereira and Johanny Valladares

Administrative Assistant

Community Benefit

Jasmine Hutchinson, MSPH

Director | Community Benefit
Associate Director | Institute for
Community Partnerships

Mark Camarena, MNLM

Manager | Community Benefit

Stephanie Palaad

Coordinator | Community Benefit

Community-Academic Partners in Service

Vivian Navarro, MPH

Director | Community-Academic
Partners in Service

O. Siquem Bustillos, MPH

Program Manager | Community-
Academic Partners in Service

Special Program Implementation

Monique Osorio, MBA

Program Manager | Medi-Cal Enrollment
& Special Implementation

Taylor Pope, MPH

Research Associate

Evelyn Perez

Program Coordinator | Outdoor Equity

Community Health Development

Marti Baum, MD

Medical Director | Community Benefit

Community Health Worker Integration

Cristie Granillo, MEd, MS

Manager | School District CHW Integration

Crissy Irani, MBBS, MPH

Manager | Hospital-Based CHW Integration

Nicole Martinez Camacho

Community Health Worker | NICU

Adriana Dominguez

Community Health Worker | BMC

Stormie Ballasco

Community Health Worker | BMC

Lucia Cloud

Community Health Worker | BMC

Rosa Perez Quintanilla

Community Health Worker | BMC

Charles Brown

Community Health Worker | ED

Community Benefit Administrative Council

Name	Title	Organization
Jodie Wingo, MHA	Chief Executive Officer	Community Health Association of Inland Southern Region
Marti Baum, MD	Medical Director	Community Health Development, Loma Linda University Health
George Lamb	President/CEO	Faith Advisory Council for Community Transformation
Kevin Mahany	Director of Governmental Products & Enrollment	Inland Empire Health Plan
Bridgette Peteet, PhD	Professor, Department of Psychology	Loma Linda University
Richard Chinnock, MD	Chief Medical Officer and Physician-In-Chief	Loma Linda University Children's Health
Chanell Grismore, DrPH(c), MPH, MCHES	Director, Sickle Cell Services	Loma Linda University Health
Jasmine Hutchinson, MSPH	Director, Community Benefit	Loma Linda University Health
Juan Carlos Belliard, PhD, MPH	Director, Institute for Community Partnerships	Loma Linda University Health
Mark Camarena, MNLM	Manager, Community Benefit	Loma Linda University Health
Alex Dubov, PhD, Mdiv	Associate Professor, Division of Interdisciplinary Studies	Loma Linda University School of Behavioral Health
Willie Davis, PhD	Program Director of Hispanic Center of Excellence in Pharmacy	Loma Linda University School of Pharmacy
Tammy García Chiang	Community Affairs Coordinator	Mexican Consulate in San Bernardino
Monica Guerra, PhD	Senior Project Manager	National Community Renaissance
Salomeh Wagaw, MPH	Health Equity Program Director	Riverside University Health System - Public Health
Ginger Ontiveros, MS	Chief Communications & Community Engagement Officer	San Bernardino City Unified School District
Elizabeth Sneed-Berrie	Public Health Program Coordinator, Black Infant Health Program/Perinatal Equity Initiative	San Bernardino County Department of Public Health
Jacqueline Smith	Mental Health Specialist, Black Infant Health Program	San Bernardino County Department of Public Health
Mayra Barcenas, MPH	Program Coordinator, Division of Environmental Health Services	San Bernardino County Department of Public Health
Brad Gates	Director, Workforce Development Department	San Bernardino County
Marcelino (Mars) Serna, MBA	Parent/Family Community Engagement Project Specialist	San Bernardino County Superintendent of Schools

Loma Linda University Health Board of Trustees

Lisa Beardsley-Hardy	General Conference of SDA
G. Alexander Bryant	North American Division
Francis Chan	LLU School of Medicine
Shirley Chang	Retired Nursing Educator
Jere Chrispens	Retired IT Executive
Wilfredo Colón	Rensselaer Polytechnic Institute
Carlos Craig	Southwestern Union Conf. of SDA
Paul Douglas	General Conference of SDA
Steven Filler	University of Alabama School of Dentistry
Wayne Harris	Emory University School of Medicine
Richard Hart	LLUH
Kerry Heinrich	Adventist Health
Paul Herrmann	LLU School of Medicine
Anthony Hilliard	LLU School of Medicine
Lars Houmann	AdventHealth
Erton Köhler	General Conference of SDA
Peter Landless	General Conference of SDA
Robert Lemon	General Conference of SDA
Thomas Lemon	General Conference of SDA
Paul Llewellyn	SDA Church of Canada
Robert Martin	LLU School of Medicine
Patrick Minor	Public Health Administrator
Sheryl Moorhead	AdventHealth
Bradford Newton	Pacific Union Conf. of SDA
Richard Osborn	Retired Educational Administrator
Ricardo Peverini	LLUH
Albert Reece	University of Maryland School of Medicine
Herbert Ruckle	LLU School of Medicine
Zareh Sarrafian	Riverside University Health System
Eunmee Shim	Fort Washington Medical Center
Ron Smith	Southern Union Conference of SDA
Tamara Thomas	LLUMC
Max Trevino	Retired Financial Administrator
April Wilson	LLU School of Medicine
Ted Wilson	General Conference of SDA
Trevor Wright	LLUH

Loma Linda University Health Leadership

President & CEO	Richard H. Hart, MD, DrPH
Exec VP for Hospital Affairs/CEO for LLUH Hospitals.....	Trevor Wright, MHA, FACHE
Exec VP for Finance/Chief Financial Officer for LLUH	Angela M. Lalas, MBA, CPA
Exec VP for Medical Affairs & Dean, School of Medicine	Tamara L. Thomas, MD
COO for LLUH Hospitals & Sr VP for Health Facilities	Lyndon C. Edwards, MBA, MHS
Sr VP for Children’s Hospital.....	Peter Baker, JD, MBA
Sr VP for Clinical Faculty	Ricardo L. Peverini, MD
Sr VP for Finance, Hospital Operations	Alan Soderblom, MBA
Sr VP for East Campus & Surgical Hospital	Darryl VandenBosch, CPA
Sr VP for LLUMC-Murrieta	Jonathan Jean-Marie, MHA
Sr VP for Patient Care Services.....	Helen Staples-Evans, DNP, MS
Vice President for Behavioral Medicine Center.....	Edward L. Field, MBA
Vice President for LLUMC Operations	Sara Matus, JD, MBA
Vice President for Business Development	Daryl L. “Rusty” Oft, MBA
Vice President for Planning, Design & Construction	Eric N. Schilt, MBA
Chief Information Officer for LLUMC.....	Mark Zirkelbach, MS
Chief Compliance & Privacy Officer	Tonya Okon-Johnson, JD
Chief Medical Officer for LLUCH	Richard Chinnock, MD
Chief of Medical Operations	Adrian Cotton, MD
Chief Nursing Officer for LLUCH	Sherry Nolfie, MS
Vice President for Payor Contracting	Kevin J. Lang, MBA
Interim Chief Nursing Officer for LLUMC-Murrieta	Denise Robinson, DNP
Chief of Quality & Patient Safety	Ihab Dorotta, MD
Sr VP for Advancement	Rachelle B. Bussell, MA
Sr VP for Risk Management & Human Resource Management.....	Mark L. Hubbard
Vice President for Graduate Medical Education	Daniel W. Giang, MD

Vice President for Revenue Cycle Sondra L. Leno, CPA

Vice President for Finance..... Llewellyn L. Mowery, MS, CPA

Vice President for Finance, FP&A and LLUSS..... Emily Ndlela, MBA, CPA

Vice President for Human Resource ManagementLizette Norton, MBA

Vice President for Institutes Mark E. Reeves, MD, PhD

Vice President for Spiritual Life and Mission Randall L. Roberts, DMin

Vice President for Research Affairs Michael Samardzija, PhD, JD

Corporate Secretary..... Myrna L. Hanna, MA

Assistant Secretary Orlando L. Huggins

Assistant Secretary Whitney P. Henderson, MBA

Exec VP, University Affairs/Provost Ronald Carter, PhD

Vice President for Student Experience Karl M. Haffner, PhD

Interim Dean, School of Nursing Shawn Collins, DNP, PhD

Dean, School of Behavioral Health Beverly J. Buckles, DSW

Dean, School of Dentistry..... Robert Handysides, DDS

Dean, School of Pharmacy Michael Hogue, PharmD

Dean, School of Allied Health Professions Craig R. Jackson, JD, MSW

Interim Dean, School of Public Health..... Dwight Barrett, EDD

Dean, School of Religion Leo S. Ranzolin, Jr., ThD

Vice President & Chief Information Officer David P. Harris, PhD

Sr VP for Financial Affairs Rodney D. Neal, MBA



LOMA LINDA UNIVERSITY
HEALTH